







1. Which best describes your role at AVC?

| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| Full-time Faculty |  | 13.5% | 60 |
| Adjunct Faculty |  | 8.8% | 39 |
| Administrator |  | 2.0% | 9 |
| Classified Staff |  | 10.4% | 46 |
| Student/Hourly Worker |  | 8.4% | 37 |
| Student |  | 56.9% | 252 |
| answered question | | | 443 |
| skipped question | | | 3 |



2. Does the technology made available to you meet your needs?

| | Yes | Somewhat | No | N/A | Response Count |
|---|-------------|------------|------------|--------------------------|----------------|
| Office Computer | 51.7% (222) | 13.3% (57) | 6.8% (29) | 28.2% (121) | 429 |
| Classroom Computer for Instructor | 41.6% (174) | 16.3% (68) | 9.6% (40) | 32.5% (136) | 418 |
| Classroom Computer for Students | 44.2% (192) | 12.0% (52) | 12.4% (54) | 31.3% (136) | 434 |
| Projector | 51.7% (219) | 17.9% (76) | 5.9% (25) | 24.5% (104) | 424 |
| Classroom Software | 43.4% (186) | 19.3% (83) | 8.9% (38) | 28.4% (122) | 429 |
| Office Software | 41.8% (172) | 16.1% (66) | 8.0% (33) | 34.1% (140) | 411 |
| Classroom equipment | 48.1% (203) | 23.2% (98) | 7.6% (32) | 21.1% (89) | 422 |
| Internet based services for the classroom | 49.8% (210) | 17.5% (74) | 10.9% (46) | 21.8% (92) | 422 |
| Internet based services for the office | 49.3% (210) | 12.0% (51) | 7.0% (30) | 31.7% (135) | 426 |
| E-mail | 71.6% (312) | 18.1% (79) | 7.1% (31) | 3.2% (14) | 436 |
| Telephone | 53.0% (228) | 14.4% (62) | 8.4% (36) | 24.2% (104) | 430 |
| Voicemail | 48.7% (207) | 12.0% (51) | 11.3% (48) | 28.0% (119) | 425 |
| | | | | answered question | 446 |
| | | | | skipped question | 0 |

3. If some areas of technology don't meet your needs, please explain the deficiency.

| | Response Count |
|--------------------------|----------------|
| | 146 |
| answered question | 146 |
| skipped question | 300 |








4. Do you have any technical training needs?

| | | Response Percent | Response Count |
|-------------------|--|---------------------|-------------------|
| Yes |  | 22.0% | 94 |
| No |  | 78.0% | 334 |
| answered question | | | 428 |
| skipped question | | | 18 |








5. If you answered "Yes" to question 4, please explain your technical training needs.

| | Response Count |
|-------------------|-------------------|
| | 86 |
| answered question | 86 |
| skipped question | 360 |

6. How frequent is your need for a "smart classroom" (i.e. a classroom with a permanent projection device, Internet connection, speakers, and multimedia capabilities)?

| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| Never |  | 4.3% | 19 |
| Less than 25% |  | 7.3% | 32 |
| 25% |  | 4.5% | 20 |
| 50% |  | 11.4% | 50 |
| 75% |  | 18.6% | 82 |
| 100% |  | 30.9% | 136 |
| Not Applicable |  | 23.0% | 101 |
| answered question | | | 440 |
| skipped question | | | 6 |














7. How frequent is your need for a computer classroom (i.e. a classroom with a computer for every student or for a number of small groups of students)?

| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| Never |  | 9.2% | 40 |
| Less than 25% |  | 14.7% | 64 |
| 25% |  | 7.6% | 33 |
| 50% |  | 13.1% | 57 |
| 75% |  | 11.7% | 51 |
| 100% |  | 18.6% | 81 |
| Not Applicable |  | 25.2% | 110 |
| answered question | | | 436 |
| skipped question | | | 10 |

8. Please rate the following:

| | Very Poor | Poor | Average | Good | Very Good | Do not use | Response Count |
|---------------------------|-----------|---------------|------------------------------|------------------------------|------------------------------|------------------------------|----------------|
| myAVC group pages | 3.3% (14) | 5.8% (25) | 25.2% (108) | 22.1% (95) | 19.1% (82) | 24.5% (105) | 429 |
| myAVC course pages | 3.1% (13) | 3.8% (16) | 21.8% (92) | 26.8% (113) | 26.8% (113) | 17.8% (75) | 422 |
| myAVC grade submission | 1.7% (7) | 4.3% (18) | 19.4% (82) | 24.9% (105) | 24.2% (102) | 25.6% (108) | 422 |
| Blackboard course pages | 2.6% (11) | 3.8% (16) | 14.0% (59) | 19.4% (82) | 23.0% (97) | 37.2% (157) | 422 |
| Accuracy of www.AVC.edu | 3.3% (14) | 6.5% (28) | 25.2% (108) | 31.2% (134) | 30.1% (129) | 3.7% (16) | 429 |
| Usability of www.AVC.edu | 6.1% (26) | 10.0% (43) | 21.2% (91) | 29.4% (126) | 29.8% (128) | 3.5% (15) | 429 |
| Usefulness of www.AVC.edu | 3.5% (15) | 8.1% (35) | 20.5% (88) | 28.4% (122) | 36.7% (158) | 2.8% (12) | 430 |
| answered question | | | | | | | 438 |
| skipped question | | | | | | | 8 |




9. What do you use your district computer for? (select all that apply)

| | | Response Percent | Response Count |
|--|---|------------------|----------------|
| Electronic Mail |  | 71.7% | 266 |
| Word Processing |  | 68.5% | 254 |
| Internet access |  | 81.1% | 301 |
| Connecting to shared file folders on AVC network |  | 43.1% | 160 |
| Database Management |  | 19.4% | 72 |
| Spreadsheets |  | 38.0% | 141 |
| Desktop Publishing |  | 13.2% | 49 |
| Graphics |  | 21.8% | 81 |
| Project Management |  | 12.9% | 48 |
| Statistical Analysis |  | 10.2% | 38 |
| Print to personal printer |  | 39.1% | 145 |
| Print to shared departmental printer |  | 40.7% | 151 |
| Other |  | 13.7% | 51 |
| answered question | | | 371 |
| skipped question | | | 75 |

10. If you answered "Other" to question 10, please explain.

| | Response Count |
|--------------------------|----------------|
| | 44 |
| answered question | 44 |
| skipped question | 402 |

11. Do all staff in your department who need a computer have one?

| | | Response Percent | Response Count |
|--------------------------|---|---------------------|-------------------|
| Yes |  | 31.9% | 130 |
| No |  | 11.1% | 45 |
| Don't know |  | 57.0% | 232 |
| answered question | | | 407 |
| skipped question | | | 39 |

