

Antelope Valley College District

Business Services - Purchasing and Contract Services 3041 W. Avenue K | Lancaster, CA 93536-5426 661-722-6310 | purchasing@avc.edu

REQUEST FOR PROPOSALS FOR CUSTODIAL SERVICES RFP No. AVC2017/2018-8

Notice is hereby given that Antelope Valley Community College District, acting by and through its Governing Board, hereinafter referred to as the District, will receive up to but no later than 11:00 a.m. (PST) on April 10, 2018 sealed submittals for RFP #AVC2017/2018-8. Such submittals must be submitted in the format specified in the RFP, and received by the Purchasing Department, 3041 West Avenue K, Adm. Bldg., Room #154, Lancaster, CA 93536-5426. All documents and any addenda or notices related to this solicitation will be posted by the District on the Purchasing website at: https://www.avc.edu/administration/busserv/rfpbiddocs.

Each submittal must conform and be responsive to this invitation. The District reserves the right to reject any and all Proposals, or parts of any Proposal, and to waive any irregularities or informalities in any Proposal. All inquiries must be submitted in writing by the date and time noted under Project Specific Dates to Purchasing and Contract Services at <u>purchasing@avc.edu</u>.

ANTELOPE VALLEY COMMUNITY COLLEGE DISTRICT

Jennifer Gaddis District Buyer, Purchasing and Contract Services

Publication Dates: 1st: 3/9/2018 2nd: 3/16/2018



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NOTICE TO BIDDERS

NOTICE IS HEREBY GIVEN that the governing Board ("Board") of the Antelope Valley Community College District ("District") is presently accepting Proposals for the following project ("Project"):

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Sealed Proposals must be received by, but **no later than 11:00 A.M. (PST), April 10, 2018**. Any changes to this RFP are invalid unless specifically modified by the District and issued as a separate addendum document. Should there be any questions as to changes to the content of this document, the District's copy shall prevail.

This RFP may be obtained from the District by contacting the District's Purchasing and Contract Services Department. The RFP is also available online at https://www.avc.edu/administration/busserv/rfpbiddocs. In the event this RFP is obtained through any means other than the District's distribution, the District will not be responsible for the completeness, accuracy, or timeliness of the final RFP document.

Bidders Submittal of Proposal. To facilitate the evaluation process, **one (1) complete electronic version on a flash drive, (1) original** <u>AND</u> **(3) additional copies of the Proposal shall be provided**. All materials submitted in response to this RFP shall be on 8 ½" x 11" paper, in portrait orientation, 11 or 12 point Arial, Calibri or Times New Roman font with 1" page margins on all sides. All submitted materials must be bound in either a three-ring binder or spiral bound notebook. Tabbed dividers should be used to identify and separate discrete sections of the RFP materials which correspond format and contents. Mistakes may be crossed out and corrections made adjacent, however, each correction must be initialed by the person signing the Proposal.

Delivered Proposal shall be enclosed and sealed in an envelope or container bearing the title of the project, the project's number and the name of the Bidder, and delivered in one of the following methods:

Hand-delivered to:	U.S. Postal Service, UPS, FedEx, or other common
Antelope Valley Community College District	carrier delivered to:
Attention:	Antelope Valley Community College District
Purchasing & Contract Services Department	Attention:
3041 West Avenue K, Adm. Building Room 154	Purchasing & Contract Services Department
Lancaster, CA 93536-5426	3041 West Avenue K, Adm. Building Room 154
	Lancaster, CA 93536-5426

EMAIL OR FAXED PROPOSALS WILL NOT BE ACCEPTED.

Opening of Proposals. Sealed Proposals will be opened publicly and name of Bidders will be read aloud at the time, date and location noted in the timeline under Project Specific Dates.

It is the responsibility of the Bidder to verify that its Proposal has been received by the District prior to the opening date. Verification of receipt can be made by emailing <u>purchasing@avc.edu</u>.



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PROPOSALS DELIVERED OTHER THAN THE ABOVE STATED ADDRESSES, OR RECEIVED AFTER THE SCHEDULED SUBMITTAL DEADLINE, WILL BE REJECTED AND RETURNED UNOPENED TO THE BIDDER. It is the Bidder's sole responsibility to ensure that its Proposal, inclusive of any or all addendums, is received to the proper place at the proper time. Postmarks will not validate Proposals which arrive after the deadline date/time listed. Any Proposal received after the scheduled closing time for receipt of same will be returned to the Bidder unopened. Proposal may be withdrawn by submitting a written request. Such written request must be delivered to the place stipulated in the RFP prior to the scheduled closing time for receipt of Proposal. The award shall be subject to final contract documents and scope of work between the District and selected Bidder.

Bidders shall be bound to the pricing terms contained within their submitted Proposal, which shall remain in effect as stated until at least six (6) months after the due date for Proposal. Proposal shall be signed by an authorized individual or officer submitting the Proposal. If the Bidder is a corporation or limited liability company, the Proposal shall be executed by either the chairman of the board, president, or vice president, the secretary, or the chief financial officer.

<u>Voluntary Job-Walk</u>. A job-walk is scheduled to begin on March 20, 2018 at 8:30 a.m. (PST). Bidders are to meet outside of the Antelope Valley Community College District, Palmdale Center, 2301 E. Palmdale Blvd., Palmdale, California 93550. Once the job-walk is completed at the Palmdale Center, it will continue to each of the other sites covered by this RFP. A District representative will provide Bidders a schedule with the locations and approximate times for each site visit upon arrival at the Palmdale Center. Bidders are responsible for their own transportation to each site. THIS MEETING IS VOLUNTARY. If you intend to participate, please RSVP at: <u>purchasing@avc.edu</u>. Following the job-walk, all further questions are to be made in accordance with the Notice to Bidders and Instruction to Bidders.

END OF SECTION



INTRODUCTION AND GENERAL OVERVIEW

Antelope Valley Community College District (the "District") is within the California Community College system in Los Angeles County. From its humble beginnings in a classroom at Antelope Valley Joint Union High School in 1929 with an enrollment of 20 students, the District has grown to a campus of over 135 acres with 890 employees and an enrollment of over 14,000 students per semester. Throughout its 85 years, the college has gained a national reputation for its service to the community and industry. In addition to traditional classes, the District's Lancaster campus is home to the award winning early college SOAR High School and a state-funded laboratory preschool. The campus also hosts upper division and graduate-level programs offered by California State University Bakersfield with its own satellite campus. In March 2015, the District was approved as one of only 15 community colleges in the state to begin offering a bachelor degree. The District's Airframe Manufacturing Technology program is designed to meet the needs of the local aerospace industry for aircraft manufacturing leads. The program's curriculum addresses airframe manufacturing, aircraft fabrication (structures and composites), electronics, and welding. To learn more, please visit the District's website at http://www.avc.edu/.

PURPOSE OF RFP

The District is seeking Proposals from qualified Contractors that are able to provide daily daytime Custodial Services Monday through Friday at the District's three (3) satellite locations: Fox Field, Palmdale Regional Airport and Palmdale Center. These services will require several supervised crews to work alongside our Maintenance and Operations Department according to the District's Academic Calendar schedule.

The selected Bidder shall enter into a contract effective July 1, 2018 through June 30, 2019. Thereafter, the parties may extend the terms of the agreement for four (4) successive one (1) year periods upon written agreement signed by both parties, in accordance with the attached specifications.

<u>Project Specific Dates:</u> The following table identifies the estimated dates/time frame for receipt, evaluation and award of this RFP. Please note the following key dates when preparing your responses:

RFP ACTIVITY	DATE & TIME (PST)*
Bid Advertisement Dates	1st: 3/9/2018
Bid Advertisement Dates	2nd: 3/16/2018
VOLUNTARY JOB WALK	3/20/2018 8:30 a.m.
Last Day for Bidders to submit questions	3/28/2018 before 5:30 p.m.
Last day for District to Respond to questions	4/2/2018 before 5:30 p.m.
DEADLINE FOR PROPOSAL SUBMISSIONS	4/10/2018 before 11:00 a.m.
Public Opening of Proposals	4/10/2018
3041 W. Avenue K, Adm. Room A140	at 11:30 a.m.
Lancaster, CA 93536	

*Dates may change with or without notice



Evaluation of Proposal: The Proposal review process used to select qualified Bidders will be as follows:

- a. The District will review and evaluate all Proposals received using the criteria noted in following section. Incomplete Proposals may be rejected as non-responsive, and may result in being excluded from this legal resource pool.
- b. A District Evaluation Committee may elect to conduct oral interviews of selected Bidders. The District may request selected Bidders to make an oral/visual presentation in connection with the oral interview.

