

## 2019-2020 Program Review Report

Division/Area Name: . (Student Transition Academic Retention), Student	Support/TRIO Program	For Years: 2021-2022
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Name of person leading this review: Saundra Cooley-Watson

Names of all participants in this review: : Saundra Cooley-Watson: Director, Stephanie Mattila: Counselor, Sara Stanton: Administrative Assistant

Part 1. Program Overview:

1.1.Briefly describe how the program contributes to the district mission

Antelope Valley College's Mission includes: providing a quality, comprehensive education to a diverse population of learners. The STAR/TRIO program contributes to this mission by offering educational services to first generation college students, low income individuals, and students with disabilities that need additional support to ensure college retention and promote transference to four year colleges and/or universities. In alliance with AVC's Mission the STAR/TRIO program provides tutoring services to support students who have academic challenges, provides counseling which includes Education Plan development and monitoring, provides trips to four year colleges to expose students to higher institutions of learning for their consideration and observation in addition STAR/TRIO provides Grant Aid Awards to help offset college cost. The program also, offers students Workshops such as: Financial Literacy, Transfer tips, Stress Management, Study Skills, and Time Management all of which helps support the student now and in the future.

## 1.2. State briefly program highlights and accomplishments

- The STAR program received a \$42,132 increase in funding for Program Year 2019 because of outstanding Annual Progress Report review.
- Data report provided by Institutional Effectiveness Research Planning indicates that STAR students exceeded the AVC student's statistics in the following comparisons: Average Earned Hours: AVC 35.0 / STAR 54.0, Average GPA: AVC 2.6 / STAR 2.8 Completion Rate: AVC 77.9% / STAR 78.2%, Retention Rate: AVC 86.3% / STAR 87.9%.
- 2020 is the final year of funding for the STAR TRIO program at AVC. Department of Education published the RFP for the next five years of funding and we met all of the standards to reapply for funding. We successfully completed the new grant application for 2020-2025 funding cycle and was refunded.
- In addition, the program received an increase of 5% over the previous five year cycle because of receiving an Excellent Program Review by the DOE.

1.3. Check each Institution	al Learning Outcome (ILO) supported by the program. Type an "X" if checkbox is unavailable.			
X Communication	Demonstrates analytical reading and writing skills including research, quantitative and qualitative evaluation and synthesis.			
	<b>X</b> Demonstrates listening and speaking skills that result in focused and coherent communications			
X Creative, Critical, and	Uses intellectual curiosity, judgment and analytical decision-making in the acquisition, integration and application			
Analytical Thinking	of			
	knowledge and skills.			
	X Solves problems utilizing technology, quantitative and qualitative information and mathematical concepts.			
X Community/Global	Understands and applies personal concepts of integrity, ethics, self-esteem, lifelong learning, while contributing			
Consciousness	to the well-			
	being of society and the environment.			
	X Demonstrates an awareness and respect of the values of diversity, complexity, aesthetics and varied cultural			
	expressions.			
X Career and	X Demonstrates knowledge, skills and abilities related to student educational goals, including career, transfer and			
Specialized	personal			
Knowledge	enrichment.			
1.4. Check each Education	<b>Il Master Plan (EMP)/Strategic Plan Goal supported by the program.</b> Type an "X" if checkbox is unavailable.			
🗌 Goal 1*: Commit	ment to strengthening institutional effectiveness measures and practices.			
X Goal 2*: Increas	se efficient and effective use of resources: Technology; Facilities; Human Resources; Business Services.			
Goal 3: Focus on	utilizing proven instructional strategies that will foster transferable intellectual skills.			
Goal 4*: Advance	e more students to college-level coursework-Develop and implement effective placement tools.			
Goal 5: Align inst	ructional programs to the skills identified by the labor market.			
Indicates College-Wide Priorities	fer 2010 2020			

\*Indicates College-Wide Priorities for 2019-2020

Part 2.A. Please provide the results of any internal and external environmental scan information you have gathered related to the program e.g. surveys, interviews, focus groups, advisory groups, licensure exam scores, job placement, State mandates, etc.:

The STAR program network with other campus categorical program Directors and has increased visibility of the program and supported networking efforts. In addition, a student satisfaction survey was given to a random group of participants and the results indicated that the students were overall satisfied with the guidance and support provided by the counselor in their Educational Plan, they benefited from the one on one Orientation and individual counseling. As a result the student survey indicated that the participant believed that they could graduate and/or transfer. The survey also indicted that the following services best benefitted them in this order of importance: Priority Registration, Counseling, Peer tutoring, Supplemental Grant Aid, Workshops, Photocopying/Lab and providing a Study area.