12. Please estimate the percent of which ITS is meeting the following goals:

| | Not at all | Less than 25% | 25% | 50% | 75% | 100% | Unknown | Response Count |
|--|--------------|---------------|--------------|---------------|---------------|---------------|------------------------------|----------------|
| ITS Operational Outcome 1: Ensure transparent reliability of IT infrastructure, district IT equipment, information systems and telecommunications resources. | 2.2% (9) | 5.0% (21) | 2.9% (12) | 12.9% (54) | 18.4% (77) | 10.8% (45) | 47.8% (200) | 418 |
| ITS Operational Outcome 2: Facilitate secure access to district computers, information systems, telecommunications and other information technology resources. | 1.5% (6) | 3.2% (13) | 3.6% (15) | 8.0% (33) | 18.5% (76) | 16.8% (69) | 48.4% (199) | 411 |
| ITS Operational Outcome 3: Provide quality technical training and assistance to students, employees, alumni and community members. | 2.2% (9) | 5.8% (24) | 4.3% (18) | 9.7% (40) | 19.8% (82) | 15.9% (66) | 42.3% (175) | 414 |
| ITS Operational Outcome 4: Proactively collaborate with others to implement emerging IT solutions to meet the district's instructional and operational needs. | 4.7% (19) | 4.4% (18) | 4.4% (18) | 8.6% (35) | 13.5% (55) | 10.0% (41) | 54.4% (222) | 408 |
| ITS Operational Outcome 5: Collaborate with others to encourage appropriate use and comprehensive standardization of IT resources. | 4.9% (20) | 5.6% (23) | 4.1% (17) | 8.0% (33) | 14.1% (58) | 12.2% (50) | 51.0% (209) | 410 |
| ITS Operational Outcome 6: Respond to district needs by continuously improving the processes and procedures that facilitate effectiveness in all IT services. | 2.9% (12) | 6.1% (25) | 5.4% (22) | 9.3% (38) | 14.9% (61) | 12.7% (52) | 48.7% (199) | 409 |
| answered question | | | | | | | | 419 |
| skipped question | | | | | | | | 27 |






13. Rank the availability of technical help.

| | | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Very Poor | | 4.4% | 19 |
| Poor | | 10.2% | 44 |
| Average | | 19.4% | 84 |
| Good | | 22.6% | 98 |
| Very Good | | 24.5% | 106 |
| Do not use | | 18.9% | 82 |
| answered question | | | 433 |
| skipped question | | | 13 |

14. What is a reasonable amount of time it should take to hear back from ITS staff after leaving a "Help Call" message?

| | | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Within minutes | | 16.2% | 66 |
| Within an hour | | 28.0% | 114 |
| Within several hours | | 15.5% | 63 |
| That same day | | 29.2% | 119 |
| That same week | | 11.1% | 45 |
| answered question | | | 407 |
| skipped question | | | 39 |

15. What is your overall satisfaction with ITS?

| | | Response Percent | Response Count |
|--------------------------|---|---------------------|-------------------|
| Very Dissatisfied |  | 4.5% | 19 |
| Dissatisfied |  | 13.2% | 56 |
| Neutral |  | 38.3% | 162 |
| Satisfied |  | 28.1% | 119 |
| Very Satisfied |  | 15.8% | 67 |
| answered question | | | 423 |
| skipped question | | | 23 |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|----|--|-----------------------|
| 1 | maybe being allowed to attach to the internet with personally own computers at AVC | Jun 16, 2009 4:40 PM |
| 2 | Some classes don't have an internet connection. | Jun 15, 2009 2:37 PM |
| 3 | not easy for disabled use,services to far,up hills,not enough parking,no lighting at night,not safe,equipment not always there to use,poorly placed in certain rooms need to re-assessed,phone needs update as well as voicemail and return contact.provide instruction when email forms or info if unable to print,open up,send properly w/attachments for non savvy users. | Jun 12, 2009 3:19 PM |
| 4 | Do not need at this time | Jun 12, 2009 10:35 AM |
| 5 | My math class did not have needed tools like screen projector. | Jun 11, 2009 10:18 PM |
| 6 | Our labs for microbiology could use some updating. | Jun 11, 2009 3:35 PM |
| 7 | Blackboard I found rudimentary and lacking lots of modern attributes and defective in sending emails and somewhat difficult and at first hard to navigate | Jun 11, 2009 12:07 PM |
| 8 | Well some of them doesn't work in the classroom | Jun 11, 2009 11:14 AM |
| 9 | n/a | Jun 10, 2009 7:37 PM |
| 10 | Some of the computer dont support the programs that you have on your home computer and it makes it hard to work here and finish at home. | Jun 10, 2009 9:35 AM |
| 11 | The projectors in most classrooms are often broken or unusable. It is important to have a fast internet connection as to have the ability to research information needed for homework and projects. | Jun 9, 2009 2:19 PM |
| 12 | Telephone access and Free wireless internet. Computer should be available 24 hours | Jun 9, 2009 11:28 AM |
| 13 | Instructors not knowing how to work with projector | Jun 9, 2009 11:10 AM |
| 14 | Instructor does not respond | Jun 9, 2009 10:40 AM |
| 15 | too many CIS, OT student use slots for the "OPEN" Lab and ask questions loudly about "how to do this and that" when other people are taking tests on line! and I feel that the nurses are the worse at printing power point! they ALWAYS go over the limit!!!!!! and the print que takes so long when they do that! | Jun 8, 2009 10:33 AM |
| 16 | The availability of printing documents is limited to only the library, yet there is access to computer use and multiple places so that becomes very awkward and somewhat cumbersome. | Jun 8, 2009 8:27 AM |
| 17 | The availability of printing documents is limited to only the library, yet there is access to computer use and multiple places so that becomes very awkward and somewhat cumbersome. | Jun 8, 2009 8:27 AM |
| 18 | Regular computer labs did not have development software, so CIS night students have zero access to required software. Instructors were crippled repeatedly by poor planning and implementation of ITS projects. Math lab PCs | Jun 7, 2009 5:07 PM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

were so slow, they were time wasters.

