







1. Which best describes your role at AVC?

		Response Percent	Response Count
Full-time Faculty		17.7%	75
Adjunct Faculty		11.8%	50
Administrator		4.5%	19
Classified Staff		14.9%	63
Student/Hourly Worker		9.2%	39
Student		41.8%	177
		answered question	423
		skipped question	1

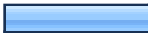

2. Does the technology made available to you meet your needs?

	Yes	Somewhat	No	N/A	Response Count
Office Computer	48.8% (200)	15.9% (65)	8.0% (33)	27.3% (112)	410
Classroom Computer for Instructor	33.1% (133)	16.4% (66)	12.2% (49)	38.3% (154)	402
Classroom Computer for Students	30.0% (120)	16.5% (66)	13.5% (54)	40.0% (160)	400
Projector	50.5% (202)	16.3% (65)	6.3% (25)	27.0% (108)	400
Classroom Software	36.8% (147)	19.5% (78)	14.0% (56)	29.8% (119)	400
Office Software	43.3% (173)	17.3% (69)	9.5% (38)	30.0% (120)	400
Classroom equipment	40.5% (163)	23.1% (93)	11.7% (47)	24.6% (99)	402
Internet based services for the classroom	40.1% (162)	18.6% (75)	14.6% (59)	26.7% (108)	404
Internet based services for the office	49.0% (196)	13.3% (53)	6.8% (27)	31.0% (124)	400
E-mail	66.9% (275)	21.4% (88)	7.8% (32)	3.9% (16)	411
Telephone	52.4% (215)	16.6% (68)	10.2% (42)	20.7% (85)	410
Voicemail	50.4% (202)	13.5% (54)	9.7% (39)	26.4% (106)	401
				answered question	424
				skipped question	0

3. If some areas of technology don't meet your needs, please explain the deficiency.

	Response Count
	171
answered question	171
skipped question	253








4. Do you have any technical training needs?

		Response Percent	Response Count
Yes		21.4%	87
No		78.6%	319
answered question			406
skipped question			18








5. If you answered “Yes” to question 4, please explain your technical training needs.

	Response Count
	85
answered question	85
skipped question	339


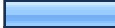
6. How frequent is your need for a "smart classroom" (i.e. a classroom with a permanent projection device, Internet connection, speakers, and multimedia capabilities)?

		Response Percent	Response Count
Never		1.0%	4
Less than 25%		9.0%	37
25%		5.6%	23
50%		10.8%	44
75%		15.4%	63
100%		31.5%	129
Not Applicable		26.7%	109
answered question			409
skipped question			15

7. How frequent is your need for a computer classroom (i.e. a classroom with a computer for every student or for a number of small groups of students)?

		Response Percent	Response Count
Never		7.6%	31
Less than 25%		12.0%	49
25%		10.0%	41
50%		13.9%	57
75%		8.3%	34
100%		18.8%	77
Not Applicable		29.5%	121
answered question			410
skipped question			14














8. Should ITS be included as a part of program review?

		Response Percent	Response Count
Yes		83.6%	317
No		16.4%	62
answered question			379
skipped question			45

9. Please rate the following:

	Very Poor	Poor	Average	Good	Very Good	Do not use	Response Count
myAVC group pages	4.0% (16)	8.1% (33)	24.0% (97)	22.0% (89)	19.5% (79)	22.5% (91)	405
myAVC course pages	3.0% (12)	5.7% (23)	17.1% (69)	26.1% (105)	26.6% (107)	21.6% (87)	403
myAVC grade submission	3.5% (14)	4.9% (20)	14.6% (59)	20.7% (84)	28.4% (115)	27.9% (113)	405
Blackboard course pages	2.5% (10)	1.5% (6)	11.2% (45)	19.2% (77)	20.1% (81)	45.5% (183)	402
Accuracy of www.AVC.edu	5.7% (23)	12.7% (51)	19.9% (80)	25.4% (102)	34.6% (139)	1.7% (7)	402
Usability of www.AVC.edu	7.1% (29)	12.5% (51)	22.9% (93)	23.6% (96)	33.2% (135)	0.7% (3)	407
Usefulness of www.AVC.edu	5.4% (22)	10.3% (42)	19.1% (78)	26.5% (108)	38.0% (155)	0.7% (3)	408
answered question							414
skipped question							10




10. What do you use your district computer for? (select all that apply)

		Response Percent	Response Count
Electronic Mail		79.2%	282
Word Processing		78.9%	281
Internet access		87.6%	312
Connecting to shared file folders on AVC network		52.5%	187
Database Management		26.1%	93
Spreadsheets		50.3%	179
Desktop Publishing		21.9%	78
Graphics		28.7%	102
Project Management		20.5%	73
Statistical Analysis		16.3%	58
Print to personal printer		50.0%	178
Print to shared departmental printer		50.0%	178
Other		11.2%	40
answered question			356
skipped question			68

11. If you answered "Other" to question 10, please explain.

	Response Count
	44
answered question	44
skipped question	380

12. Do all staff in your department who need a computer have one?

		Response Percent	Response Count
Yes		37.0%	143
No		12.1%	47
Don't know		50.9%	197
answered question			387
skipped question			37

13. Please estimate the percent of which ITS is meeting the following goals:

	Not at all	Less than 25%	25%	50%	75%	100%	Unknown	Response Count
ITS Operational Outcome 1: Ensure transparent reliability of IT infrastructure, district IT equipment, information systems and telecommunications resources.	2.3% (9)	6.9% (27)	7.2% (28)	10.5% (41)	19.9% (78)	12.8% (50)	40.4% (158)	391
ITS Operational Outcome 2: Facilitate secure access to district computers, information systems, telecommunications and other information technology resources.	0.8% (3)	4.9% (19)	5.7% (22)	6.7% (26)	18.0% (70)	25.0% (97)	38.9% (151)	388
ITS Operational Outcome 3: Provide quality technical training and assistance to students, employees, alumni and community members.	4.1% (16)	7.9% (31)	5.9% (23)	10.3% (40)	18.2% (71)	20.8% (81)	32.8% (128)	390
ITS Operational Outcome 4: Proactively collaborate with others to implement emerging IT solutions to meet the district's instructional and operational needs.	7.7% (30)	8.2% (32)	5.1% (20)	9.7% (38)	13.6% (53)	14.1% (55)	41.7% (163)	391
ITS Operational Outcome 5: Collaborate with others to encourage appropriate use and comprehensive standardization of IT resources.	5.9% (23)	7.7% (30)	6.9% (27)	7.7% (30)	15.4% (60)	16.2% (63)	40.3% (157)	390
ITS Operational Outcome 6: Respond to district needs by continuously improving the processes and procedures that facilitate effectiveness in all IT services.	7.7% (30)	8.2% (32)	5.4% (21)	9.0% (35)	14.7% (57)	17.3% (67)	37.6% (146)	388
answered question								393
skipped question								31






