

Program Review Peer Review

Program/Division/Area Name:	Enrollment Services
Date:	02/23/2022

On behalf of the Program Review Committee (PRC), we thank you for your time and effort in completing the Comprehensive Program Review this year and for your ongoing efforts to continuously improve AVC's programs and services for our students. Your program review allows the rest of AVC to better understand your efforts and how they support the college mission, vision, EMP and other goals.

Program Review Committee Feedback

Program Review Report Section	Exemplary: Reflects a clear and thorough report that presents a well-documented review of the program.	Adequate: The self- study adequately presents program information for each section e.g. analysis of data; narrative information is provided regarding goals/objectives, planning, and recommendations relating to the analysis and use of data, institutional learning outcomes, and mission.	Improvement Needed: One or more sections of the report are lacking and/or contain some inaccuracies. The report must be revised and resubmitted in order to meet the requirements of the program review process. Complete/revise Part(s) mentioned in the Comments Section.	<i>Comments:</i> See notes below
Program Overview, Overall		X		
1.1.Program's contribution to the District Mission	X			
1.2.Program highlights	Х			

2.A. Results of environmental scan information for program	Х		See notes below
2.B. Analysis of program review data		Х	See notes below
2.C. Progress towards SLO/PLO/OO Action Plans		Х	See notes below
2.D. Progress towards past program review goals	Х		
3. 2020-2021 Planning: Division/Program/Area Goals		Х	See notes below
4. Resource Requests that Support Program Needs		Х	See notes below

Additional Comments:

The report clearly shows attention to detail that results in a thoughtful analysis. Excellent use of data in section 2a leads to fair and honest evaluation of processes. The SWOT analysis is detailed but could focus more on general qualities and less on anecdotal situations. This would give the reader a more cogent view of the material.

In Part 2C, while one OO is referenced (expanding technology resources to increase online use by students), no direct mention is made of any action plans / outcomes analysis, nor progress made on such. Aim to gather OO data for the 2021-2022 academic year, then analyze it and write Outcomes Analysis (fka Action Plans) in the Fall so you can document your progress in Part 2C next year!

Answers to Part 3 are highly thought out and reasoned resulting in clear and measurable goals. However, Goal #2 is not a valid goal as written, and needs to be reworded. Hiring personnel is not the goal. Likely the goal is to provide services to students more efficiently or effectively. Resource requests in Part 4 could be better tied to the goals in Part 3. For example, it is not clear that there is a goal that requires a redesign of office space.

Overall, this is a thoughtful and data driven report!