| | | |
|----|---|----------------------|
| 19 | Regular computer labs did not have development software, so CIS night students have zero access to required software. Instructors were crippled repeatedly by poor planning and implementation of ITS projects. Math lab PCs were so slow, they were time wasters. | Jun 7, 2009 5:07 PM |
| 20 | My son's computer failed during a final exam for one of his autocad classes. The teacher said that the worse case scenario would be "C" grade, however, I feel very insulted by the failure of AVC to keep their computers in top notch condition. Do they not have accreditation for this major? The teacher himself said that the college promised his classes new computers for the last six years now. I realize that we are in a budget crisis, but come on SIX YEARS! I have budget crisis also, and can't afford to be paying for my son to take a class twice (or more) due to computer failures. | Jun 7, 2009 1:51 PM |
| 21 | i DID NOT USE ANY OF THE ANSWERS THAT ARE NO | Jun 5, 2009 5:22 PM |
| 22 | LAsst classes I taught, there was no phone in the room. | Jun 5, 2009 4:00 PM |
| 23 | not sure | Jun 4, 2009 8:24 PM |
| 24 | I am going to start in Summer so I haven't really done anything within the school yet. Sorry I couldn't help more. | Jun 4, 2009 7:54 PM |
| 25 | As of right now I've yet really experience the techonology at the school but from what I did there was something always wrong with thechnology. | Jun 4, 2009 6:01 PM |
| 26 | E-mail is very weak and doesn't offer any "standard" features such as being able to print directly from the email program, or being able to customize font size or style, or color. In addition, it doesn't appear to be very reliable, going down randomly and sometimes being out of commission for an entire weekend. Classroom software is spotty at best. In several rooms where I teach, everytime I use PowerPoint, I have to install the software. Furthermore, our version of MS Office is out dated and because we are not allowed to add any software to the computers, we can't update patches or upgrades to allow us to use files from newer versions of standard software. | Jun 4, 2009 12:24 PM |
| 27 | Sometimes in the classrooms when I try to play videos from the internet there is no sound and I don't know why - (in APL 206 and LS2 143) | Jun 4, 2009 11:09 AM |
| 28 | blackboard classes had probelems on the first half of the semester. It took them 10 weeks to fix the problem | Jun 4, 2009 9:05 AM |
| 29 | I'm a student soo of those equipments I don't need. | Jun 3, 2009 12:55 PM |
| 30 | Cannot download the newer version of Word | Jun 3, 2009 10:10 AM |
| 31 | The internet and audio in the classrom does not work. | Jun 3, 2009 10:02 AM |
| 32 | 1. Each time I login to a teacher's station and try to use an office application, or IE, the software has to be installed or setup as if it were the first time. Very disruptive to teaching. 2. Not having enough control of my office computer to implement updates and perform simple computer maintenance such as | Jun 3, 2009 5:53 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

defragmenting the drives.

| | | |
|----|--|----------------------|
| 33 | none | Jun 2, 2009 10:34 PM |
| 34 | Too much down time; synching of palm pilot; we should all be on Outlook; training needs | Jun 2, 2009 8:44 PM |
| 35 | Your Blackboard service is antiquated and in serious need of an upgrade. It is not user friendly and very difficult to navigate. There is no consistency from section to section and it looks like it was coded by a college student back in the early 90's. Your web-based email is sorely lacking as well. I lost multiple emails after drafting them and clicking on send. It's also disappointing that I need to log into MyAVC everytime that I need to check my campus email. Since it is mandatory for most classes that I use my AVC email account, it would be nice if I could at least use my personal email client to control that account. | Jun 2, 2009 8:11 PM |
| 36 | I tried to call AVC Office 3 days in a row, nobody answered the telephone. I was ill and wanted to ask for advice or suggestions but no one was there. I thought I would leave a voicemail message, but even that did not come on so I could not get any help. | Jun 2, 2009 6:49 PM |
| 37 | unable to use computers to full potential as end user is prevented from doing so many things and not allowed to load the software needed and in some cases, ITS refuses to load the software needed. Passwords are not available or do not work, can't use laptops off campus (or even on campus in some cases, due to ITS ridiculous password restrictions, iTunes not available on campus computers to play AVC podcasts, cater to PC only even though there is a growing community of Mac users, although claiming to support Macs - in reality this is not true - yet refuse to let long-time Mac users (in some cases trained) maintain their own equipment, takes months to get even the simplest work request completed by ITS. ITS does not listen to the needs of the campus, but rather bases their decisions on their staffs knowledge or lack thereof - often using scare tactics to block new technologies, using justifications with technical jargon (sometimes incorrect) that employees may not be able to interpret and therefore must give in to whether true or not (saying, I have issues with. . . there are safety issues with. . . don't have the man power for. . .) Every department on campus has a staff shortage, but we all function and interact with the campus community effectively. If ITS would stop trying to do everyone else's jobs, maybe they would have time to do their own job. ITS is a stonewall that prevents others from doing their jobs and prevents students from receiving all the services and help they could be getting. | Jun 2, 2009 3:19 PM |
| 38 | Email is unreliable -- goes down on a Friday night, may not be up until Monday, yet I have online classes "meeting" over the weekend. Computers slow, hard to get upgraded. Sometimes network is so slow work is impossible, esp again on weekends. | Jun 2, 2009 2:21 PM |
| 39 | The internet does not work in the nursing skills lab. | Jun 2, 2009 1:58 PM |
| 40 | We could use updated software e.g. Quickbooks | Jun 2, 2009 12:45 PM |
| 41 | Internet in all classrooms! Some classes have internet others don't and it can be very frustrating when I want to show my students a video clip on youtube. | Jun 2, 2009 11:58 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|----|---|-----------------------|
| 42 | I am unable to hear my extension ring; I cover hunt groups. | Jun 2, 2009 11:22 AM |
| 43 | Takes time for hardware/ software repairs to be made or software to be added. Amount of computers available insufficient many times. | Jun 2, 2009 11:18 AM |
| 44 | Yes it would be nice if learning center could open at 7:30 instead of 8:00. | Jun 2, 2009 8:16 AM |
| 45 | they are not available to me | Jun 1, 2009 7:52 PM |
| 46 | There are no classroom computers available for students unless you are in a CIS class.... | Jun 1, 2009 2:30 PM |
| 47 | none | Jun 1, 2009 1:24 PM |
| 48 | Computers run slow and are not always allowed access to certain sites. | Jun 1, 2009 12:45 PM |
| 49 | Our e-mail is constantly down and is archaic in functionality. Would love to see a partnership with Gmail or another modern e-mail service (ASU does this) | Jun 1, 2009 9:42 AM |
| 50 | Need an integrated system for financial and HR areas. Email cannot be done from home and My AVC does not meet my needs. | Jun 1, 2009 9:16 AM |
| 51 | Need a MAC in the classroom to utilize materials I've created on my office MAC using MAC software. Office computer is now out of date on many programs. | Jun 1, 2009 9:10 AM |
| 52 | Database maintenance | Jun 1, 2009 8:41 AM |
| 53 | At times, response time to trouble calls is too long. | Jun 1, 2009 8:23 AM |
| 54 | In one of my classes something was always wrong with the connection from the computer to the projector and it ruined a few projects and lectures. | May 31, 2009 11:10 PM |
| 55 | The E-mail service provided by AVC on the homepage at AVC.edu does not function at all for me, nor as it ever, no matter what computer I use. | May 31, 2009 5:47 PM |
| 56 | The classroom computers, more often than not, do not work or cannot load a zip or flash drive causing time to be taken up in class as well as mine, or any other students, ability to do their work to be less than sufficient. The internet based services in the classroom do not always work either; as far as loading a powerpoint, or something, to a server often times there is too much on the server for it to load properly. As far as the e-mail I have a genuine problem with it! I am constantly NOT getting e-mails from my professors. And this semester I have resorted to having another student forwarding his e-mails to me because my service is so bad. I have made contact with the IT department to try and fix this and they have not responded to any of my calls. | May 31, 2009 5:19 PM |
| 57 | During the term, we develop programs ie 2003 Window Server; and because of deep freeze, we have to start from beginning. | May 31, 2009 4:34 PM |
| 58 | N/A | May 31, 2009 4:18 PM |
| 59 | downtime, not user friendly. Blackboard is the worst. | May 31, 2009 10:39 AM |
| 60 | There are not enough computers in the Library, either that or someone needs to | May 31, 2009 7:55 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