14. Rank the availability of technical help.

		Response Percent	Response Count
Very Poor		6.9%	28
Poor		13.4%	54
Average		19.3%	78
Good		23.5%	95
Very Good		22.5%	91
Do not use		14.4%	58
answered question			404
skipped question			20

15. What is a reasonable amount of time it should take to hear back from ITS staff after leaving a "Help Call" message?

		Response Percent	Response Count
Within minutes		13.9%	55
Within an hour		28.9%	114
Within several hours		14.4%	57
That same day		34.7%	137
That same week		8.1%	32
answered question			395
skipped question			29

16. What is your overall satisfaction with ITS?

		Response Percent	Response Count
Very Dissatisfied		10.2%	42
Dissatisfied		12.2%	50
Neutral		31.7%	130
Satisfied		29.0%	119
Very Satisfied		16.8%	69
answered question			410
skipped question			14

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

1	Services are often down or are so slow that it is frustrating attempting to use them; Printing unavailable (sometimes at critical periods) when needed	Jun 9, 2008 8:12 AM
2	Let's face facts, I don't have to explain the equipment issue. My AVC email, as well as, the "My Courses" page has not allowed me to open or print attachments since the start of the spring semester.	Jun 8, 2008 10:45 PM
3	None at the moment	Jun 5, 2008 3:16 PM
4	A lot of the classroom software is out of date and the internet is extremely slow. What telephone?	Jun 4, 2008 6:30 PM
5	Email and calendar systems are not industry standard are kludgy and not user friendly and seem to break down frequently, much more frequently than at other institutions.	Jun 4, 2008 11:54 AM
6	FA3 176 has an old pieced-together audio system and has never had a permanent video system. Many courses assigned to the room require both audio and video capability. Internet access would also be helpful. FA3 151 has no audio, video, or internet equipment. Since this classroom is used only for music classes, a permanent audio system and internet access would be very helpful. The room probably doesn't have enough space for a permanent video projector. FA3 162 had a permanently mounted video system that was stolen several years ago. It was never replaced. Currently, it's being served by a "smart cart" that doesn't work as well and must be shared among different rooms.	Jun 4, 2008 8:52 AM
7	Airframe and Powerplant classes at W J Fox airfield have one computer for every two students. This is a 25-hour per week course and is very compute-intensive. We must write reports on research projects and lab exercises. Aero 241 Spring semester required 75 written reports. Half a computer per student is unacceptable.	Jun 3, 2008 9:32 PM
8	Sometimes it can be hard to get a hold of someone to answer your questions, about finacial aid or how to use my avc	Jun 3, 2008 6:57 PM
9	Instruction is often compromised by computer and network difficulties plus timely resolution of these issues.	Jun 3, 2008 5:08 PM
10	Need headset.	Jun 3, 2008 3:25 PM
11	Telephone equipment placed in BE317 is inconvenient to the location of the desk (in fact, they are placed in almost diametrically oposite corners of the lab). As far as Voicemail, 'Student Workers don't need it' seems to be the common response. For all Computer-based questions and Software-based questions, except E-mail : The computers are slow, the software is functionally out of date, and the computer network has a horrible 'bottle-neck' somewhere which slows and sometimes even stops internet connections. Solutions? Upgrade the computer lab hardware first..The rest of the problems, I don't know.	Jun 3, 2008 12:35 PM
12	e-mail server is down alot	Jun 2, 2008 6:09 PM
13	the screen projectors are not very visable from futher back in the room.	Jun 2, 2008 5:15 PM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

14	The equipment for th Eng 101 class was not up to date.	Jun 2, 2008 3:55 PM
15	did not need to use them	Jun 2, 2008 10:14 AM
16	yes, someone email me and want to know about survey and will give me prize and more but i email to her and cannot because wrong her email and have hard time at avc and sometimes cannot get ahold and missed my prize or other etc...	Jun 2, 2008 5:54 AM
17	It would be nice to get a electronic attendance roster so attendance could be entered into the computer and it would remain there.	Jun 1, 2008 10:00 PM
18	old equipment that is outdated plus not enough access	Jun 1, 2008 8:50 PM
19	not all of the programs work in all of the open labs. like GDP it only works on the computers in open lab BE 317 during finals the BE317 was full and many students went to the other labs ssv202,204 and the program did not work in there the program did not work in there all semester. Also there is a program for a foods class called Food Wise, that was not available on the computers in the open labs.	Jun 1, 2008 1:35 PM
20	the wireless internet (AT&T) has been down for months- I called them, & they said it was a problem that the college was working on. I've tried to stop by the IT office, but the door is always locked.	Jun 1, 2008 12:16 AM
21	Many classrooms simply need routine repairs that have seemingly not been done in years.	May 31, 2008 1:32 AM
22	Need Administrator rights for office and classroom computers	May 30, 2008 9:30 PM
23	1) office computer doesn't have DVD player, which is becoming necessary to view software packages that come with textbooks; projects related to chemistry field; etc. 2) office computer has old versions of software--unable to update because not an administrator. Unable to upload chemistry modeling program or lab data software because not an administrator. (I know I can submit a request for this to be done each time a new version comes out) 3) I use the avc.mail from all over campus and at home. That is sooo convenient--i love it! Yet I wonder if there is a way to have that access while still having the extensive sort features, "endless" storage, etc, of dedicated mail programs	May 30, 2008 2:45 PM
24	Response to probkems is unacceptable ro nonexistent!	May 30, 2008 11:37 AM
25	Blackberry/Palms don't sync properly to AVC email.	May 30, 2008 10:05 AM
26	I would like to see Internet access on the instructors' computers for Health Science.	May 30, 2008 8:55 AM
27	I do not have access to technology, projectors, etc in the off site areas that I teach. This makes it very difficult since I must take my own technology if I wish to use it.	May 29, 2008 10:52 PM
28	Teachers need to take advantage of the eduational system known as Blackboard. It provides teachers and students with a way to educate themselves on a modern plane. It needs to be used more by the teachers and students to further our education.	May 29, 2008 5:51 PM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

