1. Which of the following is NOT part of the Antelope Valley College mission? Response Response Percent Count Higher educational standards 8.9% 33 Student-centered learning 14.1% 52 62 Innovative programs and services 16.8% Education that enriches lives and 8.1% 30 builds futures Professional team-driven 47.2% 174 environment 4.9% Student success 18 answered question 369 skipped question 84

2. If you looked today, where would you find the college mission statement? (Check all that apply)

		Response Percent	Response Count
In the college catalog		51.7%	229
In the schedule of classes		19.4%	86
On the AVC Web site		51.5%	228
Online in myAVC		26.4%	117
I looked, but cannot find it.		2.5%	11
I have not looked for the mission statement.		40.6%	180
Other (please specify)		3.4%	15
	answere	ed question	443
	skippe	ed question	10

3. Place a check under each topic that you have discussed AT LEAST THREE TIMES DURING THE 2008-2009 ACADEMIC YEAR with each of the following groups. (Check all that apply.)

	The college mission	Institutional planning	Student learning outcomes	Response Count
Discussed with other students	20.3% (59)	53.4% (155)	81.4% (236)	290
Discussed with friends/public	23.9% (67)	56.1% (157)	76.1% (213)	280
			answered question	325
			skipped question	128

4. In the past year, how many times have you participated in each of the following?

	None	1-5 times	6-10 times	11 or more times	Not applicable to my role	Response Count
Gathered research data to support institutional planning	57.9% (241)	20.9% (87)	5.8% (24)	3.4% (14)	12.0% (50)	416
Participated in extracurricular campus activities (e.g., Black History Month, Cinco de Mayo, Women's Conference)	63.4% (262)	25.7% (106)	2.7% (11)	2.9% (12)	5.3% (22)	413
				answei	red question	426
				skipp	ed question	27

5. Please respond to the following statements:

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	Rating Average	Respons Count
The campus uses the mission statement in decision-making.	12.1% (44)	22.7% (83)	21.1% (77)	2.5% (9)	3.3% (12)	38.4% (140)	3.77	36
The campus maintains an ongoing dialogue about continuous improvement.	20.6% (75)	42.6% (155)	12.4% (45)	4.4% (16)	4.7% (17)	15.4% (56)	2.76	36
Program review is effectively used in the decision-making process.	13.8% (50)	28.4% (103)	21.2% (77)	4.1% (15)	5.0% (18)	27.5% (100)	3.41	36
The campus states its goals clearly.	18.7% (68)	32.4% (118)	21.4% (78)	6.0% (22)	5.5% (20)	15.9% (58)	2.95	36
The campus states its Institutional Learning Outcomes in measurable terms.	14.1% (51)	27.4% (99)	23.3% (84)	4.2% (15)	4.7% (17)	26.3% (95)	3.37	36
					aı	nswered	question	36
						skipped	question	8

6. Please respond to the following statements:											
	Always	Almost Always	Sometimes	Rarely	Never	I Do Not Know	Rating Average	Response Count			
AVC provides services and programs that address the needs of students.	33.2% (121)	39.6% (144)	20.1% (73)	3.0% (11)	2.2% (8)	1.9% (7)	1.99	364			
Counseling services support student development and success.	39.9% (146)	27.9% (102)	18.3% (67)	7.7% (28)	2.5% (9)	3.8% (14)	2.01	366			
Student support services use evaluations to identify the needs of students.	31.8% (116)	28.5% (104)	17.5% (64)	3.6% (13)	1.9% (7)	16.7% (61)	1.98	365			
Library and other learning support services use evaluations to better understand the needs of students.	33.1% (120)	25.1% (91)	14.6% (53)	3.3% (12)	2.8% (10)	21.0% (76)	1.95	362			
answered question								366			
						skipped	question	87			

7. Quality of instructional programs. Please indicate how strongly you agree or disagree with the following statements. Select N/A if you have not used the service.

	Always	Almost Always	Sometimes	Rarely	Never	Rating Average	Response Count
I use media from the IMC for meetings, special events, training, etc.	7.2% (23)	6.9% (22)	15.9% (51)	15.0% (48)	55.0% (176)	4.04	320
I attend a class or training in one of the multimedia classrooms in the IMC.	5.9% (19)	5.3% (17)	7.8% (25)	12.2% (39)	68.8% (220)	4.33	320
IMC services are sufficient to meet my needs.	16.2% (48)	14.9% (44)	20.3% (60)	8.8% (26)	39.9% (118)	3.41	296
If IMC serv	ices are no	t sufficient to	o met your nee	ds, please s	specify the c	leficiency.	45
					answered	question	322
					skipped	question	131

8. Ongoing Instruction. Please indicate how strongly you agree or disagree v following statements.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	I Do Not Attend IMC Training	Rating Average
Training from the IMC staff on the use of multimedia equipment is sufficient.	9.3% (30)	13.0% (42)	8.4% (27)	1.6% (5)	0.6% (2)	12.4% (40)	54.7% (176)	3.18
Training from IMC staff on podcasting is sufficient.	7.1% (23)	10.9% (35)	8.4% (27)	1.2% (4)	0.3% (1)	16.5% (53)	55.6% (179)	3.59
							_	

answered question

skipped question

9. Adequate access and IMC evaluation. Please indicate how strongly you agree or disagree with the following statements. Select N/A if you have not used the service.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Respons Count
The IMC hours of operation are adequate for my needs.	9.2% (30)	15.1% (49)	12.0% (39)	3.7% (12)	2.8% (9)	57.2% (186)	2.43	32
Equipment and multimedia from the IMC are adequate at the South Valley site.	5.9% (19)	9.6% (31)	13.0% (42)	1.2% (4)	1.2% (4)	69.1% (224)	2.43	32
					aı	nswered	question	32
						skipped	question	12

10. Please indicate how often you use the following:											
	Always	Almost Always	Sometimes	Rarely	Never	Rating Average	Response Count				
I use the IMC Web site	4.3% (14)	5.6% (18)	10.2% (33)	9.3% (30)	70.6% (228)	4.36	323				
I use the IMC podcasting site	2.8% (9)	4.7% (15)	7.5% (24)	7.2% (23)	77.8% (249)	4.53	320				
				323							
					skipped	question	130				