regulate their use by students because there have been many times in which i've gone in to use the book catalouge and could not because every computer was taken by students surfing the internet.

| | | |
|----|--|-----------------------|
| 61 | operating systems. You do not keep up with Microsoft. | May 31, 2009 7:00 AM |
| 62 | The website needs a lot of work. "My AVC" does not easily identify itself as the website's login link. Email attachments take too many extra steps. The online calendar is virtually useless because users have to manually enter scheduled class. This takes a lot of time. Also, "my classes" doesn't actually show the uses class schedule (i.e. days, times, etc.). This would be a lot more useful feature if a user could look at a glance and see his actual schedule of classes. | May 30, 2009 9:14 PM |
| 63 | the computers in math lab don't all work.the instructor also gets upset when asked for help | May 30, 2009 7:42 PM |
| 64 | web page is hard to navigate | May 30, 2009 5:38 PM |
| 65 | Too difficult to access from off campus | May 30, 2009 4:50 PM |
| 66 | All areas | May 30, 2009 4:49 PM |
| 67 | The new program to reveiw essays is great! | May 30, 2009 3:34 PM |
| 68 | The new program to reveiw essays is great! | May 30, 2009 3:33 PM |
| 69 | There is no internet in CDC 127, thus making it impossible to access some content. Also students need to be alerted to save thier powerpoint prentations to a compatible format if they are working from new versions. Voice mail: It would be great if there were a date stamp for the voice mail as it is not currently possible to tell when a message was left (at least, I don't know how to...). The computers in the classroom are quite, quite slow. | May 30, 2009 2:34 PM |
| 70 | The laptops in the classroom are not updated to be able to be compatible with the newest versions of some programs. I could not play video clips in my powerpoint. In one class room it would freeze but still have audio, in another room it would play the video but not the audio. Could there be seperate cables for personal laptops, so that instructors won't unplug the college laptops and the next person has to troubleshoot just to get it to work? | May 30, 2009 1:40 PM |
| 71 | AVC need more on-line classes. The ones available fill so fast, not everyone gets equal opportunity | May 30, 2009 1:11 PM |
| 72 | Having to work with a computer with a blank screen is quite irritating. I would have to use the projected image to log in, switch files, etc. I don't see why a computer and projector cannot be installed in the classroom. A computer and projector installation was successful in the boardroom so why can't one be installed in SSV 173? It's also upsetting that there are not enough labs around to augment lectures. This is not needed everyday and getting them for even one time during a semester is a fantasy. | May 30, 2009 11:55 AM |
| 73 | I wish there was a wireless internet that was available for students to use for their laptops at the Lancaster campus and the Palmdale campus | May 30, 2009 10:50 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|----|--|-----------------------|
| 74 | ITS does not allow me access to the system from my home computer to MYAVC. This is ITS's fault and not my home system which is completely up to date. They don't correct the problem, and will only talk to me as if the problem is mine. | May 30, 2009 10:39 AM |
| 75 | I teach in the CDC and offsite. The CDC classroom has no internet service and the computer is not connected to the network. Off campus I have to carry my own personal projector. I need speakers so students can hear my video clips. It is really difficult to provide a variety of instructional methods with the technology limits. | May 30, 2009 10:12 AM |
| 76 | I have not been able to use the telephone/voicemail since the system was changed, several years ago - have tried to access it, following new instructions, but has not worked. ? | May 30, 2009 9:38 AM |
| 77 | 1. Some of my classrooms have internet access and some rooms don't, even for the same course. 3.Telephone voice mail needs a time stamp, I don't think having to open my computer to quickly find out when a student called is reasonable. This is a bigger problem when I am calling in from off campus. 3.The interface between ITS and IMC is awful. I have equipment that is maintained by both departments and neither take responsibility for correctly installing speakers and other auxillary devices. It is very frustrating to have no sound and have to defend the problem as comupter (CD-ROM) or AV (DVD). As a result I have 2 sets of speakers, one of the 'borrowed' on the podium and wires everywhere. | May 30, 2009 7:21 AM |
| 78 | Email system not totally user friendly. Time limit to write an email to short. The system seems to shutdown too soon. Large attachments won't download or take way to long. | May 30, 2009 7:20 AM |
| 79 | alot of times I CAN AFFORD TO PRINT MY PAPERS, i THINK SET AMOUNT SHOULD BE FREE | May 30, 2009 7:08 AM |
| 80 | I will call multiple times at an office for a counselor meeting and no one will pick up and if someone does pick up they're very rude. Teach them some manners and some time management. | May 29, 2009 11:13 PM |
| 81 | The computers are locked down so much they are virtually unusable. Every time I login, I must wait while a new profile is created. I must accept software license agreement and configure defaults. The next time I login, I must run the same gauntlet of events that I already did - over and over. Ridiculous. | May 29, 2009 9:44 PM |
| 82 | Only Apple computers in Faculty Reading Room. Decision to use MSO 2007 ill-considered. | May 29, 2009 6:51 PM |
| 83 | Voicemail | May 29, 2009 6:02 PM |
| 84 | I would like to be in a classroom with a document camera, and sometimes that happens, but most times it does not. Sometimes the computer doesn't work properly, and it keeps turning off every 4 or 5 minutes because of "updates"-this is very frustrating. | May 29, 2009 4:23 PM |
| 85 | I have not used the phone system in my room for quite some time. When I first | May 29, 2009 4:08 PM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

started teaching I had an ext. but it rarely worked and I got tired of it and went to E-Mail and I gave out my personal Cell # for communication.