29	half of the time the equipment does not function properly or it is down	May 29, 2008 5:46 PM
30	My computer was reported broken for six weeks now and they have not fixed it yet. I had to move to a different computer and reinstall my virtual machine.	May 29, 2008 4:28 PM
31	na	May 29, 2008 4:23 PM
32	Not utilizing what is offered	May 29, 2008 3:31 PM
33	The library printers are old and always breaking down. We need new ones.	May 29, 2008 2:13 PM
34	No speakers on office computer system. Was told there just aren't any for me.	May 29, 2008 1:18 PM
35	I teach in SSV 173... do I really need to say more ;-) The projector used does not allow me to click through my presentations making it necessary for me to teach from the back of the class... *sigh*	May 29, 2008 1:08 PM
36	There are some terrible software issues. Some of these are because the provider has sent us buggy software; however, the operating systems, and therefore much of our software is old and out of date. If we are preparing students for jobs, then we should be training them to use software and hardware that is current.	May 29, 2008 12:56 PM
37	When I work at the Palmdale campus, the computer in the classroom (SVG) I use is not password protected (yeah). But if it was I was never given the password. And in other classrooms I have gone to it to give presentations, the instructors had no idea what the password was nor could they find anyone who could come up with one that would work. This was at the beginning of the semester, maybe it has improved? And to be fair, they did not seem interested in using the computer.	May 29, 2008 12:28 PM
38	Laboratory computers are outmoded	May 29, 2008 12:06 PM
39	I would like to see a free wireless service on campus. I think this would help many students with portable computers to use them to their full potential for education on campus.	May 29, 2008 11:52 AM
40	n/a	May 29, 2008 11:30 AM
41	Phone needs speaker phone availability and also ability to make announcements throughout the store by PA. Need more mobility.	May 29, 2008 10:32 AM
42	We need a stronger wireless signal in SC3. The request has not been completed.	May 29, 2008 10:17 AM
43	No computer in the classroom No working phone in the classroom Emails can take hours for delivery or the system is down Need good spam filters (has improved) Want incoming campus call to ID caller by name, not extension	May 29, 2008 9:54 AM
44	Classrooms are not all online. IT equipment is very unreliable and responsiveness for repair is very slow. The cables are loose and frequently come unplugged. Then due to the mess it is very difficult to determine where the disconnect occurred. The only IT repair request I personally made was not attended to. I called it in twice and twice it was closed without any contact	May 29, 2008 9:38 AM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

	attempted to resolve the issue.	
45	Telephone options and preferences need to be reviewed. Still a few glitches as well.	May 29, 2008 9:28 AM
46	No computer in the classroom	May 29, 2008 9:24 AM
47	Extensive Banner training	May 29, 2008 9:06 AM
48	Need the ability to have remote access to Banner	May 29, 2008 9:05 AM
49	My office computer seems to have something wrong with it constantly, and it runs soooooo slow!	May 29, 2008 8:47 AM
50	Some classrooms do not have internet available. Sometimes the equipment fails just at a critical point.	May 29, 2008 8:44 AM
51	A lot of issues with singularity/index module. Viewing documents...printing documents - - may or may not work on daily basis. Acrobat want to upgrade but when followed the prompts for few minutes, at the end will not completely	May 29, 2008 8:34 AM
52	Severe lack of student computers	May 29, 2008 8:30 AM
53	Equipment is old and outdated.	May 29, 2008 8:26 AM
54	Need to be more state of the art	May 29, 2008 8:25 AM
55	So far the Software I have used has been buggy and not usable in all the labs...the equipment is old and out of date by atleast 3 years	May 29, 2008 8:13 AM
56	U would like to have computers available for us to use in some of the classes.also the phone didn't work in Mon night psy 101 slones class,what if there was an emergency.	May 29, 2008 8:13 AM
57	It is difficult for me to send emails to select "groups" (e.g., just Language Arts Faculty, All Facutly, All Employees).	May 29, 2008 8:08 AM
58	the voice mail I dont really use so i dont know what to say about it.	May 29, 2008 8:00 AM
59	N/A	May 29, 2008 8:00 AM
60	If the budget permits, I would like to have a speakerphone in my office in order to free my hands. The bulb in the projection device needs to be replaced as the lights need to be turned off or greatly dimmed in order to read what's projected on the screen in BE-243.	May 29, 2008 7:40 AM
61	Banner is not user friendly requiring awkward alternating mouse and key entry. Computer response is slow. Phones don't have displays with second lines for sharing calls. AVC email doesn't offer print options.	May 29, 2008 7:04 AM
62	headsets for the phones would be useful so that we can function more while answering phones.	May 29, 2008 6:42 AM
63	Don't have an office on site, either at Palmdale or AVC main. My home office is	May 29, 2008 6:41 AM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

state-of-the-art and that is what I use.

64	Answers are based on not always having access to shared faculty computer and class not being held in a smart classroom.	May 29, 2008 6:15 AM
65	ability to hook-up a laptop in the classroom.	May 29, 2008 5:33 AM
66	It's hard to get through to the correct person when I call.	May 28, 2008 12:15 PM
67	SPAM is getting worse. Had three pages (approx 100) spam e-mails.	May 28, 2008 11:23 AM
68	Cabling and speakers for the computer lab and TE7 class rooms.	May 28, 2008 9:08 AM
69	Internet service is usually pathically slow. Access to foreign letter key boards unavailable. No way of screening out selectively spam and often offensive internet garbage.	May 27, 2008 2:18 PM
70	many classrooms do not have access to the Internet my computer does not have enough memory too many interruptions during the semester to fix the network unavailability of ITS technicians. Problems reported are taking too long before they are fixed.	May 27, 2008 1:15 PM
71	There is no PA system on the new phones; we need to keep the old phones to have a PA system. Phones that are used by many people at a public desk and not assigned to one person don't have the capability to use the computer to monitor calls. If there is a problem with the phones, the computer won't work. This has caused more downtime for the computer. The amount of time to have help requests filled for non-priority items is quite long and can prohibit one from performing their job duties.	May 27, 2008 9:26 AM
72	n/a	May 27, 2008 8:22 AM
73	The off-campus email is very unreliable	May 25, 2008 5:46 PM
74	Computers are slow and the Internet is not compatible with several of the software programs.	May 25, 2008 4:45 PM
75	For example myAVC does not always function correctly . It does not send emails until days later sometimes	May 25, 2008 1:32 PM
76	No technology in room and no telephone in room when requested numerous times.	May 25, 2008 12:18 PM
77	I find calling the college, confusing and not direct enough. I have tried to contact the Records and Admissions dept with it still being unresolved after a week. I don't know how to make it more efficient, but it seems to be a bit antiquated.	May 23, 2008 9:51 PM
78	BE 319: the black/white printer has needed to be recalibrated for more than two semesters, several requests have been made to the technical department asking for its repair. No repair has ever been considered or attempted in all this time.	May 23, 2008 2:04 PM
79	its services and repair are not reliable. no internet access in classrooms in Is1. office software is totally out of date, msword is 2003 and i've been told i can't have the newer version.	May 23, 2008 1:41 PM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