11. Within the last year, have you participated in some form of evaluation for the following areas?

	Yes	No	I Do Not Remember	Response Count
Instructional Media Services (IMC)	11.1% (36)	77.2% (250)	11.7% (38)	324
Learning Center (LC)	43.0% (139)	49.8% (161)	7.1% (23)	323
Library Services	46.4% (150)	47.4% (153)	6.2% (20)	323
Information Technology Services (ITS)	11.2% (36)	77.3% (249)	11.5% (37)	322
			answered question	326
			skipped question	127

12. Quality of instructional programs. Please indicate how strongly you agree or disagree with the following statement.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Use The Tutoring Services	Rating Average	Respo Cou
The learning center's tutoring options are comprehensive.	24.5% (79)	28.9% (93)	7.5% (24)	2.2% (7)	2.5% (8)	34.5% (111)	1.92	
The learning center's tutoring services meet my needs.	24.0% (76)	26.2% (83)	6.9% (22)	3.8% (12)	2.2% (7)	36.9% (117)	1.96	
						answered	question	
						skipped	question	

13. Have you used the Learning Center at the Palmdale site? Response Percent Count Yes 5.9% 19 No 94.1% 301 answered question 320 skipped question 133

14. Adequate access, maintenance, and security. Please indicate how strongly you agree or disagree with the following statements regarding the <u>Learning Center at the Palmdale site.</u>

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count
The Learning Center hours are adequate to meet my needs.	39.1% (9)	43.5% (10)	8.7% (2)	8.7% (2)	0.0% (0)	1.87	23
The Learning Center facilities meet my needs.	39.1% (9)	47.8% (11)	4.3% (1)	8.7% (2)	0.0% (0)	1.83	23
I would like more online services for the Learning Center.	40.9% (9)	36.4% (8)	18.2% (4)	4.5% (1)	0.0% (0)	1.86	22
					answered	question	23
					skipped	question	430

15. Have you used the <i>Learning Center</i> on the <u>Lancaster campus</u> ?					
		Response Percent	Response Count		
Yes		67.4%	217		
No		32.6%	105		
	answere	ed question	322		
	skippe	ed question	131		

16. Adequate access, maintenance, and security. Please indicate how strongly you agree or disagree with the following statements regarding the Learning Center on the Lancaster campus.

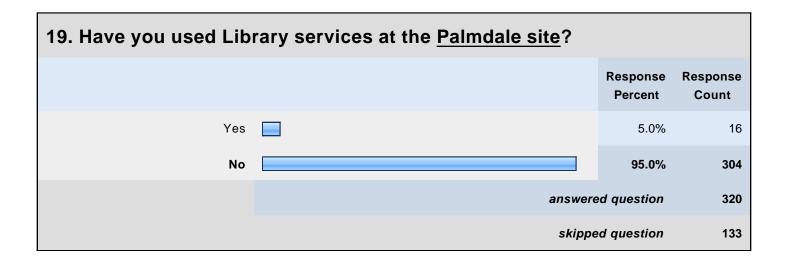
	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count
The Learning Center hours are adequate to meet my needs.	34.3% (74)	46.3% (100)	8.8% (19)	8.3% (18)	2.3% (5)	1.98	216
The Learning Center facilities meet my needs.	36.9% (79)	46.7% (100)	9.8% (21)	3.7% (8)	2.8% (6)	1.89	214
I would like more online services for the Learning Center.	35.2% (76)	31.0% (67)	28.2% (61)	3.7% (8)	1.9% (4)	2.06	216
					answered	question	216
					skipped	question	237

17. Quality of instructional programs. Please indicate how strongly you agree or disagree with the following statement.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	Rating Average	Respons Count
The Library book collection is up to date.	16.5% (53)	29.0% (93)	18.1% (58)	7.2% (23)	3.4% (11)	25.9% (83)	3.30	32
answered question						32		
						skipped	question	13

18. Please respond to the following statement.

	Yes	No	N/A	Response Count
I have used the Library web site.	58.4% (187)	34.7% (111)	6.9% (22)	320
			answered question	320
			skipped question	133



20. Adequate access. Please indicate how strongly you agree or disagree with the following statements. Select N/A if you have not used the service.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Response Count
Library services are adequate for my needs.	41.2% (7)	41.2% (7)	0.0% (0)	5.9% (1)	11.8% (2)	0.0%	2.06	17
Library facilities are adequate for my needs.	41.2% (7)	47.1% (8)	0.0% (0)	5.9% (1)	5.9% (1)	0.0%	1.88	17
I feel comfortable and/or secure when I visit or use the Library.	52.9% (9)	35.3% (6)	0.0% (0)	5.9% (1)	5.9% (1)	0.0%	1.76	17
I would like free wireless Internet service in the Library.	64.7% (11)	17.6% (3)	5.9% (1)	5.9% (1)	5.9% (1)	0.0%	1.71	17
					an	swered	question	17
skipped question							436	

21. I would like the libr	21. I would like the library hours to include(please select all that apply)						
		Response Percent	Response Count				
Earlier than 7:30AM		37.5%	6				
Later than 8PM		43.8%	7				
More Saturday hours		37.5%	6				
Sunday hours		25.0%	4				
No change in hours needed		37.5%	6				
I do not use the Library.		0.0%	0				
	Other (ple	ease specify)	0				
	answere	ed question	16				
	skippe	ed question	437				

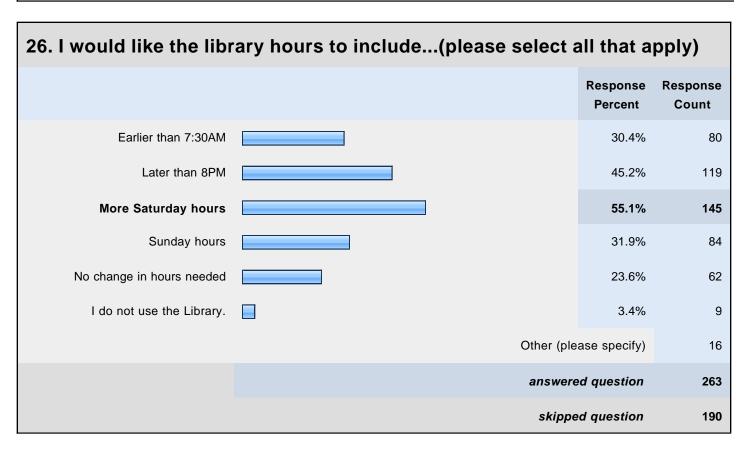
22. I come to the Librar	ry to(please select all that apply)		
		Response Percent	Response Count
Do research		88.2%	15
Make photocopies		58.8%	10
Return borrowed materials		82.4%	14
Use reserve materials		76.5%	13
Use the Internet		52.9%	9
Use group study rooms		35.3%	6
I do not use the Library.		0.0%	0
	Other (ple	ease specify)	0
	answere	ed question	17
	skippe	ed question	436