| | | |
|-----|---|-----------------------|
| 86 | The configuration between administrator and administrator assistant phones are not functional for office use. The configuration appears to be more like what would be used in a call center. It is not efficient for office use and needs to be changed. | May 29, 2009 4:07 PM |
| 87 | the projector in the astronomy lecture class was going down all the time this semester | May 29, 2009 2:48 PM |
| 88 | I want to take some course that is offering to me and to provide sign language interpreter during evening time. | May 29, 2009 2:30 PM |
| 89 | in some classes there is no internet connection or the computer does not work. | May 29, 2009 2:29 PM |
| 90 | need projector in classroom-pain and unsafe to take tv/projector to room | May 29, 2009 2:29 PM |
| 91 | Server in Computer Graphics should have individual log-ins for all students with classes managed by the instructor so we can add students to the class and grade assignments from their files. | May 29, 2009 2:22 PM |
| 92 | have to go to tlc and stand and wait to take necessary exams for class | May 29, 2009 2:03 PM |
| 93 | The network and Internet connectivity are too unreliable. I am often forced to work at home or redirect my students. I do not use the campus email because of it's unreliability. I need dependable access, so I use a public web-based email program to communicate my students. | May 29, 2009 2:00 PM |
| 94 | I teach music appreciation in the VAPA Bandroom and do not have internet access nor power point presentation capabilities. We have a smart cart that can be rolled in and projected on to a white chalk board. | May 29, 2009 1:40 PM |
| 95 | Unable to print e-mail from server without forwarding to another server off site. | May 29, 2009 1:36 PM |
| 96 | There is no consistency from one classroom to the next in equipment availability, capability or configuration. | May 29, 2009 1:33 PM |
| 97 | Some classrooms don't have internet access or laptops. | May 29, 2009 1:22 PM |
| 98 | I have requested IT to change my email to my correct name twice. It still has not been done. | May 29, 2009 12:59 PM |
| 99 | There is such a delay in assistance when it is needed, it is hardly worth it to make a trouble call. There is a lack of collaboration between the ITS and IM departments. I don't care who's supposed to be responsible, there is never an offer of checking in with the other department to address the problem at hand. I have sent ITS a request for assistance and never received an answer--I might as well try to problem-solve myself. | May 29, 2009 12:41 PM |
| 100 | Limited storage capacity for email. Not all classrooms have the same technology. | May 29, 2009 12:23 PM |
| 101 | When you change software let us know the changes we might see, or if its a lot, | May 29, 2009 12:04 PM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|-----|---|-----------------------|
| | inservice us. | |
| 102 | don't have access to many | May 29, 2009 11:36 AM |
| 103 | No phone for work area, No wireless internet access. | May 29, 2009 11:09 AM |
| 104 | The email is always down and always having problems. Login access to myAVC is often down. The internet is far too slow, so using videos during supplementary instruction is nearly impossible. The website is so poorly designed that its not worth explaining to students how to use the resources available. | May 29, 2009 11:04 AM |
| 105 | Classroom computers need to self update. One Instructor after another uses the computer and they never get updated since no one has time before class. Make them self update when shut down for the evening. Most software is old or slow. | May 29, 2009 10:59 AM |
| 106 | I teach in the recital room FA3 162 and it would nice if there was a computer hookup with projector/screen combo so equipment didn't have to be carted in. Also adjustable lighting would be excellent. Campus wide wireless connection would be nice (for a reasonable fee) Need to be both Mac & Windows friendly. There are needs for both depending on the subject. | May 29, 2009 10:56 AM |
| 107 | The above "yeses" are contingent upon the equipment working. My classroom received a computer this semester and within a month it was broken. It then took another month and a half to get it repaired. | May 29, 2009 10:56 AM |
| 108 | Open lab hours for Office Technology students are not long enough, need to open at 8 a.m. instead of 10 a.m. The other open labs are too full, no work space. | May 29, 2009 10:56 AM |
| 109 | Don't have an office on the campus. Email and voicemail are unreliable at times. As a result, and because I am married to a computer professional, I have a wonderful home office and a dedicated telephone line for my students. I also have my email forwarded from the college, so when you delete or "lose" emails, I have a backup. | May 29, 2009 10:56 AM |
| 110 | Internet access on campus is insufficient. Free Wifi would be nice, so we don't need to wait for computers, or leave campus to do our studies. | May 29, 2009 10:38 AM |
| 111 | I hope I can have internet access in my classroom in FA3 building for immediate information usage for classes. | May 29, 2009 10:30 AM |
| 112 | Sometimes e-mail and internet are down. If this happens on the weekend or over a long holiday weekend it will remain like that until the first morning of the first business day we are back in session. | May 29, 2009 10:17 AM |
| 113 | It seems like the telephone system cuts in and out on many occassions. Voicemail the same thing. OUR server goes down frequently. | May 29, 2009 10:16 AM |
| 114 | As a student, I found it difficult to find the HELP or TUTORIAL I needed to use the excellent variety of services at MyAVC. | May 29, 2009 10:12 AM |
| 115 | Wireless internet for laptops | May 29, 2009 10:10 AM |
| 116 | Need a mobile phone due to size of facilities | May 29, 2009 9:51 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|-----|---|----------------------|
| 117 | Updates can't be put onto computers without a technician. Technicians rarely answer when needed. | May 29, 2009 9:39 AM |
| 118 | It would be great to have free wifi available to students because sometime you need it but the tech. places are closed or what you need is on you own computer | May 29, 2009 9:03 AM |
| 119 | Any problems are difficult to resolve due to the disconnect between departments - hardware and software. | May 29, 2009 9:03 AM |
| 120 | LS2 room 137 could use a pointer like we have at the Palmdale campus. SV3 room b projector makes quite a but of noise. | May 29, 2009 8:52 AM |
| 121 | I need graphics programs for the office, a DVD drive, and speaker capabilities on my phone. | May 29, 2009 8:45 AM |
| 122 | The office software that doesn't meet my needs is SDA Views. A better banner reporting tool would make life so much easier. | May 29, 2009 8:44 AM |
| 123 | Some of the basic software such Javascripts application can be easy to install because of Admin. rights. | May 29, 2009 8:40 AM |
| 124 | Many classrooms do not have internet. I want to play video clips and the computers in the APL buildings are outdated and either will not play them or they are choppy. The sound is always a challenge to configure, many times the speakers are missing or spliced into the DVD and will not work with the computer. I end up lugging my own equipment around with me. | May 29, 2009 8:38 AM |
| 125 | I am not aware of any lab that might help when I need tech help for completion a paper or class project. | May 29, 2009 8:34 AM |
| 126 | None | May 29, 2009 8:34 AM |
| 127 | The new security measures have made it more difficult for instructors. Since we cannot have our own settings, we now have to go through an opening page, pop-ups (i.e. phishing filter), and introductory-type tools before we can get into what we need. With usually less 10 minutes to set up for a class this wastes our time and often causes us to use class time for set up. I can no longer set a favorites list of sites I need to visit during class time. I am trying to work around this by using delicious and sending e-mails to myself, however, this does not eliminate the loss of time due to the introductory measures we must go through. | May 29, 2009 8:25 AM |
| 128 | We do not have any classroom computers available to students. | May 29, 2009 8:25 AM |
| 129 | I am not able to fully interact with the software because of administration restrictions | May 29, 2009 8:19 AM |
| 130 | We need wireless for the students. There are not enough computers. There are always problems with the computers we do have and it takes forever to get them fixed. | May 29, 2009 8:07 AM |
| 131 | Would love to have Outlook as our mail program. More options. | May 29, 2009 8:05 AM |
| 132 | Extremely difficult to get needed software installed to meet our needs | May 29, 2009 8:03 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|-----|--|----------------------|
| 133 | Email functionality is limited to just email, would like to see an enterprise collaboration suite for conferencing, email, calendar, contacts, VM integration, messaging, and remote access. | May 29, 2009 8:02 AM |
| 134 | The "forwarding" of telephone calls is awkward. It seems that only Ann Hinesley can do it, but it would be better if each phone could be "forwarded" by its primary user. | May 29, 2009 8:02 AM |
| 135 | Room CDC 127 does not have internet access. It has been a challenge as we would have to move classes or workshops to other facilities because we don't have it. We have a complete LCD/whitescreen/laptop and DVD/vcr combo but no access to internet | May 29, 2009 7:45 AM |
| 136 | Forms available online seem to be located in various places and all over the place, either on myAVC or the AVC website. It is very difficult to find them for many faculty members. I've even called the department where the form will be directed and they had a difficult time finding the form. Also, if a form is online, it should be each to type in, easy to save and should be the one all the campus uses all the time. If a form is online and it is not to be used, it shouldn't be online. | May 29, 2009 7:44 AM |
| 137 | Outdated computer and AV equipment, outdated software in classrooms and office, would like wifi for classrooms for students, would like to rely on AVC email--students continue to shy away from it because of unreliability and so it's hard to make contact with them at times as our class email lists won't accept non AVC email addresses, would like more voicemail space. | May 29, 2009 7:34 AM |
| 138 | Our telephone system needs to be able to page and we need speaker phones for every employees desk. | May 29, 2009 7:33 AM |
| 139 | Don't have a reliable system altogether. I cannot load stuff on my computer in my office sometimes, and I have no control over the on in class. I am frustrated when the sound does not work, and even more when it does not get fixed on time for the next class. There is no help in building a faculty web site, and what little help there is is not reliable. They give you the space and let you on your own. Most of us are not webmasters and need some help there. | May 29, 2009 7:12 AM |
| 140 | Instructors should be allowed to install programs on their computer as they see fit without having to wait two weeks are longer for an IT person to do it for them. | May 29, 2009 6:59 AM |
| 141 | Although I believe ITS is improving, here are some of my current issues: - There needs to be an easier, more immediate way for students to obtain user names and passwords. "Security Questions" whose answers can change over time (e.g., What is your favorite company?) should be replaced with objective, timeless, and culturally unbiased questions (e.g., What are the last four digits of your SSN?). - AVC email often times me out in the middle of a message so that I have to cut and paste the message and re-log-on to recreate the message. Also, it would be nice to keep all messages for my records over the past 2 years. As it is now, I have to delete old messages that could be useful in the future. | May 29, 2009 6:58 AM |
| 142 | • No wireless capability • Telephone system is Windows-based and inadequate • Office computer inadequate for job needs. | May 29, 2009 6:33 AM |
| 143 | not in the classroom | May 29, 2009 6:09 AM |

