ACCREDITATION FOLLOW-UP REPORT FALL 2014

Prepared for the

Accrediting Commission for Community and Junior Colleges

Western Association of Schools and Colleges



Antelope Valley College 3041 West Avenue K Lancaster, California 93536

١. **CERTIFICATION OF THE FOLLOW-UP REPORT**

To: Accrediting Commission for Community and Junior Colleges (ACCJC) Western Association of Schools and Colleges (WASC)

From: Antelope Valley College

This follow-up report provides a summary of institutional responses to recommendations cited in the WASC-ACCJC February 7, 2014, letter in response to the college's October 15, 2013 follow-up report.

We certify that preparation of this report included opportunities for participation by the campus community and that the follow-up report accurately reflects the nature of this institution in relation to the issues addressed.

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Mr. Edward Knudson Superintendent/President Antelope Valley College

Mr. Jack Seefus President, Board of Trustees

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Dr. Bonnie Suderman **Vice President of Academic Affairs**

Dr. Edward Beyer Academic Senate President

9/22/2014

9-22-14

Date

9-24-14

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Date

Dr. Susan Lowry **Faculty Union President**

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Ms. Pamela Ford Classified Union President

Ms. Megan Turrill ASO President

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Date

Ms. Tina Leisner McDermott Faculty Accreditation Coordinator

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Date

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in the Appendix section.

III. STATEMENT ON REPORT PREPARATION

Antelope Valley College (hereinafter referred to as AVC or the college) received the letter dated January 31, 2011 from the Accrediting Commission for Community and Junior Colleges stating that the college's August 10, 2010, self-study report was accepted with the requirement that a follow-up report be completed. The Executive Vice President of Academic Affairs and Student Services/Accreditation Liaison Officer agreed to continue to serve as co-chair, and the replacement Faculty Accreditation Coordinator was recruited. A work-group committee was formed with the following members: Executive Vice President of Academic Affairs and Student Services/Accreditation Liaison Officer; Faculty Accreditation Coordinator; Dean of Institutional Effectiveness, Research, and Planning; Research Analyst of Institutional Effectiveness, Research, and Planning; Faculty Co-Chair of the Student Learning Outcomes Committee, and Faculty Co-Chair of the Program Review Committee. The President of the Strategic Planning Budget Council, Dean of Health Sciences, Dean of Technical Education, Director of Information Technology Services, Faculty Co-Chair of Distance and Technology Education Committee, Reference/Electronic Resources Librarian, Director of Business Services, and the SPBC Co-Chair/Academic Senate President were also consulted and made contributions to the report. The report was submitted to the ACCJC in August 2012.

On February 11, 2013, the ACCJC requested an additional Follow-Up Report in conjunction with the Midterm Report due October 15, 2013, to include a visit to the college in October 2013.

The Accreditation Steering Committee from the prior self-study continued to serve with a tripartite structure for each standard: one dean/director tri-chair; one faculty tri-chair; one classified tri-chair, along with members representing faculty, staff, and the student body. The new and vacant positions were recruited and filled.

On February 7, 2014, the ACCJC certified the college's midterm report and required a third follow-up report to demonstrate sustained improvements and compliance with recommendations 2.d and 4 as noted in the 2011 recommendations.

- A timeline was developed to complete the follow-up report.
- Communications were sent out and meetings took place with individuals on campus to gather information pertinent to each recommendation.
- The draft report was distributed to the steering committee and relevant individuals by the accreditation coordinator for input and comments.
- Meetings with the Accreditation Steering Committee were held on a regular basis to resolve outstanding issues and finalize the draft of the report.

- Presentations were given to the Academic Senate on the progress of the report twice per semester.
- Presentations were given to the Board of Trustees on the progress of the report twice per semester.
- The accreditation co-chairs met with the College Coordinating Council on July 22, 2014 to give an update on the progress of the report.
- The accreditation co-chairs met with the Mutual Agreement Council on August 8, 2014 to give an update on the progress of the report.
- The report was reviewed by the Academic Senate and the Executive Committee of the Academic Senate on August 21, 2014.
- The Superintendent/President, the Vice President of Academic Affairs and the Vice President of Student Services were given a draft copy for review on June 24, 2014.
- On July 14, 2014, the Board of Trustees was presented with the draft followup report as an informational item.
- On August 11, 2014, a draft of the report was posted on the AVC website, and an e-mail was sent to notify the campus that the report was available for review and feedback.
- The campus was given two weeks to review and provide feedback.
- Before submission to the Accrediting Commission for Community and Junior Colleges, the follow-up report was presented to the Board of Trustees on September 8, 2014 for final approval.
- On September 19, 2014, the final follow-up report was posted on the college's public web site.