80	We are in need of a good debugger for Java for the CIS-111 and CIS-113 classes taught in Java. Our current IDE JCreator LE does not have one. The JCreator Pro version has one but that version is not free like LE is.	May 23, 2008 1:27 PM
81	1. need more training for using projection with own laptop 2. need overhead projectors to be in working order - fixed and lamps replaced. 3. e-mail: need better spam filters -- too much time spent deleting. 4. e-mail: need EVERYONE to put in subject line -- too much time spent deleting. 5. e-mail: need senders to be more judicious about to whom they send -- too much time deleting e-mails.	May 23, 2008 12:37 PM
82	Alot of times when i am in class, i have seen many teachers have problems with the computers and projectors.	May 23, 2008 12:22 PM
83	If I have a kproblem with my computer, it takes a long time for someone to help. This is highly inconvenient when my work relies on my being able to email students, send out notes, answer emails from students, look up information on the internet, etc. Print out tests.	May 23, 2008 8:07 AM
84	Do the th stupidity of the administraton i am unable to go into some websites i need to .	May 23, 2008 7:25 AM
85	Do the th stupidity of the administraton i am unable to go into some websites i need to .	May 23, 2008 7:24 AM
86	poor performing computers poor quality speakers outdated equipment that cannot be accessed without climbing into a cabinet space	May 23, 2008 7:01 AM
87	I am not sure if this is what you are asking about. I had called the school to get some information, two different occasions, and both times it took 20-30 minutes for a person to get on the phone to help me.	May 22, 2008 9:48 PM
88	its staff belief in guilty till proven innocent attitudes	May 22, 2008 9:41 PM
89	The software version students have access to for classwork should ideally match the version used and discussed in the required text.	May 22, 2008 9:00 PM
90	There are some computers in the APL building that are outdated and should be replaced. The computers freezes and causes lag that delays students progress with their work.	May 22, 2008 7:38 PM
91	Need access to a laptop and also more software (eg Adobe CS3).	May 22, 2008 6:19 PM
92	in the auto shop some of the teachers have to take time out of instruction to shift around the few projectors and other equipment that they need to use for the lectures they give	May 22, 2008 5:33 PM
93	Inadequate and insufficient hardware (computers, printers and plotter) to allow GIS courses to function as needed. Email is inadequate and very outdated. You can't even print an email without copying and pasting it into an outside word processing or text program.	May 22, 2008 4:43 PM
94	There aren't any computers in my classrooms. This is a major deficiency--I would like to be able to use the internet in the classroom. As a writing teacher, I'd like to be able to put up samples of writing and rewrite them live in class on	May 22, 2008 1:39 PM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

	the computer.	
95	Some of us have a need for software that is more useful in their duties. If approved, (and maybe if we pay), we should be able to install.	May 22, 2008 1:11 PM
96	I would like the voice mail to reflect the time and date of a recorded incoming call.	May 22, 2008 12:44 PM
97	The entire set up of the computer, keyboard, VCR, speakers is very awkward in the way it is set up. To show a video is very difficult with everything crammed underneath and the computer keyboard sticks out.	May 22, 2008 12:43 PM
98	The "real world" has been using Microsoft Office Word 2007 since...well, 2007! If we aren't teaching our students the state-of-the-art software, we're really doing them a disservice. THEY WON'T BE ABLE TO GET AN ADMINISTRATIVE JOB if they only know Microsoft Office 2003!	May 22, 2008 12:09 PM
99	Computers too old. Will not support desired software.	May 22, 2008 10:58 AM
100	N/A	May 22, 2008 9:20 AM
101	All of my technology needs are met or exceeded.	May 22, 2008 8:17 AM
102	There is no Internet connection nor phone in my classroom.	May 22, 2008 7:28 AM
103	Some of this I do not have. It is not a matter of not meeting my needs.	May 22, 2008 7:21 AM
104	Classes need to be wired. Access to Blackboard technology.	May 22, 2008 4:39 AM
105	It would be so much better to have wireless access to the computer! Many of the classrooms have no hookup or it is hard to hook up to the computer, and wireless would be so much more convenient!	May 22, 2008 3:18 AM
106	my e-mail has not worked properly for the entire Spring Semester.	May 21, 2008 11:37 PM
107	There is no internet access in the room that I teach. I don't understand why AVC does not have wireless internet. Every other college I visit has this.	May 21, 2008 11:32 PM
108	the light bulb in the classroom projector went out and we couldn't finish the lecture.	May 21, 2008 9:11 PM
109	Now that we have IP phones, I would like to be able to access them with software from off campus. It would be good if the email could be IMAP instead of POP.	May 21, 2008 7:08 PM
110	one example, this is 2008 and we are still with 2000 technology, incredible.	May 21, 2008 6:50 PM
111	computers in labs need to be replaced	May 21, 2008 6:21 PM
112	Student computers installed in L118 just before Fall semester still do not work as they should. Very frustrating!	May 21, 2008 5:49 PM
113	I still get a lot of spam on my email.	May 21, 2008 5:18 PM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