23. I use the Library in the							
		Response Percent	Response Count				
Morning		43.8%	7				
Afternoon		68.8%	11				
Evening		62.5%	10				
I do not use the Library.		0.0%	0				
	answere	d question	16				
	skippe	d question	437				

24. Have you used Library services at the <u>Lancaster campus</u> ?						
			Response Percent	Response Count		
Yes			84.6%	269		
No			15.4%	49		
		answere	ed question	318		
		skippe	ed question	135		

25. Adequate access. Please indicate how strongly you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Response Count
Library services are adequate for my needs.	31.8% (85)	50.6% (135)	10.1% (27)	5.2% (14)	1.9% (5)	0.4%	1.94	267
Library facilities are adequate for my needs.	32.8% (87)	49.1% (130)	10.9% (29)	4.5% (12)	1.5% (4)	1.1%	1.92	265
I feel comfortable and/or secure when I visit or use the Library.	41.2% (110)	45.7% (122)	7.1% (19)	3.4% (9)	1.5% (4)	1.1%	1.77	267
I would like free wireless Internet service in the Library.	67.0% (179)	17.6% (47)	11.2% (30)	0.4% (1)	1.9% (5)	1.9% (5)	1.50	267
					an	swered	question	268
skipped question							question	185



27. I come to the Library to(please select all that apply)							
		ı	Response Percent	Response Count			
Do research			81.8%	216			
Make photocopies			54.2%	143			
Return borrowed materials			45.8%	121			
Use reserve materials			56.1%	148			
Use the Internet			42.8%	113			
Use group study rooms			56.1%	148			
I do not use the Library.			3.4%	9			
	C	Other (pleas	se specify)	25			
		answered	question	264			
		skipped	question	189			

28. I use the Library in the								
		Response Percent	Response Count					
Morning		55.1%	146					
Afternoon		77.7%	206					
Evening		57.7%	153					
I do not use the Library.		4.5%	12					
	answer	ed question	265					
	skippe	ed question	188					

29. Please respond to each of the following: Response Yes No N/A Count I use myAVC when researching the 9.4% (25) 17.6% (47) 267 73.0% (195) status of my financial aid. I have attended community events off campus where the AVC 262 20.2% (53) 19.8% (52) 59.9% (157) Outreach staff was present. I have received a Student 17.4% (46) 2.6% (7) 265 80.0% (212) Education Plan from a counselor. answered question 267

skipped question

186

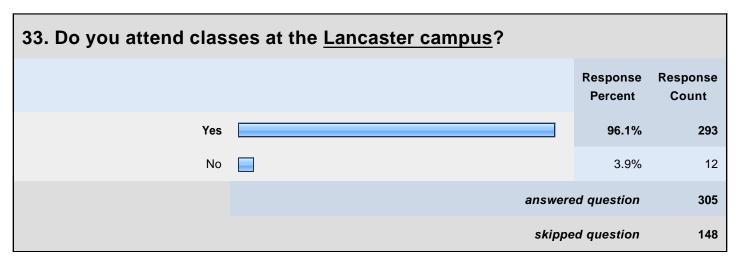
30. Please indicate how strongly you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Respons Count
The Student Education Plan that I received from my counselor has contributed to my academic progress.	41.4% (110)	23.7% (63)	12.4% (33)	4.5% (12)	4.5% (12)	13.5% (36)	1.93	26
The online services offered through myAVC meet my expectations for what online services should be.	30.2% (80)	43.8% (116)	13.2% (35)	5.7% (15)	4.2% (11)	3.0% (8)	2.07	26
The cultural awareness programs that are offered through Student Development and College Activities enhance my awareness of the diverseness at this college.	19.6% (52)	27.2% (72)	24.2% (64)	4.2% (11)	7.5% (20)	17.4% (46)	2.43	26
The cultural awareness programs that are offered through Student Development and College Activities enhance my appreciation of the diverseness at this college.	19.7% (52)	26.5% (70)	25.0% (66)	2.7% (7)	9.1% (24)	17.0% (45)	2.46	26
AVC online registration services are easy to navigate.	50.4% (134)	36.5% (97)	3.4% (9)	5.3% (14)	3.8% (10)	0.8%	1.75	26
					aı	nswered	question	26
						skipped	question	18

31. Please respond to the following statements. In your opinion...

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	Rating Average	Respons Count
The college uses evaluations to encourage and improve employee performance.	17.0% (52)	29.2% (89)	15.4% (47)	3.0% (9)	4.3% (13)	31.1% (95)	3.42	30
The college promotes sensitivity to, and understanding of, the diverse academic, socioeconomic, cultural, disability, and ethnic backgrounds of its students.	25.1% (76)	38.6% (117)	15.8% (48)	4.6% (14)	3.6% (11)	12.2% (37)	2.60	30
The college hires highly qualified employees.	21.2% (64)	29.8% (90)	22.2% (67)	8.6% (26)	6.3% (19)	11.9% (36)	2.85	30
There is an adequate number of personnel to support the college programs and services.	17.8% (54)	22.4% (68)	18.4% (56)	20.4% (62)	9.2% (28)	11.8% (36)	3.16	30
The organizational structure of AVC's personnel adequately supports the college's programs and services.	18.0% (55)	25.6% (78)	23.6% (72)	9.2% (28)	7.9% (24)	15.7% (48)	3.10	30
					aı	nswered	question	30
						skipped	question	14