Part 2.B. Analyze the program review data (please see the program review data retrieval instructions and attach your program review data page with any other supporting documents), the above environmental scan information, and anything else related to your area to identify the program strengths, weaknesses, opportunities, & threats (SWOT):

Strengths	The STAR program provides two individual counseling appointments per term with and the requirement to attend two workshops the STAR students the program has significantly increased the percentage of students receiving an educational plan. Which in turn has increased the chances of students staying on track to graduate and or transfer. During the college remote period, the counseling and workshops are being held remotely using Canvas and SARS for making appointments and zoom meetings are being held with students by the program Counselor.
Weaknesses	The program's Adjunct Counselor is a part time employee which makes it difficult to provided additional appointments as needed by students.
Opportunitie s	The program has received additional funding this program year from the Department of Education which will fund additional student participants and increase Grant Aid for students who have a greater financial need.
Threats	No threats noted.

Part 2.C. Review and comment on progress towards SLO/PLO/OO Action Plans:

<u>PLO-1</u>. Students will identify appropriate educational and career goals. On an on-going basis the STAR Counselor provides two individual counseling appointments and requires the students to attend two workshops on careers per term which focuses on updating their Educational Plan and addresses careers.

<u>PLO-2.</u> Each student will demonstrate knowledge of AVC's general education curriculum to develop and Educational Plan that supports their goal toward a degree, certificate and/or transfer. On an on-going basis as a result of all active student participants meeting regularly with the Counselor all have met the criteria of having an updated Educational Plan which is reviewed and revisions are made when needed. Therefore, students are on track meeting their goals of graduation, transfer and/or receiving a certificate.

<u>OO-1.</u> All active student participants will have an updated Educational Plan. On an on-going basis STAR Counselor reaches out the students who have failed to meet program requirements and updated their Educational Plan. Program incentives have been offered to inactive students in efforts to get students back on the active track.

Part 2.D. Review and comment on progress towards past program review goals:

In our program's efforts to expose STAR students to California colleges and universities: This past year the STAR program provided two college visits for participating students on a merit basis. As a result several students chose one of the universities as their choice of schools to transfer upon graduation. However, during this remote online period, no other travel has been planned.

Program/Area Goal #	Goal supports which ILO/PLO/SLO/OO?	Description of Goal	Steps to be taken to achieve goal?	
Goal 1. To expose STAR students to California colleges and universities. Goal 2. An ongoing review of participant files and Educational Plans to ensure success.	<ul> <li>*2. Increase effective use of all resources: Technology, Facilities, Human Resources, and Business Services.</li> <li>1. Commitment to strengthen Institutional Effectiveness</li> </ul>	The exposure of students to colleges/universities will promote and encourage them to stay on track for transfer upon completion of course work at AVC. Provide student with feedback status of Educational Plan to ensure student stays on track for graduation and/or transfer.	A trip will be provided each term to a California college/university Included in visit: a college tour, resources to purchase food, assistance with completion of admission applications and financial aid paper work. The STAR Counselor will provide a minimum of two counseling appointments each term and workshops will be provided as a resource for student success.	
<b>Goal 3.</b> To provide additional tutoring for students in need of Math and/or English who are facing challenges in these academic areas.		Student peer tutors will be provided to students by appointment for those who face challenges in Math and English.	additional peer tutors to work one	

Part 4. Resource Requests that Support Program Needs (Based on above analyses and listed in priority order):					
Type of Resource	Summary of Request	New or Repeat	Amount of	One-Time or	Contact's Name
Request		Request	Request, \$	Recurring Cost, \$	
Faculty					
Classified Staff					
Technology					
Physical/Facilities					
Supplies					

Professional				
Development				
Other	Traditionally the STAR program has only provided Student Peer Tutors for Math and English. However, there has become a need to provide a tutor for Statistics which many of our participants are having difficulty passing. Therefore the STAR program is in need of one (1) additional Student Peer Tutor to provide tutoring in Statistics for our program participants.	\$4,500	Recurring cost of \$4,500 annually.	Saundra Cooley- Watson STAR Director.

Part 5. Insert your Program Review Data here, as well as any other supporting data. (See Part 2.B above.)