114	Some of the video and slides were out dated, it made it how to follow.	May 21, 2008 4:24 PM
115	Writing Center computers need to be replaced, flat screens purchased.	May 21, 2008 4:06 PM
116	It might be easier to use outlook. And, the calendar on My AVC is really slow -- takes more work to update that it's worth.	May 21, 2008 1:26 PM
117	this classroom has only overhead for transparencies and a VCR player	May 21, 2008 1:24 PM
118	Phones in our adjunct office haven't worked properly for a YEAR despite ITS claiming they have fixed them. The email program is awful. It doesn't even work right with IE, you have to use a different internet program which is RIDICULOUS.	May 21, 2008 1:12 PM
119	I wish there was a better way to study for CA 107	May 21, 2008 1:11 PM
120	It would be nice to be able to Print from the Email screen rather than have to cut and paste to word to print. I don't use Voicemail as an Adjunct Faculty.	May 21, 2008 12:57 PM
121	The computer standard set by the ITS is much too low. We can not even install iTunes on the campus computers. Also the laptop standard is so low that they don't meet the classroom need and students are forced to bring in their personal laptops to connect to campus LCDs to do their classroom presentations. This is shameful. Also, ITS is setting the multimedia equipment standard for new buildings without any communication with the IMC as to what is needed. When this happened with the new Tech Ed building, all the projectors installed in the classrooms had to be replaced. ITS needs to communicate with the departments that have the expertise in these areas rather than purchasing equipment that cannot be used and must be replaced.	May 21, 2008 12:55 PM
122	The classroom computers are restricted so that we cannot make simple changes like opening a language bar to demonstrate voice recognition.	May 21, 2008 12:09 PM
123	The SSV classroom is not outfitted with this technology.	May 21, 2008 12:03 PM
124	Internet is too slow, and most of us students have laptops...I've heard alot of fellow students talking abotu how great it would be if we had Wi-fi based on our sutdent ID for AVC. Maybe we can raise the price for the ASO sticker but it gives you Wireless internet access. Thats money that AVC could be makming instead of AT&T the current provider that ONLY works in certain spots of the library plaza	May 21, 2008 11:30 AM
125	There is no internet access in my classrooms, or I have to bring in additional equipment to make it work. E-mail is hard to use and you can't back up e-mails easily.	May 21, 2008 11:23 AM
126	The email program is behind the times of what is available these days. I can't even print an email without first copying it, then opening Word to paste it, and then printing.	May 21, 2008 11:18 AM
127	The Projector is only 800x600 and it is too dim	May 21, 2008 11:17 AM
128	My instructors do not know how to properly use/obtain the equipment and technology available to them. Secondly, the "Smart carts" do not always work properly.	May 21, 2008 10:57 AM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

129	n/a	May 21, 2008 10:53 AM
130	There are no computers and no internet access in the classroom (not even for my own laptop).	May 21, 2008 10:50 AM
131	all well	May 21, 2008 10:39 AM
132	They don't work and can't get anyone to respond (by fixing) my concerns--just gave up.	May 21, 2008 10:31 AM
133	As a student, it took 45 minutes to locate the pay screen for online payment. Many other students expressed the same frustration.	May 21, 2008 10:26 AM
134	All technology has problems at some time or other.	May 21, 2008 10:23 AM
135	The configuration of the new telephone systems between the division number, the administrative assistant number, and the administrator are extremely inconvenient.	May 21, 2008 10:13 AM
136	I wish the computer could run much faster than they currently do.	May 21, 2008 10:13 AM
137	well I am nopt a teacher so I don't use a office at avc	May 21, 2008 10:10 AM
138	Hours technology available to students are impossible. Some classes go until 10:05pm, yet the computer lab, computers in the learning center etc are not available after class. Also there are Saturday classes, but no technology available to them on weekends. Also I don't get home until 8pm and computers on campus are not available at that time. Since local businesses do not offer 24 hour cyber cafe's the college should provide something for students.	May 21, 2008 10:09 AM
139	Not having administrative rights to my own computer to download compatible software upgrades, annoying internet pop-up ads, and lack of communication regarding computer problems are areas in which ITS does not meet the needs of students or faculty. I often use my own computer/resources to teach and work.	May 21, 2008 9:50 AM
140	The classrooms where I teach are not Internet compatible. There are no computers in the classrooms where I teach.	May 21, 2008 9:49 AM
141	<ul style="list-style-type: none">• Network connectivity slow, unreliable; hampered by intrusive, restrictive virus protection• E-mail slow, unreliable; too often delayed past timely use	May 21, 2008 9:43 AM
142	there's not enough of it	May 21, 2008 9:43 AM
143	get a new phone service	May 21, 2008 9:39 AM
144	Very antiquated computers in APL 204b	May 21, 2008 9:34 AM
145	We constantly have problems in our GIS classroom, as well as math lab.	May 21, 2008 9:20 AM
146	long wait for service. long wait for simple equipment	May 21, 2008 9:15 AM
147	Updated or the most recent Software 2008 Windows Vista - Office 2008	May 21, 2008 9:13 AM
148	Telephone: I'd like to have my voice messages forwarded as sound files to my	May 21, 2008 8:53 AM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

email once per week. Email: I still don't trust email, and the since it will be overhauled on the day after graduation, I am concerned that it will interrupt MyAVC, important communications at the "midnight hour," and the inputting of my grades. Computers in the classroom: My only real problem is that I cannot use my thumb drive with those computers, and even if I could, it would be nearly impossible to transfer files since the usb connections are accessible from BEHIND the tower; imagine if you will an instructor in her heels and a dress, underneath the teacher work station, with a flashlight, trying to plug in a student's thumb drive that cannot be recognized by the computer.