32. Where can you find written documentation for each of the following?									
	Procedures on how to file a complaint	Written Code of Professional Ethics	Information on Personnel Policies and Procedures	Response Count					
In the college catalog	60.7% (85)	62.1% (87)	63.6% (89)	140					
In the schedule of classes	39.1% (36)	53.3% (49)	63.0% (58)	92					
In the Student Code of Conduct pamphlet	60.2% (80)	69.2% (92)	50.4% (67)	133					
Online via the AVC Web or Intranet	73.1% (95)	68.5% (89)	65.4% (85)	130					
Posted in the classroom	36.2% (25)	47.8% (33)	53.6% (37)	69					
In the student handbook	69.3% (88)	69.3% (88)	63.8% (81)	127					
I looked, but could not find.	71.1% (27)	42.1% (16)	39.5% (15)	38					
I have not looked.	85.2% (155)	79.7% (145)	77.5% (141)	182					
			answered question	291					
			skipped question	162					



34. In the past year, how often have you had problems accessing the following areas, buildings, or classrooms?

	Never	1-5 times	6-10 times	11 or more times	I Do Not Use This Facility	Rating Average	Response Count
Athletic Courts/Fields	35.6% (99)	6.1% (17)	1.4% (4)	2.9% (8)	54.0% (150)	3.33	278
Bookstore	58.7% (166)	30.0% (85)	6.7% (19)	2.8% (8)	1.8% (5)	1.59	283
Cafeteria	60.1% (169)	14.9% (42)	5.3% (15)	3.2% (9)	16.4% (46)	2.01	281
Classrooms	72.9% (204)	15.4% (43)	3.9% (11)	6.8% (19)	1.1% (3)	1.48	280
Computer Labs	50.7% (143)	19.1% (54)	4.6% (13)	4.6% (13)	20.9% (59)	2.26	282
Faculty Offices	53.4% (149)	21.1% (59)	3.2% (9)	2.9% (8)	19.4% (54)	2.14	279
Gym & Pool	40.2% (113)	3.9% (11)	1.4% (4)	1.4% (4)	53.0% (149)	3.23	281
Library	68.4% (193)	13.1% (37)	5.0% (14)	4.6% (13)	8.9% (25)	1.72	282
Learning Center	63.4% (177)	10.0% (28)	2.2% (6)	3.9% (11)	20.4% (57)	2.08	279
Student Services	66.1% (185)	19.6% (55)	3.9% (11)	3.9% (11)	6.4% (18)	1.65	280
Work Areas	42.8% (116)	7.0% (19)	0.7% (2)	2.6% (7)	46.9% (127)	3.04	271
					Other (pleas	e specify)	10
					answered	question	283
					skipped	question	170

35. For areas that you had difficulty accessing, please check all the reasons that apply.

	No access for the disabled	Hours of operation	N/A	Response Count
Athletic Courts/Fields	1.9% (4)	7.0% (15)	91.5% (195)	213
Bookstore	1.9% (4)	39.9% (83)	60.1% (125)	208
Cafeteria	1.0% (2)	21.3% (43)	77.7% (157)	202
Classrooms	2.1% (4)	10.9% (21)	87.0% (168)	193
Computer Labs	2.0% (4)	21.9% (43)	76.0% (149)	196
Faculty Offices	2.0% (4)	14.4% (29)	83.6% (168)	201
Gym & Pool	2.4% (5)	6.8% (14)	91.2% (187)	205
Library	2.0% (4)	28.9% (59)	70.1% (143)	204
Learning Center	1.5% (3)	15.8% (31)	82.7% (162)	196
Student Services	1.5% (3)	24.7% (48)	74.2% (144)	194
Work Areas	2.7% (5)	5.9% (11)	91.5% (172)	188
			Other (please specify)	30
			answered question	249
			skipped question	204

36. How adequate are the following areas, buildings, or classrooms? (For the following question, adequate means *meets or exceeds your needs*.)

	Completely Adequate	Somewhat Adequate	Neither Adequate Nor Inadequate	Somewhat Inadequate	Completely Inadequate	N/A	Ratii Avera
Athletic Courts/Fields	17.4% (47)	11.9% (32)	5.2% (14)	3.0% (8)	0.7% (2)	61.9% (167)	1.
Bookstore	40.6% (113)	35.6% (99)	5.8% (16)	11.2% (31)	3.6% (10)	3.2% (9)	1.
Cafeteria	36.3% (101)	22.3% (62)	9.4% (26)	9.0% (25)	2.5% (7)	20.5% (57)	1.
Classrooms	40.6% (113)	33.8% (94)	6.1% (17)	13.7% (38)	2.9% (8)	2.9%	2.
Computer Labs	39.4% (109)	22.0% (61)	5.1% (14)	6.1% (17)	2.5% (7)	24.9% (69)	1.
Faculty Offices	29.7% (82)	19.9% (55)	11.6% (32)	4.7% (13)	2.2% (6)	31.9% (88)	1.
Gym & Pool	18.8% (51)	10.3% (28)	6.6% (18)	3.3% (9)	0.4% (1)	60.5% (164)	1.
Library	47.5% (131)	30.1% (83)	5.1% (14)	4.3% (12)	1.1% (3)	12.0% (33)	1.
Learning Center	40.6% (112)	22.1% (61)	5.8% (16)	5.8% (16)	1.1% (3)	24.6% (68)	1.
Student Services	38.0% (104)	28.8% (79)	10.6% (29)	7.7% (21)	2.9% (8)	12.0% (33)	1.
Work Areas	22.7% (61)	10.4% (28)	4.5% (12)	2.2% (6)	1.5% (4)	58.7% (158)	1.
					Oth	er (nleas	e sneci

Other (please speci

answered questi

skipped questi

37. Please indicate how strongly you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Response Count
I feel safe when I am on campus.	29.0% (82)	45.6% (129)	15.2% (43)	8.1% (23)	2.1% (6)	0.0%	2.09	283
The lighting on campus is adequate.	19.8% (56)	32.5% (92)	17.3% (49)	21.2% (60)	5.3% (15)	3.9% (11)	2.58	283
The exterior campus looks attractive and inviting.	22.4% (63)	40.9% (115)	23.8% (67)	9.3% (26)	2.5% (7)	1.1%	2.28	281
The interior campus (i.e. classrooms, labs, and office areas) are well maintained.	17.4% (49)	41.5% (117)	19.9% (56)	14.9% (42)	5.7% (16)	0.7%	2.50	282
The classroom facilities (i.e. desks, tables, chairs, whiteboards) are adequate.	16.4% (46)	36.1% (101)	22.1% (62)	16.8% (47)	7.5% (21)	1.1%	2.62	280
					ans	swered	question	284
					s	kipped	question	169

