Information Technology Committee April 10, 2008, Room BE 243, 2:00pm – 3:00pm Co-chairs: Connie Moise, Kelley Hare

Notes

Members Present: Stanley Viltz, Tom Hutchison, Duane Rumsey, Geary Cook, Connie Moise Others project: Ken Sawicki

- 1. Welcome / Announcements
- 2. Open Forum
- 3. E-mail Address for Corporate & Community Education Stanley Viltz

**ACTION: Set up Generic e-mail account for CCE.** 

Explore generic e-mail addresses for dept/divisions.

4. E-mail Archiving/Retention Policy – Team Report

Discussed various methods for addressing e-mail delivery problems.

5. Video Relay Service Status

Equipment is ready to test. Need to write procedures for users. Duane will get with Geary to work on additional details for providing the connections and user instructions.

- 6. Computer Use and Electronic Mail Guidelines Review/Update
- 7. Emergency Procedures / Disaster Planning for AVC's IT Resources

Evaluate placement of telephones in classrooms for emergency purposes. Placement of phone near door. Use of emergency e-mail to dispatcher in Security in case instructor can't reach the phone, but has access to e-mail.

**Emergency text messaging initiative.** 

## 8. Date of Next Meeting

Thursday, May 8, 2008

Room BE 243, 2:00pm – 3:00pm

## **Future Topics**

- 1. Communication and Confidentiality Procedures/Policy
- 2. Security Procedures/Policy relating to computers and data
- 3. Telephone Policy Status Report Ann Hinesley/Woody Burns
- 4. Public Wireless Access Service and ASO Involvement ASO
- 5. Earthquake Protection for AVC Computer Equipment
- 6. One Card Project and POS System PayPrint System Status
- 7. ITS Communications to Campus
- 8. ITS Support Procedures
- 9. Technical Training
- 10. Budget Requests for Help Desk Staffing