149	Voicemail capability is atrocious.	May 21, 2008 8:44 AM
150	Voicemail capability is atrocious.	May 21, 2008 8:44 AM
151	It doesn't suit our office, we had better equipment before we got the new ones.	May 21, 2008 8:44 AM
152	I would like to see computers in all classrooms for powerpoint - there is one in APL 206 which is fabulous, but other classrooms like LS2 I have to always drag in my laptop which is a pain	May 21, 2008 8:43 AM
153	Sometimes the projectors just don't work, which really puts students in a bind for projects that are power points or other things. Also a lot of times the myavc email will not send emails or I will not receive them which causes a problem in communication with instructors.	May 21, 2008 8:43 AM
154	Though I love myAVC, the e-mail portion of the system is not flexible enough for my e-mail needs. For instance, it would be more convenient to forward an e-mail with an attachment to groups, rather than having to save the attachment, copy the e-mail, and then send it through a group. With regard to the telephone system, I think some kinks need to be worked out still with regard to the hunt groups and rolling over of calls to other numbers.	May 21, 2008 8:39 AM
155	There are too many restrictions on our ability to download various files / documents - quite often we need to utilize cameras but it is impossible to download photos from any of our various cameras - when we try to send documents via email we are told that the file is too big - what is that all about???	May 21, 2008 8:39 AM
156	For my classrooms, I need a fully functional suite of audio visual programs, i.e., Windows Media, Real Time Player, etc. I have many CDs that I cannot use because these programs do not work. I also want to use YouTube and other internet sites to show students speeches and other useful materials with audio from the internet. I also want to use the computer to show DVD's as they are easier to navigate than the DVD players. These features do not work on the classroom computers. I have put in requests in the past for IT to install these programs, but they still do not work. I do not feel that the communication between IT help desk people and me is very good. I think the person should make contact with me soon after my request by phone or in person. We should arrange to meet in the classroom so I can show them my needs and they will know what I want. It is never clear who is working on my request (I only get a number) and when I call, I usually have to leave a message. A good IT service must have good human communication. That is the major aspect, in my opinion, that is lacking from this department. With in person contact, I'm sure IT can address my needs. But email, request numbers, and form messages ("your	May 21, 2008 8:35 AM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

request has been closed") do not work. Please feel free to contact me if you would like to discuss this further. Tina McDermott x6144

157	Time for requests to be completed is slow.	May 21, 2008 8:33 AM
158	Not all classrooms are similarly equipped. Need to have the same technology available in all classrooms.	May 21, 2008 8:32 AM
159	Could use a more powerful computer for some of my work-related needs, but I have been provided better and more reliable hardware through the years by ITS. We are still experiencing some major e-mail problems campus-wide that will hopefully be resolved soon. Establishing an ftp site would be a great benefit to overcome some of the the current e-mail deficiencies. Overall, when one considers the staffing levels here compared to other community college districts our size, our ITS department rocks!	May 21, 2008 8:31 AM
160	open computer labs are a joke, along with the one in charge of the labs Christian Ochs	May 21, 2008 8:28 AM
161	IT on this campus is several years behind the curve	May 21, 2008 8:27 AM
162	Microsoft Outlook is not supported and is the best way to keep track of appointments, etc. Also, it is the easiest to use when emailing documents straight from the document rather than having to go to your email and attach it.	May 21, 2008 8:21 AM
163	There is no internet in APL 208	May 21, 2008 8:01 AM
164	There needs to be more software and the training to go with it.	May 21, 2008 7:54 AM
165	Instructor Training.	May 21, 2008 7:54 AM
166	classroom computers and internet are very slow.	May 21, 2008 7:52 AM
167	All classrooms should be "smart" and "hot." There really isn't a good excuse for instructors having to borrow carts all semester long. We need emergency phones (that have a dial tone) in classrooms	May 21, 2008 7:45 AM
168	The need to have someone from ITS install needed software is inconvenient and an inefficient use of college resources.	May 21, 2008 7:33 AM
169	The equipment and software for each classroom is different and inconsistent and out of date. So I have to redesign materials for each clsroom for each class period. The projector/sound and computer systems often don't connect with one another--so I find myself having to pull a sound cable from one piece of hardware to get sound someplace else. My home computers and the computers of most of my students have newer systems, so there are often compatibility problems. In rooms without fixed computer and projection systems, the internet cables are often very inconveniently placed, and work intermittently. All classrooms should have fixed computer stations--though it seems more appropriate to make it possible for each faculty mumber to hook their laptop (which I hope will soon be replacing our office computers) into a system of fixed wiring for the projector, sound, internet and so forth. I am not allowed to keep my Photoshop or Dreamweaver on my office computer. It is adequate to my	May 21, 2008 7:25 AM

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

needs for the most part--networking problems aside. The MyAVC email is a pretty poor email system. I am glad to have the Mozilla Thunderbird in my office to organize and catalogue. I would like a cord free phone and more voicemail space.

170 I could not use video equipment in APL 101 fall 2007 even after problem was reported and said to be fixed. In APL 102 this spring, could not get the projector to work - was sign on cabinet saying not to turn off, but I could not get anything to work - has worked in the past. Also - the computers available for staff use in the workroom across from the mail room in the BE building do not have easy access - I tried to get on them to download a worksheet I needed to print out and copy, and the computer would not accept any log in I tried - I called the IT office upstairs, and only one person was there, who told me that those particular computers were under the jurisdiction of administration. I called administration, and could not find anyone who knew what I was talking about. End result - I was never able to access the computers and had to use old material that I already had, for my class. This was quite frustrating. Also - I have not been able to figure out how to access my voice mail since the new system for Adjuncts was put in, over a year ago - I have tried to follow an instruction sheet I was given, but it has not worked. Consequently, I use only email to communicate, and have no idea if anyone is leaving me messages. Also - I signed up for a flex event held in early February re: a blackboard program for grading/testing, was not informed that it had been cancelled, so I showed up at the time listed, and no one was there. I am reluctant to sign up for any more IT courses, because they seem to be cancelled for lack of interest.

May 21, 2008 7:16 AM

171 As an adjunct I have no office space practically accessible for use. The computer in the music adjunct office is insufficient to meet the needs of my curriculum.