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Mr. Edward Knudson Superintendent/President Antelope Valley College

9/22/204

Date

IV. ACCREDITATION STEERING COMMITTEE MEMBERSHIP

Dr. Bonnie Suderman, Vice President of Academic Affairs, Accreditation Liaison Officer Tina Leisner McDermott, Instructor, Communication Studies, Faculty Accreditation Coordinator

Dr. Nancy Bednar, Associate Professor, Political Sciences

Mark Bryant, Vice President, Human Resources and Employee Relations

Dr. Joseph Esdin, Professor, Biological Sciences

Deb Feickert, Professor, Biological Sciences

Erin Hitchman, Administrative Assistant, Facilities Services

Doug Jensen, Executive Director, Facilities Services

Diana Keelen, Executive Director, Business Services

Dr. Mark McGovern, Associate Professor, Physics/Astronomy

Michael Maher, Facility Systems Lead/HVAC, Maintenance and Operations

Katherine Mergliano, Computer System Manager, Information Technology Services Gwenette Preston, Clerical Assistant II, Enrollment Services

Dr. Bassam Salameh, Instructor, Biological Sciences

Dr. Alexandra Schroer, Professor, Physical Sciences

Terry Schultz, Supervisor, Campus Events and Operations, Facilities Services

Nina Serrao, Human Resources Technician, Human Resources and Employee Relations

Rick Shaw, Executive Director, Information Technology Services

Ann Steinberg, Director, Job Placement

Jeff Stephens, Associate Professor, Respiratory Care

Scott Tuss, Programmer Analyst, Information Technology Services

Joseph West, Instructional Media Center (IMC) Technical Lead, IMC

Gloria Kastner, Committee Assistant,

Senior Administrative Assistant, Vice President of Academic Affairs

To meet the standards and to enhance the effectiveness of its technology, it is recommended that the college adjust its technology advisory committee structure to ensure that the needs of administrative and instructional computing are equally well addressed, and that this dialogue then results in equitable priorities, implementation, and budget allocations for all technology needs (III.C.1 and III.C.1.d).

Despite fiscal challenges in the state budget and fluctuations in funding for technology from 2009 to 2014, the total funding for staffing and operational costs has increased from approximately \$1.9 million to \$2.5 million as follows:

Year	Total Department Budget						
2009	2,050,420						
2010	1,912,500						
2011	2,275,378						
2012	2,141,640						
2013	2,174,731						
2014	2,535,682						

To enhance the effectiveness of its technology and ensure the needs of all constituencies are being met, the Information Technology (IT) Committee developed a <u>Technology Master</u> <u>Plan</u>¹ (2014-2017) (TMP). On April 24, 2014, the IT Committee discussed the progress of the TMP, which is now part of the Educational Master Plan (EMP), and which is being implemented in the budget cycle for 2014-2015 (<u>IT Committee minutes 4.24.14</u>²). The TMP was presented to the Board of Trustees on June 16, 2014 (<u>minutes 6.16.14; page 9, item</u> <u>16.1</u>³)

The TMP has since been reviewed by the following committees:

- Strategic Planning and Budget Council (Item 7a; <u>minutes 5.7.14</u>⁴)
- Administrative Council (<u>minutes 5.13.14</u>⁵)
- College Coordinating Council (<u>minutes 4.30.14</u>⁶)
- Academic Senate (Item 7a; (<u>minutes 5.1.14</u>⁷)

The TMP is aligned with the college mission (<u>TMP, page 2</u>); the stated goals of the Education Master Plan (<u>TMP, pages 3-4</u>); the Board of Trustees Initiatives, and the President's goals (<u>TMP, page 5</u>). The TMP addresses both current technology needs as well as infrastructure to allow for future growth and change.