Q3. If some areas of technology don't meet your needs, please explain the deficiency.

| | | |
|-----|---|----------------------|
| 144 | <p>The office computer made available to me frequently has problems printing material and accessing the internet. The computers made available in my classrooms for instruction are often times not properly setup. They have either not been properly installed or are missing cables or peripherals. Classroom equipment is often times substandard. CD players are old and in need of replacement. Audio/visual carts with missing remotes that make tv and dvd functions unavailable for use - etc. It becomes difficult to plan on using classroom equipment because it is so unreliable. I often times bring my own equipment laptop/dvd/vcr/cd-players now. Our email system lacks several useful features many other email services often provide. There seems to be no easy or secure way to forward incoming messages to my personal email account on this system. There seems to be no way to set up any spam filters (i.e. white or black lists, blocked senders etc.) to incoming mail messages on avc's email system. We are only given an umbrella spam filter for all people. I also receive too many email unrelated to my job, due to personnel spam and as stated before there is no way to block it. The telephone messaging and voice mail service lacks a call forwarding system.</p> | May 29, 2009 5:30 AM |
| 145 | <p>ITS provides the worst service on campus - as a result none of my needs are met. If something doesn't work ITS has a terrible attitude and sometimes provides hindrance to fixing</p> | May 29, 2009 1:51 AM |
| 146 | <p>This school is not keeping up with the software programs needed to train our fewture job force. We need to have modern hardware and software to compete in the the job market.</p> | May 29, 2009 1:38 AM |

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

| | | |
|----|---|-----------------------|
| 1 | computer | Jul 7, 2009 8:57 AM |
| 2 | Computer Programming | Jun 17, 2009 11:03 AM |
| 3 | Computer Programming | Jun 17, 2009 11:02 AM |
| 4 | network security and Linux | Jun 16, 2009 4:40 PM |
| 5 | phone features and voice mail training | Jun 15, 2009 12:41 PM |
| 6 | using computer for class and avc requirements. | Jun 12, 2009 3:19 PM |
| 7 | I need to learn how to use the computer | Jun 10, 2009 7:04 PM |
| 8 | How to install computer hardwarw ie memory,harddrives cd roms | Jun 9, 2009 11:28 AM |
| 9 | I would like to see "vocational" software in the lab | Jun 8, 2009 10:33 AM |
| 10 | I'm not as proficient with the computer programs to utilize their full capabilities. An example would be using the Word feature to automatically create works cited pages or footnote listings yet we are required to attach them into MLA format papers so I would like some assistance and guidance on how to prepare documents the EXACT way that EACH teacher wants them because, in my experience, teachers want MLA format 'their' way. | Jun 8, 2009 8:27 AM |
| 11 | I'm not as proficient with the computer programs to utilize their full capabilities. An example would be using the Word feature to automatically create works cited pages or footnote listings yet we are required to attach them into MLA format papers so I would like some assistance and guidance on how to prepare documents the EXACT way that EACH teacher wants them because, in my experience, teachers want MLA format 'their' way. | Jun 8, 2009 8:27 AM |
| 12 | I need to learn the computer better | Jun 5, 2009 5:22 PM |
| 13 | do not know how to use computer that good | Jun 4, 2009 3:57 PM |
| 14 | I want to praise Mr. Brian who helped prompt tp restore my computer and be able to use it in this critical time of end of semester. Also Mr Burton who answered prompt to my call. Debbie also is altime available with help | Jun 4, 2009 1:33 PM |
| 15 | Blackboard and WEAVE, will most likely be using both very heavily in the upcoming semesters. However, I know that there are regularly scheduled training sessions for Blackboard, and I presume that training for WEAVE will be made available since we are going to have to start using that software. | Jun 4, 2009 12:24 PM |
| 16 | how to use the technology to get sound for some video clips | Jun 4, 2009 11:09 AM |
| 17 | lwould like to lern more about computers,. Seems to me it require velocity wrting words I'm too slow i'm learning at hoome. | Jun 3, 2009 5:36 PM |
| 18 | blackboard | Jun 3, 2009 3:28 PM |
| 19 | telephone | Jun 3, 2009 11:52 AM |