Evaluation Criteria: Bidders submitting Proposals are advised that all responsive documents will be evaluated to determine each Bidder's ability to best meet the needs of the District. The District's evaluation will include, but is <u>not</u> limited to, a consideration of the following criteria:

- a. **Responsiveness.** Responsiveness of the Proposal clearly states the Bidder's practice areas, services, and in meeting the requirements of the RFP.
- b. **Experience/Ability.** The extent of the Bidder's previous experience working with institutions of higher education (preferred), and/or state and local government customers on said services. Such experience will also include assessment of the Bidder's outcomes for particular matters handled by the firm for their customers.
- c. **Client Responsiveness.** The District will evaluate the prior experience and success of Bidders to establish effective working relationships within the setting of higher education institutions (preferred), and/or state and local governments including the relationships with: management, administrative, technical and end-user staff of prior clients, relationships with other project consultants and participants on prior projects.
- d. **References.** Information obtained by the District from the Bidder's provided references and other clients.
- e. **Proposed Pricing.** The Bidder's proposed fees for Custodial services provided, including a breakdown for Custodial services at each facility, as well as, an overall cost for providing Custodial services at all three (3) locations listed in this RFP.

Optional Proposal Interviews: It may also be necessary, at the discretion of the District, to conduct individual interviews with one or more of the Bidders who submitted Proposals. The Bidders will be notified of the time and exact location in advance of any interview. The purpose of this interview is to confirm information provided in Proposals submitted by the Bidders. This will also be another opportunity for the District Evaluation Committee to request additional clarifications. In these interviews, the Bidder may expand on the information provided in their submitted proposal with their key personnel present as the primary representatives during this process.

Cancellation of Solicitation: The District may cancel this solicitation at any time.

Contract Award: The District will select a Bidder that demonstrates to be the highest, responsive, and responsible Bidder. Responsive refers to meeting the terms, conditions, requirements and specifications of this RFP. Responsible refers to those who can provide, for example, evidence and references that support a history of compliant contract performance and sound business operation. The District has the right to inspect the facilities, services areas, and business practices of all Bidders submitting offers prior to the award of this contract. The purpose of an inspection is to determine the Bidder's potential ability to perform under the terms of this Proposal. The District also has the right to inspect the facilities and



operations of the selected Bidder at any time during the contract period. See Instruction to Bidders for more details.

Agreement: The form of Agreement, which the successful Bidder will be required to execute, is included in the RFP and should be carefully examined by Bidders. The Agreement will be executed in the following counterparts: the Agreement as shown in the sample herein; the RFP; the subsequent successful Proposal as accepted by the District, including all modifications thereof and duly incorporated therein; and the Purchase Order. All of the above documents are intended to cooperate and be complementary so that any instructions or requirements called for in one and not mentioned in the other, or vice versa, are to be executed the same as if mentioned in all said documents. The intention of the documents is to include (not limited to): all labor, materials, equipment and transportation necessary for the proper delivery of all services called for in any contract which may arise as a result of this RFP. Should Bidder request edits to the Agreement for consideration, such requests must be clearly identified and noted on Exhibit D and submitted at the time of Proposal. No additional terms and conditions will be accepted following receipt of Proposal, and the District will consider such additional contractual terms and conditions as part of its evaluation process.

<u>Conflict of Interest/Restrictions on Lobbying and Contacts</u>: For the period beginning on the date of the issuance of this RFP and ending on the date of the award of the contracts, no person or entity submitting a response to this RFP, nor any officer, employee, representative, agent, or consultant representing such a person or entity, shall contact through any means or engage in any discussion regarding this RFP, the evaluation or selection process/or the award of the contracts with any member of the District's Governing Board, selection members, or with any employee of the District except for clarifications and questions as described herein. Any such contact shall be grounds for disqualification of the Bidder.

Limitations: The District reserves the right to contract with any Bidder responding to this RFP. The District makes no representation that participation in the RFP process will lead to an award of contract or any consideration whatsoever. The District reserves the right to amend this RFP and the RFP process and to discontinue or re-open the RFP process at any time.

<u>Right to Negotiate and/or Reject Proposal</u>: Bidders understand that this RFP does not commit or obligate the District to accept any response submitted. The District reserves the right to accept or reject any or all of the responses, waive any irregularities, and to negotiate with selected Bidder(s) any price or provision, in part or in its entirety, whenever, in the sole opinion of the District, such action shall serve its best interests and those of the taxpaying public. The District further expressly reserves the right to postpone the Proposal opening date for its own convenience. Bidders are encouraged to submit their best prices in their Proposals, and the District intends to negotiate only with Bidders whose Proposal most closely meets the District's requirements at the lowest estimated cost. The Contract, if any is awarded, will go to the Bidder whose Proposal best meets the District's requirements and provides the greatest overall value to the District.

Preparation Expenses: The District shall in no event be responsible for the cost of preparing any Proposal in response to this RFP. The sole responsibility for compliance with the requirements of this RFP lies with each Bidder submitting a response. Each Bidder is solely responsible for costs in preparing a response to this RFP and any and all other activities associated with same.



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Confidential and Proprietary Information: All materials submitted relative to this RFP will be kept confidential until such time as an award is made or the RFP is cancelled. At such time, all materials submitted must be made available to the public. All information contained in Proposal submitted may be subject to the California Public Records Act (*California Government Code* Section 6250 et seq.), and information's use and disclosure are governed by this Act. Any information deemed confidential or proprietary should be clearly identified by the Bidder as such. Such information may then be protected and treated with confidentiality to the extent permitted by state law.

Errors/Discrepancies/Clarification/Information of RFP: Any errors, discrepancies, clarification or questions regarding information contained in this RFP should be immediately directed and submitted in writing to the District's Purchasing and Contract Services Department at <u>purchasing@avc.edu</u>. Bidders are encouraged to submit their questions as soon as possible in order to give the District an opportunity to reply in a timely manner. Please see "Project Specific Dates" for specific deadline dates and times.

Bid Protest Procedure: Any bidder may file a bid protest. The protest shall be filed in writing with the District's Purchasing and Contract Services Manager not more than two (2) business days after the date of the bid opening. An e-mail address shall be provided and by filing the protest, protesting bidder consents to receipt of e-mail notices for purposes of the protest and protest related questions and protest appeal, if applicable. The protest shall specify the reasons and facts upon which the protest is based.

a. <u>Resolution of Bid Controversy:</u> Once the bid protest is received, the apparent lowest responsible bidder will be notified of the protest and the evidence presented. If appropriate, the apparent low bidder will be given an opportunity to rebut the evidence and present evidence that the apparent low bidder should be allowed to perform the Work. If deemed appropriate by the District, an informal hearing will be held. District will issue a written decision within five (5) business days of receipt of the protest, unless factors beyond the District's reasonable control prevent such resolution. The decision on the bid protest will be copied to all parties involved in the protest.

b. <u>Appeal</u>: If the protesting bidder or the apparent low bidder is not satisfied with the decision, the matter may be appealed to the District's Executive Director of Business Services, or their designee, within two (2) business days after receipt of the District's written decision on the bid protest. The appeal must be in writing and sent via overnight registered mail with all accompanying information relied upon for the appeal and an e-mail address from which questions and responses may be provided to:

Antelope Valley Community College District Attn.: Diana Keelen, Executive Director of Business Services 3041 West Ave. K Lancaster, CA 93536

c. <u>Appeal Review</u>: The Executive Director of Business Services or his or her designee shall review the decision on the bid protest from the Purchasing and Contract Services Manager and issue a written response to the appeal, or if appropriate, appoint a Hearing Office to conduct a hearing and issue a written decision. The written decision of the Executive Director of Business Services or the Hearing Officer shall be rendered within five (5) business days and shall state the basis for the decision. The decision concerning the appeal will be final and not subject to any further appeals.



d. <u>Reservation of Rights to Proceed with Project Pending Appeal</u>. The District reserves the right to proceed to award the Project and commence the work/purchase pending an Appeal. If there is State Funding or a critical completion deadline, the District may choose to shorten the time limits set forth in this Section if written notice is provided to the protesting party. E-mailed notice with a written confirmation sent by First Class Mail shall be sufficient to constitute written notice. If there is no written response to a written notice shortening time, the District may proceed with the award.

e. <u>Finality</u>. Failure to comply with this Bid Protest Procedure shall constitute a waiver of the right to protest and shall constitute a failure to exhaust the protesting bidder's administrative remedies.