The following chart provides a visual of the intersection of the TMP's initiatives and the

EMP's goals, which was discussed at the IT committee meeting on September 12, 2013 (<u>minutes 9.12.13</u>⁸).

AVC EMP Goals & Technology Master Plan Alignment	Pro-	Sendense in the sendense in th	and the states	and	ers C. ad	and Based Ba	on subscription	hand the open of t
Enterprise / Operational Initiatives		•						
Banner Suite/ Business Process Redesign								1
Disaster Recovery / Business Resumption								1
Public Safety								1
Wireless								1
Instructional Initiatives					<u> </u>	<u> </u>	<u> </u>	1
Classroom / Instructional Media Modernization								1
Desktop and Application Virtualization								1
Learning Management System								1
Training for Faculty & Staff								1
Services for Students				l	<u> </u>	I	I	1
Degree Audit & Planning Tools								
Digital Signage								
Identity Management								
Next Generation Portal & Content Mangement					1	1	1	

The TMP initiatives that address the **current** technology needs of the college are summarized as follows:

 Initiated the implementation of Ellucian's Banner Finance, Human Resources, and Payroll Modules to include all administrative areas of the college (page 7), with a kick off meeting July 8[,] 2014.

Funding: A combination of one-time funds, unallocated bond funds, and redevelopment funds has been identified.

• Acquire hardware and other services to establishing off-site storage at San Joaquin Delta College and server capacity for disaster recovery and data resumption in the event of a large-scale emergency (page 8).

Funding: Existing staff collaborations between Information Technology, Business and Finance, Risk Management, and Environmental Health. <u>MOU with San Joaquin Delta</u> <u>College</u>⁹approved by board of trustees June 16, 2014 (<u>Board minutes 6.16.14;</u> <u>#14.12</u>¹⁰).

• Install mass communication emergency notification, surveillance, warning, signage, and emergency response systems for enhanced on-campus public safety (page 9).

Funding: to be allocated as available

 Provide wireless internet service to the entire campus (page 10, <u>Campus WiFi</u> <u>Map</u>¹¹)

Funding: Funded through a one-time allocation, completed in May 2014.

Enhancements to faculty and staff training, to include a dedicated faculty / staff computer lab and online self-paced training modules (<u>Campus Technical Training page</u>¹²) as needed (page 14);

Funded: Funded through one-time allocation. Lab went live March 2014.

• Installation of Degree Works, a degree audit and planning tool to assist counselors and students with education planning for student success (page 15);

Funding: Licensing has been procured. Implementation was completed. Degree Works was launched in May 2014 (<u>screenshot</u>¹³).

The initiatives that address maintaining an **infrastructure to allow for future growth and change** are summarized as follows:

 Modernized instructional media in classrooms with revised standards for smart classroom to include: Audio-visual control system with central management services; projector or integrated LCD Screens; desktop computer; integrated voice amplification for lectures where necessary; input for select BYOD electronics; media player (Blu-Ray will replace DVD and VHS); document cameras (page 11).

Funding: TBD

 Virtualization of the desktop and applications, allowing for the decoupling of hardware from application / technology and enabling a substantially more agile delivery of services. Virtualizing removes hardware dependencies and software conflicts of an individual lab deployment. Rather than having to install to individual workstations, one image of an application or a desktop is rendered and then shared among multiple users and terminals, thus allowing for faster resolution of classroom problems (page 12).

Funding: TBD

• A comprehensive study of Learning Management in anticipation of the contract renewal date with Blackboard in 2017 to determine the future needs of the college for a robust online learning system (page 13).

Funding: Budgeted as ongoing maintenance on existing licensing

• Network of 55-foot LED screens and two large-scale displays on 30th and Avenue K to display campus information (page 16).

Funding: TBD

• Identity management to control individuals' access to college technology systems and deliver technology services at a highly individualized level (page 17).

Funding: TBD

• Portal, web, and content management enhancements. Project will be initiated summer 2014.

Funding: Budgeted as part of ongoing operational costs, move to open source solution for content management could result in substantial savings

Structural changes and funding have occurred incrementally and are continuing to occur as the college continues to recover from the economic challenges of the last five years. A new technology plan that addresses the needs of faculty, administration, students, safety, and security concerns, as well as the overall objectives of the EMP has been approved and is guiding ongoing projects.