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

| | | |
|----|--|----------------------|
| 20 | I cannot download some documents because of an older format of word | Jun 3, 2009 10:10 AM |
| 21 | There is so much on Banner that I need to learn, but I have been here 5 years.... | Jun 3, 2009 8:06 AM |
| 22 | current workshops on existing software, Banner | Jun 2, 2009 8:44 PM |
| 23 | I plan on taking Multimedia classes. | Jun 2, 2009 6:49 PM |
| 24 | Design websites for my on campus classes, to post homework updates etc. | Jun 2, 2009 2:21 PM |
| 25 | Defragging and clean up | Jun 2, 2009 12:45 PM |
| 26 | Quickbooks - continuing Thank you! | Jun 2, 2009 11:22 AM |
| 27 | how to use myavc calendar function | Jun 2, 2009 10:43 AM |
| 28 | TO BEABLE TO WROK A COMPUTER BETTER | Jun 2, 2009 8:27 AM |
| 29 | C A D | Jun 2, 2009 8:16 AM |
| 30 | Would like to schedule outside-of-classtime opportunities for my students to be exposed to various features of myAVC early in the semester. | Jun 1, 2009 8:43 PM |
| 31 | I WAS EMPLOYEED AT PACIFIC BELL TELEPHONE CO. i installed phone In features such as call waiting, call forwarding etc. | Jun 1, 2009 7:01 PM |
| 32 | More GIS classes to make it possible to better enter the job market. | Jun 1, 2009 12:35 PM |
| 33 | I am not really sure exactly what technical training skills I will need in the near future, however I want to become a Registered Nurse. I imagine there are quite a few technical skills to learn along side nursing practice. I would like to be more familiar with comupter skills, i.e. Word and Excell. | Jun 1, 2009 9:52 AM |
| 34 | Training on database creation and filtering | Jun 1, 2009 8:41 AM |
| 35 | photography | May 30, 2009 8:49 PM |
| 36 | How to operate and use Apple/Macintosh computers and how to use Office 2007 programs. | May 30, 2009 8:34 PM |
| 37 | often use computer labs | May 30, 2009 4:23 PM |
| 38 | To learn to do power point presntations for class projects | May 30, 2009 3:34 PM |
| 39 | To learn to do power point presntations for class projects | May 30, 2009 3:33 PM |
| 40 | power point and how to use class technology more effectively. | May 30, 2009 2:38 PM |
| 41 | I appreciate the increasing number of Blackboard trainings. As always, it is appreciated if we have a choice of times and days to catch up on essentials we may have missed: Powerpoint, Excel, projection, etc. | May 30, 2009 2:34 PM |
| 42 | Want to get a job in IT | May 30, 2009 2:23 PM |

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

| | | |
|----|--|-----------------------|
| 43 | I think I should not have to be an IT person, and should have access to someone to help when I need it. | May 30, 2009 1:40 PM |
| 44 | Banner extender, more banner, PPT, Access, Blackboard and any other online delivery system | May 30, 2009 11:55 AM |
| 45 | had 2 on line classes | May 30, 2009 11:44 AM |
| 46 | I need training on microsoft servers | May 30, 2009 9:56 AM |
| 47 | My students are often my tech assistants | May 30, 2009 7:21 AM |
| 48 | several computer programs | May 30, 2009 3:30 AM |
| 49 | Need orientation to Vista (ugh) | May 29, 2009 6:51 PM |
| 50 | Can handle any machine. | May 29, 2009 6:02 PM |
| 51 | I would like to be able to get around My AVC better. I have taken a flex class in this area but I could use more training. | May 29, 2009 4:08 PM |
| 52 | We somehow need help with getting more computers offered and available to the students. There are just too many students and not enough computers. Many of us students are low income which makes it hard for us to buy computers or even ink at times when we run out of it at home. | May 29, 2009 2:33 PM |
| 53 | I need to know how to do power point for the class. | May 29, 2009 2:30 PM |
| 54 | Need to train the CG techs to be able to set up #3 and inservice the rest of the CG staff to manage their classes. MAC OS X Server | May 29, 2009 2:22 PM |
| 55 | I need to improve my typing techniques. | May 29, 2009 1:51 PM |
| 56 | film editing classes with hands on equipment which is used in the industry of film and video. | May 29, 2009 1:36 PM |
| 57 | it good because Joe owens is my insturter he makes it all good. | May 29, 2009 12:49 PM |
| 58 | Why can't there be simple "menus" for problem-solving, or a site for checking your service and computer? It might save your folks some time. There seems to be a lot of updating (with downtime), but never any explanation of benefit or why. | May 29, 2009 12:41 PM |
| 59 | The health sciences division would benefit from more blackboard training. | May 29, 2009 12:04 PM |
| 60 | Am not very computer literate | May 29, 2009 11:36 AM |
| 61 | We all need constant training in basic computer operations. I for one forget things I only use occasionally so I would like to see more regular FLEX related computer training with either bigger class size than 5 or a lot more. Few of us can learn and retain this info while online with the computer Instructor. I need to be there and how about some more Friday or night time courses since I have classes throughout the day M-Th. Thanks! | May 29, 2009 10:59 AM |
| 62 | basics | May 29, 2009 10:49 AM |