END OF SECTION



SCOPE OF WORK AND TECHNICAL SPECIFICATIONS

INTRODUCTION AND GENERAL INFORMATION

The District is looking for qualified Contractors to provide daily Custodial Services at the District's three (3) satellite locations: the Palmdale Center (PALMDL), Fox Field (FOX), and Palmdale Regional Airport (PRA). The District will require two (2) work crews under supervision, to provide services Monday through Friday, during the District's regular scheduled business hours, excluding holidays observed by the District. The daily cleaning schedule may vary and change every academic school session (winter, spring, summer, and fall). The specific class times and availability of the facility is detailed in Attachment 2, District's Academic Calendars.

Service Locations. The District has a need for Custodial Services to be provided at the following three (3) locations:

Fox Field
Barnes Aviation Facility
4555 West Avenue G
Lancaster, CA 93536

Palmdale Regional Airport 41000 20th Street East Palmdale, CA 93550 Palmdale Center 2301 East Palmdale Boulevard Palmdale, CA 93550

Important Site Specific Information. The Contractor must take notice of and adhere to the site specific information listed below.

Palmdale Center, Perimeter: Parking lot is not maintained by the District. The only location that is maintained by the District is an outside fenced in area on the north side of the facility. This is where the dumpster is located and all waste is to be taken.

Palmdale Regional Airport, Security: Under no circumstances at all, with the exception of exiting for evacuation purposes from a fire or other immediate and/or dangerous emergency, are the rear west doors of the facility to be opened. This is considered a security breach with the trespassed property of the United States Air Force Plant 42. Should the door be opened, there will be an immediate security response from armed law enforcement. The City of Palmdale will be required to answer on your behalf for release. Please make sure to pass this information along to anyone within the facility and double check the cleanliness and clarity of all posted signage on these doors as a part of your Daily Routine of General Duties.

Holidays Observed. The District and Contractor recognize the following holidays. The District will not require services on the days identified below and the Contractor will not be available to provide services on the dates identified below.



Date of Closure:	Holiday Observed:
7/4/2018	Independence Day
9/3/2018	Labor Day
11/12/2018	Veterans Day (Observed)
11/22/2018	Thanksgiving Day
11/23/2018	Local Holiday
12/24/2018	Local Holiday
12/25/2018	Christmas Day
12/26/2018	Local Holiday
12/27/2018	Local Holiday
12/28/2018	Local Holiday
12/31/2018	Local Holiday
1/1/2019	New Year's Day
1/21/2019	Martin Luther King, Jr. Day
2/15/2019	Lincoln's Day
2/18/2019	Washington's Day
5/27/2019	Memorial Day

*SCHEDULE IS SUBJECT TO CHANGE WITH OR WITHOUT NOTICE.

RESPONSIBILITIES OF THE DISTRICT

Access. The District will assign necessary access keys to the Contractor's primary contact for facilities covered by this RFP. The keys are to be utilized by the Supervisor who will be at each site. It is the responsibility of the Supervisor to maintain the keys at all times. The Contractor is to follow the District's Maintenance and Safety Reporting procedure for any key loss or management issues. The District staff shall be available to Contractor during normal work hours for consultation and clarification of the assigned tasks.

Supplies and Equipment. The District is responsible for stocking all necessary paper products, cleaning chemicals and equipment at each site location. These products include:

- Toilet paper, toilet seat covers, paper towels, trash bags, and other associated paper products.
- Glass cleaners, multi-purpose cleaners, hand soaps, floor cleaners, disinfectants, gum removers, white board cleaners, odor eliminators, de-limers and other associated cleaning chemicals.
- Gloves, mops, brushes, carts, rags, buckets, and other associated equipment.

RESPONSIBILITIES OF THE CONTRACTOR

Cleaning Schedule. The Contractor is responsible for providing Custodial Services as outlined in the cleaning schedule below. This list is intended as a minimum requirement of services to be performed, and in no way should it intend to limit the level of cleanliness provided. The highest standard of cleanliness shall be achieved and maintained by the Contractor at all times.



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ltem	Description	Fox Field	Palmdale Regional Airport	Palmdale Center	Frequency
AVAIL	ABLE SERVICE HOURS AND SQUARE FOOTAGE				
1	8:00am – 3:00pm	х	x	x	Monday through
					Friday
2	Square Footage	1,900	9,000	55,000	
CLASS	ROOMS, LOBBIES, AND CONFERENCE ROOMS		-		-
1	Empty trash and replace trash liners	Х	Х	Х	Daily
2	Clean dry erase boards (Do not clean the board if instructor has written "DO NOT CLEAN".)	х	x	х	As Needed
3	Wipe desks, tables, and podiums	Х	Х	Х	Daily
4	Vacuum carpeted floors	Х	Х	Х	Daily
5	Mop hard surface floors	Х	Х	Х	Daily
6	Spot Clean carpeted floors	Х	Х	Х	Daily
7	Wipe computer lab monitors	Х	Х	Х	Weekly
8	Brush and dust furniture	Х	Х	Х	Weekly
9	Remove trash from parking lot	Х	Х	N/A	Weekly
10	Clean windows (interior and exterior within reach) including window sills	х	x	х	Weekly
11	Clean vertical blinds	Х	Х	Х	Weekly
OFFICE					
1	Empty trash and replace trash liners	Х	X	Х	Daily
2	Vacuum carpeted floors	Х	Х	Х	, Daily
3	Spot Clean carpeted floors	Х	Х	Х	, Daily
4	Brush and dust furniture	Х	х	Х	Daily
5	Wipe down window seals and spot clean windows	Х	х	х	Daily
LABS				I	
1	Empty trash and replace trash liners	Х	Х	Х	Daily
2	Wipe desks, tables, and podiums	Х	Х	Х	Daily
3	Mop hard surface floors	N/A	Х	Х	Daily
RESTR	OOMS		•	L	
1	Empty trash and replace trash liners	Х	Х	Х	Daily
2	Empty and clean all sanitary napkin holders	Х	Х	Х	Daily
3	Replenish all soap, toilet tissue, and paper towels	Х	х	х	Daily
4	Clean and disinfect all fixtures, sinks, toilet bowls, and urinals	х	x	х	Daily



ltem	Description	Fox Field	Palmdale Regional Airport	Palmdale Center	Frequency
5	Clean mirrors	Х	Х	Х	Daily
6	Sweep and mop floors	Х	Х	Х	Daily
7	Clean partitions	Х	Х	Х	Daily
DEEP C	LEANING				
1	Scrape gum underneath desks and chairs	Х	Х	Х	Monthly
2	Spray and wipe every classroom desk leg, chair, and book storage basket	Х	х	Х	Monthly
3	Clean all windows inside and out (only the out on those that are accessible).	х	х	Х	Monthly
4	Clean all picture frames and clocks. Use the swifter duster or vinegar and water sprayed into a towel for streaked surfaces.	х	x	х	Monthly
5	Gently clean all heavily solid walls	Х	Х	Х	Monthly
6	Clean baseboards throughout the facility	Х	Х	Х	Monthly
7	Clean door handles throughout the facility	Х	Х	Х	Monthly

*SCHEDULE SUBJECT TO CHANGE WITH OR WITHOUT NOTICE.