May 21, 2008 6:44 AM

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

1	Use of the computer for classroom graphics development	Jun 9, 2008 8:12 AM
2	I need access to any visual aids associated with any class I attend at AVC. I am in DSS for an extreme case ADHD.	Jun 8, 2008 10:45 PM
3	More knowledge of the use of computer programs and more knowledge of the Internet.	Jun 5, 2008 3:16 PM
4	Training on MyAVC, advanced telephone training	Jun 4, 2008 11:54 AM
5	I could use some training on the audio-video systems in FA4.	Jun 4, 2008 8:52 AM
6	I need some training to use my Website and Blackboard for teaching online.	Jun 3, 2008 1:10 PM
7	nedd a network security and a unix class in the fall or summer. if this is what you mean.	Jun 2, 2008 5:15 PM
8	it was too late now	Jun 2, 2008 5:54 AM
9	An intermediate class on myavc. I attended the inital training, but would like to know how to use the calendar, how to manage courses better (does every assignment have to be reloaded at the start of a new semester or is there a way to link to a class in a previous semester?), etc	May 30, 2008 2:45 PM
10	CAD SOFTWARE AND HARDWARE; DEMONSTRATION PROJECTION SYSTEM; Adobe Issustrator; Desktop Publishing; Podcasting; Etc.	May 30, 2008 11:37 AM
11	na	May 29, 2008 4:23 PM
12	It would be helpful to have a training available for using the server, for blackboard, and other software and hardware available to instructors.	May 29, 2008 12:56 PM
13	web page design	May 29, 2008 12:06 PM
14	n/a	May 29, 2008 11:30 AM
15	Telephone; Excel, Scanning, file management	May 29, 2008 10:32 AM
16	I would like to know how to deletecertain junk mail. Some of it disgusting and embarrassing.	May 29, 2008 10:22 AM
17	how to program software into the computer and how to fix the system (computer) if anything goes wrong with it.	May 29, 2008 10:20 AM
18	Blackboard Smartcarts Posting material for students and faculty I don't know what I don't know. Ongoing training is always appreciated.	May 29, 2008 9:54 AM
19	Banner	May 29, 2008 9:06 AM
20	More Banner General module and navigation training, MS Access, myAVC	May 29, 2008 9:05 AM
21	Need more exposure to new technologies to determine if they can be adopted here on campus	May 29, 2008 8:37 AM

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

22	Creating charts on Excel and Access 101	May 29, 2008 8:32 AM
23	Help in the computer lab when necessary	May 29, 2008 8:25 AM
24	MS Excel, Word and Powerpoint.	May 29, 2008 8:01 AM
25	i know most programs but not all technical stuff.	May 29, 2008 8:00 AM
26	Shoretel	May 29, 2008 7:30 AM
27	Banner has tons of capability and I've never received formal training.	May 29, 2008 7:04 AM
28	Still need to be more familiar with blackboard. Why in hell didn't we go with Moodle? It doesn't nickle and dime the school to death and I think is more straightforward. Just asking...	May 29, 2008 6:41 AM
29	Would like more opportunities to explore Blackboard capabilities and how to make and use video materials online.	May 29, 2008 6:15 AM
30	Blackboard	May 29, 2008 5:33 AM
31	Installing VISTA on a Virtual Machine.	May 28, 2008 11:23 AM
32	provide a diagram of all equipment wiring and connection sites related and attached to teaching podiums.	May 28, 2008 9:08 AM
33	I don't know until they arrise.	May 27, 2008 2:52 PM
34	N/A	May 27, 2008 8:22 AM
35	Blackboard and myAVC	May 25, 2008 4:45 PM
36	I don't know it this falls in the rehlm of Tech. but I was looking for access to my textbook on tape/CD, and when I went to the Media Ctr. they just stared at me and weren't sure where to send me for help. I was after some sort of help in my science class and I have reading problems and hoped if I could check out an audio textbook (I had alread purchased the hardback), it would help me grasp the concepts.	May 23, 2008 9:51 PM
37	An hour on using projection technology (yes, I know it's basic...) More on multimedia training. Offer the same training more than once during a semester. (If someone can't come to the only time a session is offered it doesn't mean they don't want it!)	May 23, 2008 12:37 PM
38	To keep up with new software, etc.	May 23, 2008 8:07 AM
39	there has been insufficient training on many of the programs dee high tech is not available to assit students the way they need and when speaking to dee it is a no care attitude	May 23, 2008 7:25 AM
40	there has been insufficient training on many of the programs dee high tech is not available to assit students the way they need and when speaking to dee it is a no care attitude	May 23, 2008 7:24 AM

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

41	learn how to put information onto a site for community and student access	May 23, 2008 7:01 AM
42	Links to the server when I try to add to my online class do not work right, and I can't figure out why not.	May 22, 2008 6:19 PM
43	Updated operating systems, if only for demonstration.	May 22, 2008 6:15 PM
44	I need to learn Blackboard.	May 22, 2008 1:39 PM
45	We have to become familiar with all the software we use "by gosh or by golly," meaning that we never learn everything the software can do unless we stumble upon it or think to ask another instructor. It would be great if at least the instructors who are all teaching a common subject using common software could get together to train ourselves, if no one else wants to do it!	May 22, 2008 12:09 PM
46	Shortel, just have not had time to go for training yet.	May 22, 2008 11:37 AM
47	Need to know more about phone features and how to use myAVC.	May 22, 2008 9:49 AM
48	Teaching	May 22, 2008 9:20 AM
49	Not at this time, but would like to keep my options open.	May 22, 2008 8:17 AM
50	I need to learn how to do powerpoint and use the laptop in the classroom to show illustrative material.	May 22, 2008 7:21 AM
51	Intro to Powerpoint.	May 22, 2008 4:39 AM
52	how to fix simple computer problems without having to wait for a week for someone else to fix it	May 21, 2008 6:50 PM
53	recently had a technology learning need and Srephen Burns was really great!	May 21, 2008 5:49 PM
54	Need VMWare to teach Operating System classes	May 21, 2008 4:12 PM
55	Web page design, MyAVC for tutoring writing	May 21, 2008 4:06 PM
56	Access training for my staff, more advanced Excel training, project management software	May 21, 2008 1:26 PM
57	I need one on one training with my computer/software in my office	May 21, 2008 1:24 PM
58	Office 2007 including Outlook. More BlackBoard.	May 21, 2008 1:12 PM
59	maybe if there was a better program or way to learn the material.	May 21, 2008 1:11 PM
60	I want to be trained on Blackboard	May 21, 2008 12:29 PM
61	n/a	May 21, 2008 10:53 AM
62	How not to use myAVC--hate it	May 21, 2008 10:31 AM
63	Continuous on-going Banner training for staff	May 21, 2008 10:19 AM