38. In the past month, how many times have you observed the presence of security officers on campus?

	Never	1-5 times	6-10 times	11 or more times	Not sure	N/A	Response Count
Lancaster Campus	5.0% (14)	35.1% (99)	19.5% (55)	35.1% (99)	4.6% (13)	0.7% (2)	282
					answered	l question	282
					skipped	question	171

39. If you felt unsafe on campus within the past year, please described when and where you felt unsafe and what you suggest can be done it.	
	Response Count
	74
answered question	74
skipped question	379



41. Do you attend class	ses at the Palmdale Site?			
			Response Percent	Response Count
Yes			21.2%	63
No			78.8%	234
		answere	ed question	297
		skippe	ed question	156

42. In the past year, how often have you had problems accessing the following areas, buildings, or classrooms?

	Never	1-5 times	6-10 times	11 or more times	I Do Not Use This Facility	Rating Average	Response Count
Classrooms	82.5% (52)	11.1% (7)	1.6% (1)	4.8% (3)	0.0% (0)	1.29	63
Computer Labs	48.4% (30)	6.5% (4)	1.6% (1)	1.6% (1)	41.9% (26)	2.82	62
Faculty Offices	44.3% (27)	4.9% (3)	1.6% (1)	1.6% (1)	47.5% (29)	3.03	61
Learning Center	50.0% (31)	6.5% (4)	1.6% (1)	1.6% (1)	40.3% (25)	2.76	62
Student Services	51.6% (32)	6.5% (4)	1.6% (1)	1.6% (1)	38.7% (24)	2.69	62
					Other (pleas	se specify)	1
					answered	question	63
					skipped	question	390

43. For areas that you had difficulty accessing, please check all the reasons that apply.

	No access for the disabled	Hours of operation	N/A	Response Count
Classrooms	4.2% (2)	10.4% (5)	87.5% (42)	48
Computer Labs	2.1% (1)	12.5% (6)	87.5% (42)	48
Faculty Offices	2.1% (1)	8.5% (4)	91.5% (43)	47
Learning Center	2.1% (1)	10.4% (5)	89.6% (43)	48
Student Services	2.1% (1)	8.5% (4)	93.6% (44)	47
			Other (please specify)	2
			answered question	50
			skipped question	403

44. How adequate are the following areas, buildings, or classrooms? (For the following question, adequate means *meets or exceeds your needs*.)

	Completely Adequate	Somewhat Adequate	Neither Adequate Nor Inadequate	Somewhat Inadequate	Completely Inadequate	N/A	Ratii Avera
Classrooms	57.1% (36)	30.2% (19)	0.0% (0)	7.9% (5)	1.6% (1)	3.2% (2)	1.
Computer Labs	28.6% (18)	11.1% (7)	0.0% (0)	9.5% (6)	0.0% (0)	50.8% (32)	1.
Faculty Offices	28.6% (18)	9.5% (6)	1.6% (1)	6.3% (4)	1.6% (1)	52.4% (33)	1.
Learning Center	30.2% (19)	11.1% (7)	3.2% (2)	6.3% (4)	0.0% (0)	49.2% (31)	1.
Student Services	27.0% (17)	17.5% (11)	3.2% (2)	4.8% (3)	1.6% (1)	46.0% (29)	1.

Other (please speci

answered questi

skipped questi

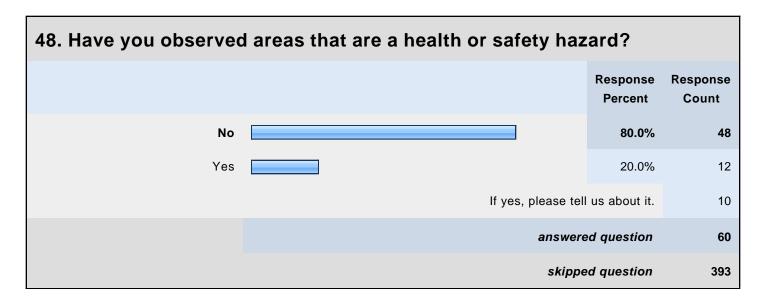
45. Please indicate how strongly you agree or disagree with the following statements. Select N/A if you have not used the service.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	N/A	Rating Average	R
I feel safe when I am at the Palmdale site.	34.9% (22)	42.9% (27)	12.7% (8)	7.9% (5)	1.6% (1)	0.0%	0.0%	1.98	
The lighting at the Palmdale site is adequate.	28.6% (18)	36.5% (23)	7.9% (5)	12.7% (8)	6.3% (4)	1.6% (1)	6.3% (4)	2.32	
The exterior site looks attractive and inviting.	19.0% (12)	25.4% (16)	28.6% (18)	19.0% (12)	6.3% (4)	0.0%	1.6% (1)	2.68	
The interior site (i.e. classrooms, labs, and office areas) are well maintained.	31.1% (19)	44.3% (27)	11.5% (7)	11.5% (7)	1.6% (1)	0.0%	0.0%	2.08	
The classroom facilities (i.e. desks, tables, chairs, whiteboards) are adequate.	31.7% (20)	52.4% (33)	7.9% (5)	7.9% (5)	0.0% (0)	0.0%	0.0%	1.92	
						ans	swered	question	
						s	kipped	question	

46. In the past month, how many times have you observed the presence of security officers on campus?

	Never	1-5 times	6-10 times	11 or more times	Not sure	N/A	Response Count
Palmdale Site	6.5% (4)	22.6% (14)	14.5% (9)	50.0% (31)	1.6% (1)	4.8% (3)	62
					answered	d question	62
					skipped	l question	391

mpus within the past year, please describens of the done and what you suggest can be done	
	Response Count
	5
answered question	5
skipped question	448



49. Do you attend class	ses at <u>Fox Field</u> ?		
		Response Percent	Response Count
Yes		0.3%	1
No		99.7%	293
	answere	ed question	294
	skippe	ed question	159