Contractor's Employees. The Contractor shall provide two work crews, under supervision at all times, who are capable of promptly accomplishing, to the satisfaction of the District and on schedule, all Custodial Services under this Contract. Supervisor(s), who may act as working Supervisor(s), must be on the job at all times while work is being performed. The Contractor is responsible for determining how many crew members are needed on each crew to perform the Custodial work required by the District. Contractor is responsible for determining the employee work schedule in accordance with District service hours.

Following are requirements of the Contractor and/or its employees:

- The Supervisor(s) assigned by Contractor under this RFP must have at least one (1) year of experience providing supervision to employees for high quality cleaning services of similar commercial facilities.
- As required of all District employees, employees of the Contractor, prior to being assigned to work under this contract, shall be fingerprinted, tested free from Tuberculosis and legally able to work in the United States of America. The Contractor shall provide proof of compliance for its employees, upon request from the District.
- Contractor's employees shall at all times abide by the District's rules and regulations while on District premises.
- Contractor's employees shall be fully clothed in suitable attire that bears the Contractor's name and identifying mark. They shall be equipped with name badges including Contractor's company name, employee photo, employee name, and employee title at all times while on District premises.
- Contractor shall be responsible for all employee evaluations. The Contractor shall solicit feedback form the District for Supervisor evaluations.



Supervision of Crew Members. The Supervisor shall be tasked with the responsibility of supervision, training, and guidance of the Crew Members, ensuring that District quality standards are met. The Supervisor must adhere to contract standards and must ensure Crew Members are doing the same.

- The Supervisor must remain on the job at all times, to provide work direction to Crew Members.
- While cleaning office areas, hallways, and restrooms, the Supervisor should always remind Crew Members to be mindful of employees and students that are working. Voices should be kept lowered so as not to be intrusive to employees or students, and no conversations should be allowed between District staff or its students with Crew Members. Use electric vacuum only when students' classrooms are not in session.
- Scheduling the time of breaks and lunch will be determined by the Supervisor. A suitable location will be determined with the District's primary and secondary contacts.
- Supervisor will provide orientation to new Crew Members relative to safety: parking lots, public safety, chemicals and any other site specific information useful to maintaining a safe work environment. Always use proper Personal Protective Equipment. Do not reach into trash cans, as there may be needles, condoms, and other harmful items. Maintain a neat and orderly Custodial closet/cabinet and working area at all times.

Urgent Custodial Matters. When urgent Custodial matters occur, such as a spill or sewage backup, it is the Supervisor's responsibility to ensure the issue is cleaned and/or reported to the District in a timely matter, as to prevent injury, illness and/or harm to any employee or student of the District, or damage to its property.

Emergency Reporting. Should the Contractor observe any immediate and/or urgent emergency situations putting Crew Members or District staff and/or students in danger, it is the Supervisor's responsibility to contact District Campus Security at 661-722-6399. Campus Security can contact the proper District Maintenance personnel depending on this issue. This can include but may not be limited to:

- A fire.
- A crime, especially if in progress.
- A car accident, especially if someone may be injured.
- A medical emergency, such as someone who is unconscious, gasping for air or not breathing, experiencing an allergic reaction, having chest pain, having uncontrollable bleeding, or any other symptoms that require immediate medical attention.
- Floods or large leaks.
- Sudden structural failures.
- Smell of smoke or natural gas.
- Other interruptions that adversely affect human life or critical building equipment/campus locations.
- Unsecured buildings or areas.
- Facility repair issue that could lead to significant risk or damage.



Maintenance Reporting. Should the Contractor observe an item that needs to be addressed by regular Maintenance attention, it is the Supervisor's responsibility to contact the District via email to the primary contact (TO:) and with the secondary Maintenance contact copied (CC:). Please include clear information noting the location and documenting a record of what was observed. Pictures are welcome and often helpful if necessary, but are not required. The District will assign and prioritize the work to determine the best course of action. This can include but may not be limited to:

- Broken ceiling tiles, blinds, or carpet stains.
- Lighting bulbs or switches not working properly.
- Air circulation, indoor air quality, equipment noises, or room temperature items.
- Clocks, signage, or equipment not working properly.
- Lock and key issues.
- Interior paint surfaces failure.
- Plumbing fixtures, leaks, or any water quality items that need addressing.

Custodial Reporting. Should the Contractor observe an item that needs to be addressed by regular Custodial attention, it is the Supervisor's responsibility to contact District via email to the primary contact (TO:) and with the secondary Custodial contacts copied (CC:). Include clear information noting the location and documenting a record of what was observed. Pictures are welcome and often helpful if necessary, but are not required. The District will assign and prioritize the work to determine the best course of action. This can include but may not be limited to:

- Paper supply products running low.
- Lost or broken equipment.
- Broken trash cans, soap dispensers, paper towel dispensers, etc.

Supplies Inventory. It is the responsibility of the Contractor's Supervisor to keep a running inventory of supplies current at all times and notify the District's primary (TO:) and secondary Custodial contacts (CC:) via e-mail if items need to be restocked. The inventory includes items left on carts or Custodial closets. Each site has its own supplies, do not take or borrow any items that do not belong to your Crew or site. These products include:

- Toilet paper
- Toilet seat covers
- Paper towels
- Trash bags

Cleaning Chemical and Equipment Inventory. It is the responsibility of the Contractor's Supervisor to keep a running inventory of supplies current at all times and notify the District's primary (TO:) and secondary Custodial contacts (CC:) via e-mail if items need to be restocked. Each site has its own equipment, do not take or borrow any items that do not belong to your Crew or site. The inventory includes items left on carts or Custodial closets. These products include:

Cleaning Chemicals:

• Spic N Span spray disinfectant multi-purpose and glass cleaner



- Comet disinfectant bathroom cleaner
- Air freshener
- Goo Be Gone
- Stainless Steel Polish Spray
- Vinegar for windows
- Furniture Spot Spray

Equipment:

- PPE (Gloves, goggles, masks, etc.)
- Scrubbing brush
- Clean towels
- Toilet brush with caddy
- Carpet Sweeper
- Swifter floor duster
- Vent Duster
- Toothbrushes
- 2 red buckets
- Scrapers
- Vacuum cleaner
- Small trash bags
- Large trash bags
- Hand held trash picker

Licensing/Governmental Regulations. The Contractor shall comply with all Federal, State and local regulations and licensing requirements relating to personnel and Custodial services covered under this RFP. It is understood that the Contractor assumes sole responsibility of observance of and so observes and complies with all provisions of Federal, State and local laws governing or relating to the operation of Custodial services.

DISTRICT'S CONTACTS

Below is a list of the District's primary, secondary, and emergency contacts. These are the contacts to be utilized by the Supervisor in accordance with the *Responsibilities of the Contractor*.

Primary Contact:

Jared Simmons, Manager of Maintenance and Operations jsimmons@avc.edu (661) 722-6587

Secondary Custodial Contacts:

James Yoakum, Supervisor of Custodial Services jyoakum@avc.edu (661) 722-6300 ext. 6872



Allan Gold, Supervisor of Campus Events and Transportation agold1@avc.edu (661) 722-6300 ext. 6968

Secondary Maintenance Contact:

Mike Maher, Supervisor of Maintenance mmaher@avc.edu (661) 722-6300 ext. 6517

Emergency Contact:

Campus Security Los Angeles County Sheriff's Dept. (661) 722-6399

PAYMENT

Contractor requests for payment are to be sent monthly. Services shall be billed to "Antelope Valley Community College District" and become payable after satisfactory completion of services and upon presentation of detailed invoice(s) specifying services being provided. All invoices must be reviewed and approved by the assigned District Point of Contact(s) prior to payment being made to the Contractor. Contractor will submit invoices with original receipts to:

Antelope Valley Community College District ATTN: Accounts Payable 3041 West Avenue K Lancaster, CA 93536

Or via e-mail to accounts_payable@avc.edu

END OF SECTION



BIDDER INSTRUCTIONS

Format and Content. The Bidder's Proposal should fully state its experience and expertise referenced in the Scope of Work. The submitted Proposal should be organized and indexed in a format noted below that ensures the District can easily review to effectively evaluate the Bidder's Proposal.