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

| | | |
|----|---|-----------------------|
| 63 | Excel, powerpoint | May 29, 2009 10:30 AM |
| 64 | I cannot work anything these days. | May 29, 2009 10:17 AM |
| 65 | None | May 29, 2009 10:12 AM |
| 66 | Would like some extended instruction in some software programs, like Excel, Access. Also, I've never been trained on the phone system (mea culpa). | May 29, 2009 9:48 AM |
| 67 | Right now I don't need any training, but I'm sure I will in the future...I just don't know when or what it might be. | May 29, 2009 9:30 AM |
| 68 | Overview of how to work all the systems for new employees. Phone, computer, projector systems are difficult. | May 29, 2009 9:03 AM |
| 69 | Banner | May 29, 2009 9:00 AM |
| 70 | Training on managing the district's email server, enhancements in Windows 2008, including Active Directory, and server virtualization technologies. | May 29, 2009 8:46 AM |
| 71 | Weave, Excel, Easy grade pro | May 29, 2009 8:38 AM |
| 72 | I am creating a blog site and need help applying graphics. Also I have Vista at home but since last summer I have only found classes that are offering instruction using xp os. | May 29, 2009 8:34 AM |
| 73 | MyAVC | May 29, 2009 8:29 AM |
| 74 | Blackboard, gradebook, MS office, on-line courses, basics of fixing your computer without having to wait for ITS..... | May 29, 2009 8:25 AM |
| 75 | We need to have lots of tech training because things are always changing/advancing. | May 29, 2009 8:07 AM |
| 76 | Office 2007 | May 29, 2009 8:02 AM |
| 77 | Sessions where we are given a task to complete with the software and given step by step instructions as to how to accomplish that. What happens now is that we are merely given a "lecture" explaining the features and uses of the software. These sessions need to be directed, hands on, learning experiences. | May 29, 2009 8:02 AM |
| 78 | Yes, sort of. I could use some telephone training. | May 29, 2009 7:44 AM |
| 79 | I will always have technical training needs. | May 29, 2009 7:28 AM |
| 80 | For each classroom situation it seems it is a do it yourself and train yourself. Need some help in figuring out what to do when someone unplugs a cable and I cannot connect to the PC. | May 29, 2009 7:12 AM |
| 81 | Flex activities can cover my needs well. I want to learn more about Blackboard and Podcasting. | May 29, 2009 6:59 AM |
| 82 | The phone system! | May 29, 2009 6:58 AM |

Q5. If you answered "Yes" to question 4, please explain your technical training needs.

| | | |
|----|---|----------------------|
| 83 | Nothing ITS can handle. I pay for my own training. | May 29, 2009 6:33 AM |
| 84 | totally computer stupid | May 29, 2009 6:09 AM |
| 85 | I would like to see a computer studies program like the Nurseing program this would help use in the job market. | May 29, 2009 1:38 AM |
| 86 | Would like to know more about the telephone system features. I know I just need to schedule some time with the Technical Trainer. | May 28, 2009 4:34 PM |

Q10. If you answered "Other" to question 10, please explain.

| | | |
|----|---|-----------------------|
| 1 | I'm a student. | Jul 9, 2009 6:54 AM |
| 2 | Computer Lab | Jun 12, 2009 10:35 AM |
| 3 | do not use | Jun 10, 2009 6:13 PM |
| 4 | N/A | Jun 9, 2009 10:40 AM |
| 5 | access only via my home computer. | Jun 6, 2009 8:20 AM |
| 6 | used for ecosoft in math 60#8 | Jun 5, 2009 5:22 PM |
| 7 | classroom exercises, demos | Jun 5, 2009 4:00 PM |
| 8 | nothing | Jun 4, 2009 7:54 PM |
| 9 | Power Point presentations | Jun 4, 2009 1:33 PM |
| 10 | power point presentations | Jun 4, 2009 11:09 AM |
| 11 | Experimenting with downloadable (and legal) software to enhance my classroom experiences. | Jun 3, 2009 5:53 AM |
| 12 | Podcast publishing, multimedia editing, video production, etc. | Jun 2, 2009 3:19 PM |
| 13 | don't have a district computer | Jun 1, 2009 7:52 PM |
| 14 | Where is question 10? | Jun 1, 2009 4:54 PM |
| 15 | MacDraft (drafting), MacLux (light plots), Powerpoint (preparing class presentations), iTunes (creating class materials and production materials), Finale (transforming music notation to recordings for productions), scanning materials | Jun 1, 2009 9:10 AM |
| 16 | I have no need at this time. | May 31, 2009 4:18 PM |
| 17 | None | May 30, 2009 4:49 PM |
| 18 | homework | May 30, 2009 4:31 PM |
| 19 | avc access | May 30, 2009 3:33 PM |
| 20 | I don't have a district computer, but use classroom computer for training students on accessing outside resources and lab requirements. | May 30, 2009 2:34 PM |
| 21 | using myAVC for grades and communicating with students. | May 30, 2009 1:40 PM |
| 22 | I use it for everything! | May 30, 2009 11:55 AM |
| 23 | I use My avc exclusively for classes related matters like class practice, school email no other uses | May 30, 2009 11:44 AM |
| 24 | classroom work | May 30, 2009 9:56 AM |
| 25 | I don't know what you mean by 'district computer' - if you mean the one in the | May 30, 2009 9:38 AM |

Q10. If you answered "Other" to question 10, please explain.

| | | |
|----|--|-----------------------|
| | faculty room across the hall from the mail room, I use that occasionally to print out something to have copied for my classes. That, and the computers at Palmdale site, I use for this, when necessary. | |
| 26 | Why is there no comment box for question 12, 13, and 14? | May 30, 2009 7:21 AM |
| 27 | Don't have a district computer. | May 29, 2009 9:44 PM |
| 28 | this is question 10 | May 29, 2009 6:46 PM |
| 29 | I don' t have office computer. | May 29, 2009 6:02 PM |
| 30 | using the computers to aid me in doing class work as well as assignments and making sure i am able to understand what the teacher has not covered inside of class | May 29, 2009 2:36 PM |
| 31 | do not have a district computer | May 29, 2009 2:29 PM |
| 32 | PowerPoint | May 29, 2009 2:00 PM |
| 33 | Do not use either of them. | May 29, 2009 11:06 AM |
| 34 | I use more but I don't know how. | May 29, 2009 10:59 AM |
| 35 | I teach online courses as well, so I use my office computer to access, grade, and input information on Bb. | May 29, 2009 10:56 AM |
| 36 | Do not use a district computer. | May 29, 2009 10:56 AM |
| 37 | Not applicable | May 29, 2009 10:17 AM |
| 38 | what is distric computer does than not apply to students? | May 29, 2009 9:03 AM |
| 39 | Network and server management and maintenance. | May 29, 2009 8:46 AM |
| 40 | Banner, Web page design | May 29, 2009 8:22 AM |
| 41 | For computer exercises and assignments. | May 29, 2009 8:19 AM |
| 42 | Did you mean question 9? | May 29, 2009 8:07 AM |
| 43 | quotes from perspective vendors | May 29, 2009 6:09 AM |
| 44 | I use the computer to edit media for class instruction. | May 29, 2009 5:30 AM |