50. In the past year, how often have you had problems accessing the following areas, buildings, or classrooms?

	Never	1-5 times	6-10 times	11 or more times	I Do Not Use This Facility	Rating Average	Response Count
Classrooms	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	2
Faculty Offices	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	2
Work Areas	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	2
					Other (pleas	e specify)	0
					answered	question	2
					skipped	question	451

51. For areas that you had difficulty accessing, please check all the reasons that apply.

	No access for the disabled	No keys to the building	No keys to the room	Hours of operation	N/A	Response Count
Classrooms	0.0% (0)	0.0% (0)	0.0% (0)	50.0% (1)	50.0% (1)	2
Faculty Offices	0.0% (0)	0.0% (0)	0.0% (0)	50.0% (1)	50.0% (1)	2
Work Areas	0.0% (0)	0.0% (0)	0.0% (0)	50.0% (1)	50.0% (1)	2
				Other (pl	ease specify)	0
				answer	ed question	2
				skipp	ed question	451

52. How adequate are the following areas, buildings, or classrooms? (For the following question, adequate means *meets or exceeds your needs*.)

	Completely Adequate	Somewhat Adequate	Neither Adequate Nor Inadequate	Somewhat Inadequate	Completely Inadequate	N/A	Ratin Averaç
Classrooms	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0%	1.0
Faculty Offices	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0%	1.0
Work Areas	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0%	1.0

Other (please specify

answered questio

skipped questio

53. Please indicate how strongly you agree or disagree with the following statements. Select N/A if you have not used the service.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Respons Count
I feel safe when I am at Fox Field.	50.0% (1)	0.0%	0.0% (0)	0.0% (0)	0.0% (0)	50.0% (1)	1.00	
The lighting at Fox Field is adequate.	50.0% (1)	0.0%	0.0% (0)	0.0% (0)	0.0% (0)	50.0% (1)	1.00	
The classroom facilities (i.e. desks, tables, chairs, whiteboards) are adequate.	100.0% (2)	0.0%	0.0% (0)	0.0% (0)	0.0% (0)	0.0%	1.00	
					aı	nswered	question	
						skipped	question	45

54. In the past month, how many times have you observed the presence of
security officers at Fox Field?

	Never	1-5 times	6-10 times	11 or more times	Not sure	N/A	Response Count
I have observed security	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (2)	0.0% (0)	0.0% (0)	2
					answered	d question	2
					skipped	l question	451

55. If you felt unsafe at Fox Field within the past year, please describe when and where you felt unsafe and what you suggest can be done about it.

	Response Count
	0
answered	question 0
skipped	question 453

S6. Have you observed areas that are a health or safety hazard? Response Percent Count No 100.0% 2 Yes 0.0% 0 If yes, please tell us about it. 0 answered question 2 skipped question 451

57. If the athletic equipment, audio-visual equipment, or other instructional technology available for your use is inadequate for your learning needs, please tell us what equipment needs to be updated or replaced. Please be specific in your response.

		Response Percent	Response Count	
l do not use instructional technology equipment.		71.8%	204	
The instructional technology equipment is adequate.		21.8%	62	
The instructional technology equipment is NOT adequate		6.3%	18	
	Please tell us what equipment needs to be updated	or replaced.	21	
	answered question			
	skippe	ed question	169	

58. If you participated in planning efforts to improve any of the physical resources on campus in the past year, please let us know

		Response Percent	Response Count
I did not participate in planning efforts.		97.9%	280
I participated in planning efforts and met with others to discuss		2.1%	6
	Please tell us what you	u discussed.	6
	answere	286	
	skippe	d question	167

59. Please indicate how strongly you agree or disagree with the following statements. Select N/A if you have not used the service.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	N/A	Rating Average
Technology resources provided by the Information Technology Services (ITS) department are sufficient to meet my needs.	6.5% (19)	11.0% (32)	9.6% (28)	2.4% (7)	2.4% (7)	15.4% (45)	52.7% (154)	3.62
Services provided by the Information Technology Services (ITS) department are sufficient to meet my needs.	6.9% (20)	11.1% (32)	9.7% (28)	1.4% (4)	3.1% (9)	15.6% (45)	52.1% (150)	3.62
						aı	nswered	question

skipped question

60.	In	the	past	year,	how	often	have	you
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					_
	Never	1-5 times	6-10 times	11 or more times	Response Count
used a campus computer lab?	26.0% (75)	33.2% (96)	11.8% (34)	29.1% (84)	289
used the Learning Center or Library information technology resources?	25.2% (72)	33.6% (96)	14.0% (40)	27.3% (78)	286
			ans	wered question	291
			si	kipped question	162

61. Please indicate how strongly you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	Rating Average	Respons Count
Financial resources adequately support student learning outcomes/operational outcomes.	15.9% (45)	32.9% (93)	14.1% (40)	8.5% (24)	5.7% (16)	23.0% (65)	3.24	28
I understand how the budgeting process works at AVC.	7.0% (20)	12.9% (37)	20.6% (59)	16.1% (46)	11.2% (32)	32.2% (92)	4.08	28
I understand how planning and budget work together at AVC.	8.1% (23)	14.8% (42)	19.4% (55)	14.8% (42)	11.0% (31)	31.8% (90)	4.01	28
I have sufficient access to the college's annual budget information.	5.3% (15)	12.6% (36)	20.4% (58)	7.4% (21)	8.8% (25)	45.6% (130)	4.39	28
					aı	swered	question	28
						skipped	question	16

62. Please indicate how strongly you agree or disagree with the following statement.

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	Rating Average	Respons Count
The college clearly communicates information regarding the budget and planning process.	7.3% (21)	10.8% (31)	19.2% (55)	13.9% (40)	10.5% (30)	38.3% (110)	4.24	28
The college allows time for all constituents to provide input before planning and budget decisions are made.	5.9% (17)	11.8% (34)	15.0% (43)	9.1% (26)	8.0% (23)	50.2% (144)	4.52	28
Institutional spending and budget procedures are clearly connected to institutional goals.	7.0% (20)	12.2% (35)	20.6% (59)	4.9% (14)	7.3% (21)	48.1% (138)	4.38	28
The most recent and up-to-date news regarding changes in the budget that affect planning and allocation is easily accessible to me.	5.9% (17)	11.9% (34)	19.2% (55)	7.3% (21)	7.7% (22)	47.9% (137)	4.43	28
My input is valued regarding the planning and allocation of funds.	5.2% (15)	9.1% (26)	17.8% (51)	8.4% (24)	15.0% (43)	44.4% (127)	4.52	28
I am aware of the annual audit findings and resolutions of those findings.	5.3% (15)	9.2% (26)	18.1% (51)	10.3% (29)	14.2% (40)	42.9% (121)	4.48	28
					aı	nswered	question	28
						skipped	question	16

63. How many OPPORTUNITIES (or requests) for input regarding budget and planning do you feel each of the following groups have before a decision is made?