FORMAT TO CONSIST OF THE FOLLOWING:

- I. Letter of Interest: The individual who is authorized to bind the Bidder's business contractually, must sign the cover letter, which must accompany the Bidder's RFP response. This cover letter must indicate the signer is so authorized and must indicate the title or position that the signer holds in the Bidder's firm. <u>An unsigned cover letter shall cause the Proposal to be rejected.</u> The cover letter must contain a statement that the Bidder acknowledges that all documents submitted pursuant to this RFP process will become a matter of public record. The letter must also contain the following:
 - a. The Bidder's name, address, e-mail, telephone, and facsimile number.
 - b. The name, title or position, and telephone number of the individual signing the cover letter.
 - c. A statement indicating the signer is authorized to bind the Bidder contractually.
 - d. The name, title or position, and telephone number of the primary contact and/or account administrator, if different from the individual signing the cover letter.
 - e. A statement to the effect that the Proposal is a firm and irrevocable offer, good for six (6) months.
 - f. A statement expressing the Bidder's willingness to perform the services as described in this RFP.
 - g. A statement indicating that all forms, certificates, and compliance requirements included in this RFP are completed and duly submitted in the Proposal response.
 - h. Provide names of Professional License(s) and License number(s) and that said license(s) are in good standing.
 - i. A statement expressing the Bidder's availability of staff, office locations, hours and other required resources for performing all services and providing all deliverables within the specified time frames as described in the RFP.
- II. Table of Contents: Include a detailed table of contents for all sections of the submittal.

III. Qualifications Statement (Exhibit A):

- a. Bidder will include company name, address, phone number, fax number, primary contact information, number of years in business, Federal Tax ID number, and number of employees.
- b. Bidder will provide copies of insurance including general liability, automotive liability, and worker's compensation.
- c. Bidder will provide prior Custodial Service experience including name, location, contact information, dates of service, type of facilities, square footage, and type of services provided for California Community College Districts, or state and local government agencies.



IV. Rate Schedule (Exhibit B):

- a. Bidder will include a fee Bid specifically reflecting the method of determining charges for work performed referenced in the scope of work.
- b. Bidder will provide a price breakdown for providing services at each individual location, as well as, an overall cost for providing services at all locations.
- c. Bidder shall include other necessary costs and expenses.
- d. Bidder shall indicate how Bidder's fees are charged
- V. Certificate of Non-Discrimination (Exhibit C): The Bidder shall submit a Certification of Non-Discrimination assuring that it will not discriminate in its hiring or employment practices on the grounds of race, color, sex, age, ancestry, religion, marital status, national origin, sexual orientation, gender, gender identity, gender expression, medical condition or physical or mental disability, or any other basis protected by law, in performing the work and services.
- VI. Non-Collusion Affidavit (Exhibit D): Bidders shall submit the Non-Collusion Declaration with its Proposal. Bids submitted without the Non-Collusion Declaration shall be deemed non-responsive and will not be considered.
- VII. References (Exhibit E): A minimum of three (3) verifiable references preferably from a California public or private educational institution and/or California public agency shall be listed on the "References" sheet provided in this RFP. This list may include current and former clients (with reason for cancellation if applicable), with all references being able to fully comment on the Bidder's related experience.
- VIII. Agreement to Terms and Conditions (Exhibit F): Bidders shall complete and submit the Agreement to Terms and Conditions with its Proposal. Should Bidder request edits to the Agreement for consideration, such requests must be clearly identified and submitted with its Proposal. No additional terms and conditions will be accepted following receipt of Proposals. The District will consider such additional contractual terms and conditions as part of its evaluation process.
- **IX.** Addenda Acknowledgement (Exhibit G): Bidders shall complete and submit the Addenda Acknowledgement form with its Proposal. It is the Bidder's responsibility for ensuring that they have received any and all Addenda. If not, they may be considered non-responsive. Bidders are to review the Notice to Bidders for instructions on how to obtain said addenda/addendums.
- X. Additional Materials:
 - a. Bidders may include other materials that they feel may improve the quality of their Proposal submissions and/or are pertinent to this RFP.
 - b. Bidders are encouraged to include letters of reference and/or testimonials in their Proposal.

END OF SECTION



SUBMITTAL CHECKLIST

This checklist is provided to assist in the preparation of Bidder's submission. It is only intended as a guide. Bidders are encouraged to use the following checklist when preparing their proposed Proposal:

LETTER OF INTEREST
TABLE OF CONTENTS
EXHIBIT A – QUALIFICATIONS STATEMENT
EXHIBIT B – FEE SCHEDULE
EXHIBIT C – CERTIFICATE OF NON-DISCRIMINATION
EXHIBIT D – NON-COLLUSION AFFIDAVIT
EXHIBIT E - REFERENCES
EXHIBIT F – AGREEMENT TO TERMS AND CONDITIONS
EXHIBIT G – ADDENDA ACKNOWLEDGEMENT
ADDITIONAL MATERIALS (OPTIONAL)



EXHIBIT A – QUALIFICATIONS STATEMENT

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

- 1. Respondent Information.
 - 1.1. <u>Respondent Company Name</u>:

1.2. <u>Addres</u>	<u>ss:</u> <u>Physical Office Location</u> :	
	Street Address :	
	City, State and Zip Code:	
	Mailing Address (if different than address a	bove):
	Street Address :	
	City, State and Zip Code:	
1.3. <u>Phone</u> :	: ()	
1.4. <u>Fax</u> :	()	
1.5. <u>Respor</u>	ndent's principal contacts:	
	Name:	Name:
	Title:	Title:
	Phone: ()	Phone: ()
	Fax: ()	Fax: ()
	E-Mail:	E-Mail:
1.6. <u>Length</u>	of time Respondent has been in business p	roviding Custodial Services:
	years	
1.7. <u>Respor</u>	ndent Federal Tax ID No.:	
1.8. <u>Curren</u>	t number of employees:	



2. Insurance. All insurance obtained by respondent pursuant to the proposal shall be issued by a company or companies authorized to transact business in the State of California. All Insurance must be issued by companies licensed to write insurance policies in the State of California, which have a BEST rating of A:VII.

2.1. <u>commercial General Elability insurance</u> .	2.1.	Commercial Gen	eral Liability	Insurance.
------------------------------------------------------	------	----------------	----------------	------------

<u> </u>	nsurer:
C	Current Policy No.:
G	General Liability Insurance Broker:
Δ	Address:
Т	elephone No.: ()
F	ax No.: ()
C	Contact Name:
	rcial Automobile Liability Insurance. nsurer:
C	Current Policy No.:
G	General Liability Insurance Broker:
Д	Address:
Т	Telephone No.: ()
F	Fax No.: ()
C	Contact Name:



2.3. <u>Workers' Compensation (statutory limits) and Employers Liability Insurance</u>.

Insurer:
Current Policy No.:
Workers' Compensation Insurance Broker:
Address:
Telephone No.: ()
Fax No.: ()
Contact Name:

3. Prior Custodial Services Experience. Provide the names and dates of service for <u>all California</u> <u>Community College Districts (CCCD)</u> for which your organization provided Custodial Services <u>within</u> <u>the past five (5) years</u>. If your organization has not provided services to CCCD's, provide names and dates of service for all state or local government agencies that you have provided Custodial Services within the past five (5) years.

District's Name, Telephone No., & Contact Name:	Date(s) of Service:	Type of Facility Serviced & Square Footage:	Describe Type(s) of Custodial Services Provided:	Reason Contract Not Renewed (if applicable):

4. Accuracy and Authority.

The undersigned is duly authorized to execute this Qualifications Statement under penalty of perjury on behalf of the above-identified Respondent. The undersigned warrants and represents that he/she has personal knowledge of each of the responses to this Qualifications Statement and/or that he/she has conducted all necessary and appropriate inquiries to determine the truth, completeness and accuracy of responses to this Qualifications Statement.