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

64	Fortunately I train myself for most issues.	May 21, 2008 9:50 AM
65	I need instruction in MS Excel and PowerPoint	May 21, 2008 9:49 AM
66	i need to know how to use a computer	May 21, 2008 9:43 AM
67	cad. computer aided design	May 21, 2008 9:41 AM
68	Would like to learn more about Access and SDA views	May 21, 2008 9:36 AM
69	Podcasting lectures	May 21, 2008 8:53 AM
70	blackboard - on line teaching advanced use of powerpoint	May 21, 2008 8:43 AM
71	To facilitate the items in #3	May 21, 2008 8:39 AM
72	office and excel training.	May 21, 2008 8:31 AM
73	Personally, I would like to have access to the InDesign manual in order to better utilize the program.	May 21, 2008 8:31 AM
74	Limited knowledge of various programs	May 21, 2008 8:29 AM
75	Main problem has just been time for me to get the training that has been offered.	May 21, 2008 8:21 AM
76	Need to be able to troubleshoot PDA interface with office computer.	May 21, 2008 8:20 AM
77	Blackboard	May 21, 2008 8:12 AM
78	Updates to technology changes.	May 21, 2008 8:00 AM
79	More training on PowerPoint and how to better integrate the internet and Powerpoint images in the classroom.	May 21, 2008 7:54 AM
80	Paper free education, Online Books, Podcast lectures.	May 21, 2008 7:54 AM
81	More training with Gradebook software, Blackboard usage, setting up my syllabi online, setting up podcast lectures	May 21, 2008 7:45 AM
82	MOre Banner	May 21, 2008 7:39 AM
83	I will be starting to teach an on line class this summer, and while I have been putting my material on line, I am nervous about getting it all ready to go. Also - I was told to contact someone regarding getting more storage space on the AVC site, contacted my division secretary who in turn contacted someone in IT, I think, but they have never responded to the request. I feel like I am in limbo here and am quite uncertain about this entire process.	May 21, 2008 7:16 AM
84	Mor3e for Linux and certifications in all aspects og IT.	May 21, 2008 6:59 AM
85	Need larger facilities for more computers.	May 21, 2008 6:47 AM

Q11. If you answered "Other" to question 10, please explain.

1	Computer-based training (using Windows 95 software!)	Jun 3, 2008 9:32 PM
2	Enter Trouble call request	Jun 3, 2008 3:44 PM
3	Sorry, none of these seem to apply.	Jun 3, 2008 12:35 PM
4	did not use them	Jun 2, 2008 10:14 AM
5	avc cannot afford color only black and white print but not good afford at avc and very hard to talk in computer lab but they cannot talk allow for me because i am deaf and very hard to know what is computer lab but i went to learning center and they dont know about my homework and hard for me to go but my own computer and printer waste money at home but really cannot afford for my future.	Jun 2, 2008 5:54 AM
6	cht room toa ssist my students	May 29, 2008 5:46 PM
7	na	May 29, 2008 4:23 PM
8	This is really a more general ITS comment, but I don't have another place to put the data. The e-mail is horrific--I have another e-mail program "fetch" my e-mail. The phone service sucks--I no longer use AVC voicemail, I direct students to use my cell phone. (I can think of no more polite adjective.) The ITS equipment in the BE building has not operated correctly most of this academic year, but it is improving. On the one hand, there was no way to go but up. On the other hand, the rate of improvement has been remarkable. The new techs, Burton and Chris are GREAT. The do come immediately to the classroom and are quite helpful to my students. I really appreciate this a great deal. We need more computers, printers and copiers for use by adjuncts. We need a computer lab in Palmdale. We cannot grow there if we do not have the facility for the students to use. We need a SECURE place on the server for instructors to store data.	May 29, 2008 12:56 PM
9	n/a	May 29, 2008 11:30 AM
10	student info on Banner	May 29, 2008 9:54 AM
11	Shared printers have issues, inconsistent access to network printer	May 29, 2008 9:06 AM
12	scripting, network management	May 29, 2008 8:37 AM
13	to check my email	May 29, 2008 8:36 AM
14	BANNER SYSTEM. Scanning.	May 29, 2008 8:34 AM
15	communications with family that are better than with phone.	May 29, 2008 8:13 AM
16	Teach online courses at AVC.	May 29, 2008 8:08 AM
17	Dept. Management and Inventory	May 29, 2008 8:01 AM
18	What district computer?	May 29, 2008 6:41 AM
19	Updating my web page.	May 29, 2008 5:33 AM

Q11. If you answered "Other" to question 10, please explain.

20	Do not own district computer	May 28, 2008 11:41 AM
21	Do not have a district computer	May 25, 2008 12:18 PM
22	Does not apply	May 23, 2008 9:51 PM
23	Monitor lab computers.	May 23, 2008 3:19 PM
24	Excel for grading. Powerpoint slides.	May 23, 2008 8:07 AM
25	Image processing	May 22, 2008 6:19 PM
26	I use my district computer to prepare and grade course work for my GIS courses and have had GIS software installed on it. I also use to to prepare homework assignments in the form of crossword puzzles using personal software that has subsequently been purchased by district.	May 22, 2008 4:43 PM
27	I do not have a "district" computer	May 22, 2008 12:43 PM
28	homework	May 22, 2008 12:10 PM
29	GLink to the HRS (Los Angeles County of Education Payroll System)	May 22, 2008 8:12 AM
30	I do not have an office so I use my own home computer.	May 22, 2008 4:39 AM
31	There are only a few computers available to adjunct, so I use my own computer most of the time	May 22, 2008 3:18 AM
32	I use my own laptop.	May 21, 2008 7:08 PM
33	'District', ? I teach an online class from home and in class in the summer.	May 21, 2008 12:57 PM
34	Multimedia production, podcast publication, web page management, etc.	May 21, 2008 12:55 PM
35	I use the computers with Assistive Technology, and the production of Alternative Media.	May 21, 2008 12:40 PM
36	I do not have a district computer. I only use the computers in the classroom or at home.	May 21, 2008 12:29 PM
37	Class-my Professor emails me the notes for each chapter	May 21, 2008 12:25 PM
38	voice recognition	May 21, 2008 12:09 PM
39	Power Point Presentations, SLO Rreports	May 21, 2008 10:57 AM
40	n/a	May 21, 2008 10:53 AM
41	RESEARCH	May 21, 2008 8:53 AM
42	Network system management.	May 21, 2008 8:00 AM
43	Organizing and filing student work.	May 21, 2008 7:25 AM

Q11. If you answered "Other" to question 10, please explain.

44 What is a district computer? I use my computer at home to access AVC. See above problem with using AVC computers in staff work room across from mail room in BE.

May 21, 2008 7:16 AM