	Ample opportunities (more than enough)	Adequate opportunities (enough)	Limited opportunities (less than enough)	No opportunity	I Do Not Know	Rating Average
Administrators	17.3% (49)	10.2% (29)	2.5% (7)	2.1% (6)	67.8% (192)	3.93
Adjunct faculty	5.3% (15)	9.3% (26)	8.9% (25)	5.7% (16)	70.8% (199)	4.27
Confidential Management	6.8% (19)	14.2% (40)	5.3% (15)	2.5% (7)	71.2% (200)	4.17
Classified Staff	4.6% (13)	11.4% (32)	8.5% (24)	3.6% (10)	71.9% (202)	4.27
Full-time faculty	6.0% (17)	13.5% (38)	8.2% (23)	3.9% (11)	68.3% (192)	4.15
Local Community	3.9% (11)	6.7% (19)	14.2% (40)	7.4% (21)	67.7% (191)	4.28
Students	5.7% (16)	6.4% (18)	11.7% (33)	16.7% (47)	59.4% (167)	4.18

answered question

skipped question

64. How often do you, or representatives from your group, PARTICIPATE in the budget and planning process on campus? Response Response

		Response Percent	Response Count
Never		79.8%	221
Limited participation (less than enough)		14.1%	39
Adequate participation (enough)		5.4%	15
Ample participation (more than enough)		0.7%	2
	answere	ed question	277
	skippe	ed question	176

65. Please indicate if you have read or reviewed portions of the following AVC documents within the last year.

	I read the document	l referenced portions	I could not find the document	I am not familiar with this document	I did not look for, or read, this document	Rating Average	Respon Coun
Educational Master Plan	10.7% (29)	10.3% (28)	3.3% (9)	22.5% (61)	53.1% (144)	3.97	2
Facilities Plan	8.1% (22)	11.1% (30)	3.7% (10)	22.5% (61)	54.6% (148)	4.04	2
Technology Plan	6.3% (17)	5.9% (16)	5.6% (15)	24.1% (65)	58.1% (157)	4.22	2
Board Policy	8.5% (23)	8.1% (22)	4.1% (11)	24.0% (65)	55.4% (150)	4.10	2
Faculty Code of Ethics	12.7% (34)	12.0% (32)	4.9% (13)	19.1% (51)	51.3% (137)	3.84	2
College Catalog	57.5% (157)	24.9% (68)	0.0% (0)	3.7% (10)	13.9% (38)	1.92	2
Computer Use Guidelines	32.7% (88)	13.8% (37)	2.6% (7)	10.4% (28)	40.5% (109)	3.12	2
Enrollment Management Plan	13.8% (37)	8.6% (23)	4.5% (12)	19.3% (52)	53.9% (145)	3.91	2
Finance Plan	11.2% (30)	8.6% (23)	4.1% (11)	21.6% (58)	54.6% (147)	4.00	2
Matriculation Plan	17.0% (46)	11.5% (31)	4.4% (12)	21.5% (58)	45.6% (123)	3.67	2
Basic Skills Plan	13.6% (37)	8.1% (22)	6.6% (18)	21.0% (57)	50.7% (138)	3.87	2
Human Resources Plan	7.1% (19)	6.3% (17)	4.5% (12)	25.4% (68)	56.7% (152)	4.18	2
Equal Employment Opportunity Policy	15.1% (41)	11.4% (31)	3.7% (10)	19.9% (54)	49.8% (135)	3.78	2
AB 1725 on participatory governance	4.1% (11)	3.7% (10)	6.3% (17)	26.7% (72)	59.3% (160)	4.33	2

Student Equity Plan	8.3% (22)	7.5% (20)	5.7% (15)	21.9% (58)	56.6% (150)	4.11	2
Student code of conduct	31.9% (86)	21.5% (58)	3.0% (8)	8.5% (23)	35.2% (95)	2.94	2
College budget	9.0% (24)	7.9% (21)	7.1% (19)	21.1% (56)	54.9% (146)	4.05	2
					answered	question	2
					skipped	question	1

66. Where can you find the agenda/minutes for each of the following campus committees and councils? Please check all that apply to you.

	In my campus mailbox or e-mail	Posted in my work area	Online in myAVC groups	The college's public Web site	I looked but could not find	I have not looked	Response Count
Academic Policy & Procedures (AP&P)	8.8% (23)	1.1% (3)	7.7% (20)	16.9% (44)	3.4% (9)	71.3% (186)	261
Academic Senate	3.5% (9)	3.1% (8)	6.5% (17)	7.3% (19)	5.0% (13)	80.8% (210)	260
Associated Student Organization (ASO)	11.9% (31)	3.1% (8)	13.8% (36)	14.9% (39)	3.1% (8)	65.1% (170)	261
AVC Board of Trustees	5.4% (14)	3.1% (8)	8.5% (22)	15.1% (39)	4.2% (11)	73.4% (190)	259
College Coordinating Council (CCC)	3.9% (10)	1.2% (3)	4.7% (12)	7.0% (18)	4.3% (11)	82.9% (213)	257
Distance Education Committee (DEC)	3.5% (9)	0.0% (0)	5.0% (13)	7.3% (19)	4.6% (12)	84.2% (218)	259
Strategic Planning & Budget Council (SPBC)	2.3% (6)	0.8% (2)	5.4% (14)	6.9% (18)	5.0% (13)	83.1% (216)	260
Enrollment Management	1.9% (5)	0.8% (2)	5.1% (13)	8.9% (23)	4.3% (11)	82.1% (211)	257
Accreditation Steering Committee	3.5% (9)	0.0% (0)	6.2% (16)	6.6% (17)	3.5% (9)	85.2% (219)	257
Mutual Agreement Council	1.2% (3)	1.6% (4)	4.7% (12)	4.7% (12)	3.5% (9)	86.8% (224)	258
Division/department minutes	3.5% (9)	0.4% (1)	4.7% (12)	5.4% (14)	4.3% (11)	85.2% (219)	257

Student Learning Outcomes Committee (SLO)	5.8% (15)	1.9% (5)	6.9% (18)	6.6% (17)	3.5% (9)	80.3% (208)	259
Assessment Committee	3.5% (9)	0.8% (2)	5.8% (15)	5.8% (15)	3.1% (8)	84.1% (217)	258
Professional Development Committee	3.1% (8)	0.8% (2)	4.3% (11)	5.8% (15)	3.5% (9)	84.8% (218)	257
					answered	d question	263
					skipped	l question	190

67. Please respond to the following statements. (Please check all that apply) During the past year, which opportunities did you have related to participatory governance?