The undersigned declares and certifies that the responses to this Qualifications Statement are complete and accurate; there are no omissions of material fact or information that render any response to be false or misleading and there are no misstatements of fact in any of the responses. The above-identified Respondent acknowledge and agree that if the District determines that any response herein is false or misleading or contains misstatements of fact, the Respondent's RFQ Response may be rejected by the District.

IN	WITNESS	WHEREOF,	the	undersigned	has	executed	this	Qualifications	Statement	this
		day of _			,	·				

	(Type or print complete legal name of Bidder)	
SY		
	(Signature)	
lame		
	(Type or print)	
ītle		



EXHIBIT B – FEE SCHEDULE

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

Provide fees for Custodial Services as outlined in the Scope of Work:

#	SERVICE LOCATION	Monthly Service Fee	Annual Service Fee
1	Fox Field Barnes Aviation Facility 4555 West Avenue G Lancaster, CA 93536		
2	Palmdale Regional Airport 41000 20 th Street East Palmdale, CA 93550		
3	Palmdale Center 2301 East Palmdale Boulevard Palmdale, CA 93550		
		Total Monthly Service Fee	Total Annual Service Fee
4	Total for Providing Custodial Services for All Service Locations Listed Above		
5	Method for Determining Costs		

(ATTACH ADDITIONAL SHEETS IF REQUIRED OR DESIRED)

Prices quoted shall be determined from visiting the jobsites, review of floorplans and Scope of Work as outlined in this RFP, and shall include all items necessary to compete the work, including the assumption of all obligations, duties, and responsibilities necessary to the successful completion of the contract, and the furnishing of all materials and equipment required to be incorporated in and form a permanent part of the work, the furnishing of tools, equipment, supplies, transportation facilities, labor, supervision, and services required to perform and complete the work, and bonds, insurance and submittals, all as per the requirements of this RFP, whether or not expressly listed or designated.

The undersigned has read and understands all conditions and terms of this RFP, is authorized to submit this proposal for purposes of Vendor evaluation, and hereby offers to perform the services requested for the rates indicated.

Prices quoted are to be firm for the first twelve (12) months of the agreement. Adjusted prices, if any, quoted for the additional years of the agreement shall remain firm for each respective twelve (12) month



_____/ ___

period. Request for price adjustments must be submitted by the vendor, in writing, sixty (60) days prior to the annual anniversary date of the contract to be effective for the subsequent year. Unless otherwise stated, the vendor agrees that, in the event of a price decline, the benefit of such lower price shall be extended to the District. Any price increases or decreases for subsequent contract terms may be negotiated between Contractor and District only after completion of the initial term.

IN WITNESS WHEREOF, the undersigned has executed this Fee Schedule this ______ day of

	(Type or print complete legal name of Bidder)	
Υ		
	(Signature)	
lame		
	(Type or print)	
itle		



EXHIBIT C – CERTIFICATION OF NON-DISCRIMINATION

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

Bidder hereby certifies in performing work or providing services for the District, there shall be no discrimination in its hiring or employment practices because of age, sex, race, color, ancestry, national origin, religious creed, physical or mental disability, medical condition, marital status, or sexual orientation, except as provided for in Section 12940 of the California Government Code. Bidder shall comply with applicable federal and California anti-discrimination laws, including but not limited to the California Fair Employment and Housing Act, beginning with Section 12900 of the California Government Code.

IN WITNESS WHEREOF, the undersigned has executed this Certificate of Non-Discrimination this ______ day of ______.

(Type or print complete legal name of Bidder)	
(Signature)	
(Type or print)	
	(Signature)



EXHIBIT D – NON-COLLUSION AFFIDAVIT

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

______, being first duly sworn, deposes and says that he or she is ________ of the party making the foregoing bid that the bid is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization, or corporation; that the bid is genuine and not collusive or sham; that the Bidder has not directly or indirectly induced or solicited any other Bidder to put in a false or sham bid, and has not directly or indirectly colluded, conspired, connived, or agreed with any Bidder or anyone else to put in a sham bid, or that anyone shall refrain from bidding; that the Bidder has not in any manner, directly or indirectly, sought by agreement, communication, or conference with anyone to fix the bid price of the Bidder or any other Bidder, or to fix any overhead, profit, or cost element of the bid price, or of that of any other Bidder, or to secure any advantage against the public body awarding the contract of anyone interested in the proposed contract; that all statements contained in the bid are true; and, further, that the Bidder has not, directly or indirectly, submitted his or her bid price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, or paid, and will not pay, any fee to any corporation, partnership, company association, organization, bid depository, or to any member or agent thereof to effectuate a collusive or sham bid.

I certify (or declare) under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

BIDDER	
	(Type or print complete legal name of Bidder)
ВҮ	
	(Signature)
Name	
	(Type or print)
Title	
Title	



EXHIBIT E – REFERENCES

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

Bidder shall provide a minimum of three (3) verifiable references preferably from a California Community College District (CCCD). If your organization does not have CCCD references, state or local government references may be listed.		
REFERENCE #1		
NAME		
ADDRESS		
CITY, STATE ZIP CODE		
TELEPHONE #		
CONTACT		
DATES OF SERVICE		
APPROX. FTES		
	REFERENCE #2	
NAME		
ADDRESS		
CITY, STATE, ZIP CODE		
TELEPHONE #		
CONTACT		
DATES OF SERVICE		
APPROX. FTES		
	REFERENCE #3	
NAME		
ADDRESS		
CITY, STATE, ZIP CODE		
TELEPHONE #		
CONTACT		
DATES OF SERVICE		
APPROX. FTES		

(ATTACH ADDITIONAL SHEETS IF REQUIRED OR DESIRED)



EXHIBIT F – AGREEMENT TO TERMS AND CONDITIONS

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

Each Bidder must state below whether it accepts the attached Agreement and its attachments (if any) ("Agreement"). Any exceptions must be included, if at all, with Bidder's Proposal submission.

NOTE: Exceptions taken to terms and conditions may be a negative factor in evaluation of Bidder's Proposal or disqualification.

Initial the Appropriate Choice, below:

____Bidder accepts the form of Agreement without exception.

0	R

_____Bidder proposes **exceptions/modifications** to the form of Agreement. If this choice is selected, Bidder shall include all of the following:

- 1. Summarize any and all exceptions to the Agreement.
- 2. Provide written explanation to substantiate each proposed exception/modification.

BIDDER		
	(Type or print complete legal name of Bidder)	
ВҮ		
	(Signature)	
Name		
	(Type or print)	
Title		



EXHIBIT G – ADDENDA ACKNOWLEDGMENT

TO BE EXECUTED BY BIDDER AND SUBMITTED WITH PROPOSAL

Changes or corrections to the RFP will be issued via a numbered addendum format prior to the Proposal deadline (See Introduction and General Overview - Project Specific Dates). Record below the number(s) and date(s) of addenda received, if applicable.

Addendum #	Date Received:
Addendum #	Date Received:



ATTACHMENT 1 – FACILITY FLOORPLANS

FOX FIELD (FOX)





CUSTODIAL SERVICES RFP No. AVC2017/2018-8

PALMDALE REGIONAL AIRPORT (PRA)





CUSTODIAL SERVICES RFP No. AVC2017/2018-8

PALMDALE CENTER (PALMDL)





ATTACHMENT 2 – ACADEMIC CALENDAR



(*Academic Calendar is subject to change)



ATTACHMENT 3 – AGREEMENT



This Services Agreement ("Agreement") between Antelope Valley Community College District, a public educational agency ("District") and [Legal Name] ("Contractor") is effective upon the execution date of Contractor and District, whichever shall later occur. District and Contractor are referred to in this Agreement individually as "Party" and collectively as "Parties."

WHEREAS, the District advertised a formal bid, RFP No. AVC2017/2018-8 for Custodial Services ("RFP"); and

WHEREAS, Contractor warrants and represents to District that Contractor has the experience, expertise, and resources to successfully and effectively perform the agreed-upon services and will provide these services to the District in compliance with all applicable laws and regulations.