This recommendation has been met.

RECOMMENDATION #4

To comply with the standards it is recommended that the college, when making its short-range financial plan, e.g. the annual budget of the college, consider its long-range financial obligation to pay the cost of the GASB 45 – Other Post-Employment Benefits (OPEB) as the costs are incurred instead of delaying payment to some future date. Specifically, the college is encouraged to prepare a comprehensive plan to prevent disruption of services offered to students by paying the Annual Required Contribution (ARC) determined using generally accepted accounting principles into an irrevocable trust fund at the amount equal to the actuarially determined Annual required Contribution (III.D.1.c).

The college is completing the processes outlined in Phases 3 and 4 of the 2013 follow up Report. A <u>three-year budget projection</u>¹⁴ was developed for funds to be set aside (in a California Community College League Joint Powers Association trust) to begin the process of funding the ARC, and was presented to the Board of Trustees on June 16, 2014 as part of the budget presentation (<u>minutes 6.16.14</u>).

A consultant firm, RPM, was hired with specialized experience in working with retirement board associations developing the comprehensive and substantive plan (<u>RPM contract</u>¹⁵).

On March 10, 2014, the board of trustees appointed Mr. Michael Adams as the elected official to serve with the Executive Director of Business Services and Vice President of Human Resources for the District's Retirement Board of Authority (RBA) (<u>minutes</u>¹⁶). Information and documents pertaining to the RBA are available on the <u>campus RBA web page</u>¹⁷ to the campus and community at large.

Goals and timelines have been established to show the process for working towards the comprehensive plan and substantive plan development (<u>RBA Project Tracking Report</u>¹⁸). The first RBA meeting was held on April 24, 2014 (<u>minutes</u>¹⁹) under the Brown Act and will continue on a monthly basis beginning in June 2014 (June minutes²⁰).

The 2013 Actuarial Study estimates showed the Actuarial Accrued Liability (AAL) at \$8,143,893 and the Annual Required Contribution (ARC) to be \$1,604,009. The college developed a multi-year projection for the funds to be set aside to begin the process of funding the ARC. For 2013-2014, there was a plan to fund \$387,113 into the JPA trust. However, after discussion with the new consultant, there are several options for the RBA's consideration before funding into a trust. A Request for Information or Request for Proposal process can be done to ensure that the RBA is investing the funding in a trust that is in the best interest of the District. The RBA agreed to perform its due diligence and several trusts will be reviewed before selecting the one to invest in. The funding of \$387,113 has been programmed into the 2014-2015 budget year (Exhibit A, line 11 of the 2014-2015 budget²¹). Continued funding and selection of the trust will be the responsibility of the RBA.

With stabilized funding and the newly formed RBA acting to manage the funding, the college has now developed a process for successful management of its long-range financial obligation to pay the cost of the GASB 45 as the costs are incurred, thus avoiding delays per the recommendation.

This recommendation has been met.

VI. ACRONYMS LIST

- AAL____Actuarial Accrued Liability
- ARC Annual Required Contribution
- EMP____Educational Master Plan
- IT_____Information Technology
- MOU.....Memorandum of Understanding
- TMP Technology Master Plan
- RBA _____ Retirement Board of Authority

VI. APPENDIX

¹ Technology Master Plan

- ² IT Committee minutes 4.24.14
- ³ Board of Trustee minutes 6.16.14; page 9, item 16.1
- ⁴ SPBC minutes 5.7.14
- ⁵ Administrative Council minutes 5.13.14
- ⁶ College Coordinating Council minutes 4.30.14

⁷ Academic Senate minutes 5.1.14

⁸ IT Committee minutes 9.12.13

⁹ MOU with San Joaquin Delta College

¹⁰ Board of Trustees minutes 6.16.14

¹¹ Campus WiFi Map

- ¹² Campus Technical Training page
- ¹³ Degree Works screenshot
- ¹⁴ Three year budget projection
- ¹⁵ RPM Consultants Contract
- ¹⁶ RBA minutes 3.10.14
- ¹⁷ RBA campus web page
- ¹⁸ RBA Project Tracking Report
- ¹⁹ RBA minutes 4.24.14
- ²⁰ RBA minutes 6.26.
- ²¹ Exhibit A, line 11 of the 2014-2015 budget