	A committee meeting	A task force or work group	Strategic Planning & Budget Council	A Board of Trustees meeting	Response Count
I was invited to attend	69.3% (52)	20.0% (15)	20.0% (15)	54.7% (41)	75
I was invited to participate or be present at	58.3% (35)	26.7% (16)	20.0% (12)	55.0% (33)	60
I attended voluntarily	58.8% (20)	23.5% (8)	11.8% (4)	47.1% (16)	34
I participated or presented at	27.3% (6)	27.3% (6)	13.6% (3)	54.5% (12)	22
I became a member or representative on	33.3% (5)	26.7% (4)	33.3% (5)	46.7% (7)	15
I chaired or co-chaired	15.4% (2)	46.2% (6)	0.0% (0)	53.8% (7)	13
I read e-mails, memos, or minutes from	67.1% (53)	39.2% (31)	35.4% (28)	50.6% (40)	79
			ans	swered question	113
			S	kipped question	340

68. Please respond to the following statements. In general,

	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	I Do Not Know	Rating Average	Respons Count
Institutional leaders create an environment for empowerment, innovation, and excellence.	13.9% (36)	27.0% (70)	18.1% (47)	3.9% (10)	3.5% (9)	33.6% (87)	3.57	25
The role of leadership and the institution's governance and decision-making processes are regularly evaluated to assure institutional integrity and effectiveness.	10.8% (28)	19.3% (50)	19.3% (50)	3.1% (8)	2.7% (7)	44.8% (116)	4.02	25
Institutional leaders incorporate a collegial process that sets values, goals and priorities.	11.6% (30)	26.4% (68)	18.6% (48)	2.7% (7)	2.7% (7)	38.0% (98)	3.72	25
Institutional leaders work and communicate effectively with the communities served by the college.	10.9% (28)	22.6% (58)	19.8% (51)	4.7% (12)	3.5% (9)	38.5% (99)	3.83	25
Institutional leaders provide fair (equitable) distribution of resources to support the effectiveness of the college.	12.5% (32)	19.8% (51)	19.1% (49)	6.2% (16)	3.5% (9)	38.9% (100)	3.85	25
Institutional leaders provide effective and efficient leadership to support the teaching/learning environment.	11.8% (30)	23.5% (60)	19.6% (50)	4.3% (11)	4.7% (12)	36.1% (92)	3.75	25
answered question					25			
						skipped	question	19

69. Where do you get information on important college issues? (Please check all that apply)

		Response Percent	Response Count
Open forums with the President		7.5%	19
A vice president		5.1%	13
A dean, director, or supervisor		14.9%	38
A committee representative		8.2%	21
A union representative		2.7%	7
An Academic Senate representative		6.3%	16
AVC e-mail updates		86.7%	221
myAVC updates		71.0%	181
External sources (e.g., A.V. Press)		25.5%	65
Advisory Committee meetings		6.3%	16
	answere	ed question	255
	skippe	ed question	198

70. Please respond to the following statements. (Please check all that apply)

	I am not able to attend.	I feel comfortable attending.	I feel comfortable voicing my opinion.	I do not feel comfortable voicing my opinion.	Response Count
Department Staff meetings	67.7% (134)	14.1% (28)	7.6% (15)	16.7% (33)	198
Division meetings	69.4% (136)	12.2% (24)	7.1% (14)	15.8% (31)	196
Staff meetings in other departments	69.2% (137)	12.6% (25)	8.1% (16)	14.6% (29)	198
Participatory governance Committee meetings (other than SPBC)	64.6% (128)	16.7% (33)	7.6% (15)	17.2% (34)	198
Strategic Planning and Budget Council (SPBC) meetings	63.6% (126)	15.7% (31)	9.1% (18)	18.2% (36)	198
Board of Trustee meetings	62.4% (126)	17.3% (35)	8.4% (17)	16.8% (34)	202
Advisory Committee meetings	64.5% (127)	14.7% (29)	8.1% (16)	17.8% (35)	197
			ans	swered question	204
			s	kipped question	249

71. If you are not able to attend, or do not feel comfortable at any of the above open meetings, please tell us why.

		•
Response Count		
82		
n 82	answered question	
n 371	skipped question	

72. What is your age g	roup?			
			esponse Percent	Response Count
18 or younger			7.2%	20
19 - 24			31.3%	87
25 - 49			47.5%	132
50 or older			9.4%	26
I prefer not to answer			4.7%	13
		answered o	question	278
		skipped o	question	175

73. What is your gende	er?		
		Response Percent	Response Count
Female		69.4%	193
Male		26.6%	74
I prefer not to answer		4.0%	11
	answer	ed question	278
	skipp	ed question	175

74. What is your race/ethnic identity? *Note: For the purposes of this study only, the term Hispanic/Latino refers to an individual who self-reports as a descendant of a Spanish-speaking heritage, and includes, but is not limited to, Mexican-Americans, Mexicans, Puerto Ricans, Cubans, and other Latin races.

		Response Percent	Response Count
African American/Black		18.7%	52
Asian/Pacific Islander (not Filipino)		2.5%	7
Caucasian/White		36.3%	101
Filipino		2.9%	8
Hispanic/Latino(a)		21.6%	60
Native American		1.8%	5
I prefer not to answer		9.4%	26
Other (please specify)		6.8%	19
	answere	ed question	278
	skippe	ed question	175