NOW, THEREFORE, in consideration of the mutual promises set forth below, the Parties agree as follows:

- **Scope of Service.** Contractor shall perform the agreed-upon services as defined by the scope of work, deliverables, and standard of performance identified in Attachment(s), and in accordance with the terms and conditions in this Agreement. The services listed in this Agreement and in Attachment(s) are referred to as "Services." Contractor's Services will be timely and performed or provided consistent with the profession skill and care of Contractor's profession and in compliance with all applicable laws and regulations.
- Term. This Agreement will be effective July 1, 2018 through June 30, 2019, unless terminated earlier in accordance with the terms of this Agreement. Thereafter, the parties may extend the terms of the agreement for four (4) successive one (1) year periods upon written agreement signed by both parties. Completion of the Services, including all deliverables as described in Attachment(s), must be made to the satisfaction of the District.
- Fees and Reimbursements. Contractor will receive compensation in an amount not to exceed the hourly or project rates shown in Attachment(s) for Services performed. District will pay Contractor all amounts owed within 30 days of receipt of Contractor's undisputed billing invoice. The District retains the right to increase or decrease the Services, deliverables, or amount of work as it deems appropriate and at its sole discretion.
- Licenses and Permits. Contractor and all of the Contractor's employees or agents will secure and maintain in force all licenses and permits as are required by law, in connection with the performance of the Services or the furnishing of materials, articles or deliverables listed in this Agreement. All operations and materials shall be in accordance with the law.
- **Taxes.** Contractor will fully complete the Internal Revenue Service W-9 form or other required reporting form. Contractor acknowledges and agrees that it is the Contractor's sole responsibility to make the requisite tax filings and payment to the appropriate federal, state or local tax authorities. The District will not withhold any part of the Contractor's compensation for the payment of social security, unemployment, or disability insurance or any other similar state or federal tax obligation. Contractor agrees to indemnify, defend, and hold the District harmless from any tax consequences.



- **Expenses and Equipment.** Except as identified in the Attachment(s), Contractor is solely and fully responsible for all costs and expenses incident to the performance of the Services by Contractor, including all instrumentalities, supplies, tools, equipment, or materials necessary to perform the Services. If the District furnishes any goods, materials, or equipment to Contractor, Contractor assumes complete liability for those goods, materials, or equipment. Contractor agrees to pay for such tools or materials spoiled by it or not otherwise accounted for to the District's satisfaction.
- **Compliance with Applicable Laws.** The Services must meet the approval of the District and are subject to the District's general right of inspection to ensure they are satisfactorily completed. Contractor agrees to comply with all federal, state and local laws, rules, regulations and ordinances that are now or may in the future become applicable to Contractor, the Services, Contractor's business, equipment, and personnel engaged in operations covered by this Agreement, or accruing out of the performance of such operations.
- **Standard of Performance.** The Contractor shall, in good and workmanlike manner and in accordance with the highest professional standards, at its own cost and expense, furnish all of the labor, technical, administrative, professional and all other personnel, all supplies and materials, equipment, printing, transportation, facilities and all other means whatsoever, except as herein otherwise expressly specified to be furnished by the District, necessary or proper to perform and complete the work and provide the Services required of the Contractor by this Agreement.
- Independent Contractor. In the performance of this Agreement, Contractor shall act as an independent contractor. Contractor shall perform the Services and obligations under this Agreement according to the Contractor's own means and methods of work which shall be in the exclusive charge and under the control of Contractor, and which shall not be subject to control or supervision by the District except as to the results of the work. Contractor understands and agrees that he/she/it and all of his/her/its employees shall not be considered officers, employees or agents of the District, and are not entitled to benefits of any kind or nature normally provided employees of the District or to which District's employees are normally entitled, including, but not limited to, State Unemployment Compensation or Worker's Compensation. Contractor assumes the full responsibility for the acts or omissions of his/her/its employees or authorized to make any representation, contract or commitment on behalf of the District.
- **Time of Performance.** Time is of the essence and Contractor shall perform the Services required by this Agreement in an expeditious and timely manner so as not to unreasonably delay the purpose of this Agreement.
- **Termination.** District may terminate this Agreement for its convenience at any time by written notification to Contractor three days prior to the effective date of termination. District will pay Contractor all earned and undisputed amounts for Services provided through the date of termination.
- Limitation of Liability. The District's financial obligations under this Agreement are limited to the payment of the compensation provided in this Agreement and Attachment(s). Notwithstanding any other provision of this Agreement, in no event, shall the District be liable, regardless of whether any claim is based on contract or tort, for any special, consequential, indirect or incidental damages, including, but not limited to, lost profits or revenue, arising out of or in connection with this Agreement for the Services performed in connection with this Agreement.



- Indemnity. Contractor shall indemnify, defend, and hold the District, its Board of Trustees, officers, agents, employees, and volunteers harmless against any liability, claims, suits, demands, causes of action, damages, losses, injuries, and expenses, including reasonable attorneys' fees, whether actual or alleged, arising from all acts or omissions to act of Contractor or its officers, agents, employees, volunteers, and subcontractors, including any claim that Contractor infringed a third party patent or copyright or other intellectual property right, unless the liability or claims arise from the District's sole and active negligence or willful misconduct. The provisions of this section shall survive the termination or expiration of this Agreement.
- **Insurance Requirements.** Contractor and its officers, employees, agents, and subcontractors shall, at their expense, maintain and comply with Insurance Requirements listed below to protect Contractor and District from any claims for personal injury, bodily injury and property damage arising from, pertaining to or relating to the scope of work under this Agreement:
 - a. <u>Commercial General Liability</u>. Minimum limits of \$1,000,000 per occurrence and \$2,000,000 general aggregate for personal injury, bodily injury, death, other injury, and property damage.
 - b. <u>Automobile Liability</u>. \$1,000,000 per accident for bodily injury and property damage applicable to all owned, non-owned, and hired vehicles.
 - c. <u>Primary Insurance</u>. Any insurance or self-insurance maintained by the District shall be excess of the Contractor's insurance and shall not contribute with it.
 - d. <u>Waiver of Subrogation</u>. Contractor agrees that in the event of loss due to any perils for which it has agreed to provide Commercial General and Automobile Liability insurance, Contractor shall look solely to its insurance carrier(s) for recovery and grants a waiver of any right to subrogation which any such insurer of Contractor may acquire against the District by virtue of payments of any loss under this insurance.
 - e. <u>Additional Insured</u>. Insurance shall name the District and its Board of Trustees, officers, employees, agents, and volunteers as Additional Insured under its Commercial General Liability and Automobile Liability policies.
 - f. <u>Certificate of Insurance</u>. Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A:VII unless otherwise acceptable to the District. Contractor shall furnish to the District original certificates of insurance and amendatory endorsements effecting coverage required by this Agreement and indicating a thirty (30) day cancellation notice or notice of reduction in coverage before performing any Services under this Agreement. Contractor will be in material default of the Agreement if it fails to timely furnish these documents to the District.
- **Workers' Compensation.** Contractor shall have in effect, during the life of this Agreement that the Contractor has employees, Workers' Compensation and Employer Liability Insurance providing full statutory coverage. In signing this Agreement, Contractor certifies awareness of the provisions of Section 3700 of the California Labor Code which requires every employer to be insured against liability for Worker's Compensation or to undertake self-insurance in accordance with the provisions of the Code, and certifies compliance with such provisions before commencing the performance of this work of the Agreement as set forth in California Labor Code section 1861.
- **Protection of Confidential Information.** Contractor understands and acknowledges that during its performance of the Services, it or its employees may have access to private and confidential information in the District's possession, custody or control, including but not limited to private information regarding students, parents, guardians, faculty, donors, employees, staff, alumni, or other personnel data or information and



other District related trade secrets, business plans, and other proprietary information ("Confidential Information"). This information may be protected by state and federal law. Contractor will not disclose, copy, or modify any Confidential Information without the prior written consent of the District or unless otherwise required by law. Contractor will promptly notify the District if it becomes aware of any possible unauthorized disclosure or use of the Confidential Information. The provisions of this section shall survive the termination or expiration of this Agreement.

- Non-Discrimination Endorsement. Contractor and District mutually agree that they will comply with all applicable Federal and California state anti-discrimination laws and regulations and agree not to unlawfully discriminate against any prospective or active employee engaged in the work, or against any other person, on the basis of race, color, age, ancestry, national origin, sex, religious creed, marital status, or physical or mental disability, or sexual orientation or any other category protected by law, including but not limited to, the California Fair Employment Practice Act, beginning with Labor Code Section 1410, and Labor Code Section 1735. In addition, Contractor agrees to require like compliance by all hired subcontractors.
- Fair Employment Practices/Equal Opportunity Acts. District is an equal opportunity employer. By entering into this Agreement, Contractor certifies that he/she is in compliance with the Equal Employment Opportunity Requirement of Executive Order 11246, Title VII of the Civil Rights Act of 1973, the California Fair Employment and Housing Act and any other Federal or State law and regulations related to Equal Employment Opportunity. Contractor's personnel policies shall be made available to District upon request.
- **Provisions Required By Law Deemed Inserted**. Each provision of law and clause applicable to this Agreement, or required by law to be inserted in this Agreement, is deemed inserted herein and the Agreement shall be read and enforced as though the provisions are included herein.
- Audit. Contractor agrees that the District has the right to review, audit, and to copy any of Contractor's or Contractor's sub-consultants' records and supporting documentation pertaining to the performance of this Agreement. Contractor agrees to maintain such records for possible audit for a minimum of three (3) years after final payment, unless a longer period of records retention is required. Contractor agrees to allow the District access to these records during normal business hours and to allow interviews of any employees who might reasonably have information related to such records. Contractor agrees to include a similar right of the District to audit records and interview staffin any subcontract related to performance of this Agreement.
- **Registration for Public Works**. If Contractor is performing a public work, as defined by California Labor Code section 1720, Contractor must adhere to the requirements of California Labor Code Section 1725.5 (DIR Contractor Registration) as a prerequisite to any work being performed under this Agreement. Contractor shall adhere to the requirements of California Labor Code Sections 1771 through 1776, and to California Education Code Section 81704, when the Services performed by Contractor require compliance with these Sections. Contractor acknowledges that it shall register, if required, with the California Department of Industrial Relations (DIR) by utilizing DIR's online application registry link located at http://www.dir.ca.gov/Public-Works/PublicWorks.html.



- Advertising. Contractor shall not use the name of the District, its officers, directors, employees, or agents, in advertising, social marketing campaigns, publicity releases or otherwise without securing the prior written consent of the District in each instance.
- **Non-waiver.** The failure of the District or Contractor to seek redress for violation of, or to insist upon, the strict performance of any term or condition of this Agreement, shall not be deemed a waiver by the party of such term or condition, or prevent a subsequent similar act from again constituting a violation of such term or condition.
- **Notice.** All notices required or permitted to be given under this Agreement by either party to the other, shall be in writing and given, served, and received, if given in writing and either personally delivered or deposited in the Unites States mail, registered or certified mail, postage prepaid, return receipt requested, or sent by overnight delivery services, or facsimile transmission, addressed as follows:

<u>For District:</u> Antelope Valley Community College District Attention: Executive Director of Business Services 3041 West Avenue K Lancaster, CA 93536-5426

For Contractor: Contact information as referenced in Attachment 1

Any notice personally given or sent by facsimile transmission is effective upon receipt. Any notice sent by overnight delivery service is effective the business day next following delivery by overnight services. Any notice given by mail is effective three days after deposit in the United States mail.

- **Force Majeure.** Neither party shall be responsible for delays or failure in performance resulting from acts beyond the control of such parties. Such acts shall include, but not limited to, Acts of God, labor disputes, civil disruptions, acts of war, epidemics, fire, electrical power outages, earthquakes or other natural disasters.
- **Severability.** If any term, condition or provision of this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will nevertheless continue in full force and effect and shall not be affected, impaired or invalidated in any way.
- Approval by District's Board of Trustees. Pursuant to Education Code Section 81655, this Agreement is not valid and does not constitute an enforceable obligation against the District unless and until District's Board of Trustees has approved or ratified this Agreement as evidenced by a motion duly passed and adopted by the Board of Trustees.
- **Conflict of Interest and Prohibited Interests.** No officer, employee, or any other agent of the District authorized in any capacity on behalf of the District to exercise any fiduciary, executive, or other similar functions, shall be allowed to possess or accept, directly or indirectly, or in any part thereof, any financial interest in any contract, bid or other procurement activity of the District. Additionally, no officer, employee, or any other agent of the District similarly authorized, shall be allowed to possess or accept any form of gift, payment, undue advantage or influence, directly or indirectly, or in any part thereof. The District reserves



the right, before any Agreement or procurement award is made, to require an affidavit from the respective bidder or Contractor to disclaim in writing any conflict of interest. Furthermore, the District reserves the right to reject any bidder or Contractor if any such conflict is discovered, and subsequently award to the next preferred vendor.

- **Governing Law**. This Agreement shall be governed and interpreted in accordance with the laws of the State of California in accordance with its fair meaning and not strictly for or against the District or Contractor. Any legal proceedings brought to interpret or enforce the terms of this Agreement, shall be brought in Los Angeles County, California.
- **Disputes.** Except in the event of the District's failure to make earned and undisputed payments to Contractor, if the District and Contractor have a dispute, each will continue to perform its respective obligations, including Contractor's duty to provide and perform the Services, during all attempts to resolve the dispute.
- **Mediation; Arbitration.** Parties agree that if any dispute or controversy arises between them in any way arising out of, related to, or connected with this Agreement or its subject matter, they will participate in good faith in mediation and agree to equally share all mediator fees. If the Parties are unable to resolve the dispute or controversy through mediation, the Parties agree to submit the pending dispute or controversy to final and binding arbitration to be held in Los Angeles County, California, and to be governed by the Federal Arbitration Act ("FAA"). By agreeing to this binding arbitration provision, the Parties understand that they are waiving certain rights and protections which may otherwise be available if a claim were determined by litigation in court, including, without limitation, the right to seek or obtain certain types of damages precluded by this arbitration provision, the right to a jury trial, certain rights of appeal, the right bring a claim as a class member in any purported class or representative proceeding; and a right to invoke formal rules of procedure and evidence. The prevailing party shall be awarded all reasonable attorneys' fees, expert witness fees, and other litigation expenses, expended or incurred in such arbitration or litigation, unless the laws related to the claim that the party prevailed on preclude a court from awarding attorneys' fees and costs to the prevailing party. The provisions of this section will apply during the term of this Agreement and survives after the termination or expiration of this Agreement.
- **Successors; No Assignment.** This Agreement and all terms hereof are binding upon and inure to the benefit of the respective successors of Contractor and the District. Neither Contractor nor District may assign rights or obligations of this Agreement without the prior written consent of the other, which may be withheld or granted in sole discretion of the Party requested to grant consent.
- **Counterparts.** This Agreement may be executed in several counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same agreement.
- **Entire Agreement.** This Agreement and Attachment(s) constitute the sole entire Agreement and understanding between the District and Contractor concerning their subject matter. It replaces and supersedes all prior agreements or negotiations, whether written or verbal. It may not be modified except in a writing signed by the District and Contractor.



IN WITNESS WHEREOF, the District and Contractor have executed this Agreement as of the dates set forth below.

CONTRACTOR:

ANTELOPE VALLEY COMMUNITY COLLEGE DISTRICT:

Signature

Signature

Print Name:_____

Title:_____

Print Name: Ed Knudson

Title: Superintendent/President



SERVICES AGREEMENT FOR CUSTODIAL SERVICES RFP NO. AVC2017/2018-8

ATTACHMENT 1- VENDOR'S PROPOSAL TO RFP NO. AVC2017/2018-8



SERVICES AGREEMENT FOR CUSTODIAL SERVICES RFP NO. AVC2017/2018-8

ATTACHMENT 2 – VENDOR'S CERTIFICATE(S) OF INSURANCE