Purpose: To assist eligible renters financial assistance for their rent and/or utilities.

Who Can Apply?
Renters who have experienced a financial hardship due to COVID-19, have past due rent or utilities, and have a household income that is not more than 80% of the Area Median Income (AMI).

How Much Rent Relief Will I get?
Eligible renters whose landlords choose not to participate may still apply on their own and receive 25% of unpaid rent accrued between April 1, 2020 and March 31, 2021 through a direct payment to their landlord. If a landlord refuses direct payment, the 25% can be paid to the renter to pay missed rent to their landlord by June 30, 2021. Paying 25% of past due rent by June 30, 2021 can help keep renters in their homes under the extended eviction protections provided by SB91.

How Do I Apply?
To check eligibility requirements, apply or find a Local Partner Network organization who can assist you further. Visit HousingIsKey.com or call 833-430-5122, toll free.

Before Applying You Will Need:
Lease or rental agreement reflecting renter’s name, residence address and monthly rent dues.

Eligible renters can also receive help paying for future rent, equal to 25% of their monthly amount to help them stay in their homes, and 100% up to 12 months of unpaid or future utility bills.

1. Go to HousingIsKey.com
2. Click on the purple CA COVID-19 RENT RELIEF [Learn More] box

3. Click on “I’m a Renter”
4. Scroll down and click on “New Applicant”

5. Type in the address that you want to apply for rental assistance on
6. Depending on your city or county, there may be different programs available to you. If you are in a **GREEN** jurisdiction, your address is eligible through the state program. To continue to the eligibility quiz, select “View”.

If you are in a **YELLOW** jurisdiction, your address is eligible through a local program. Click “View” to get information on your local program.
If you are in a **BROWN** jurisdiction, you may be eligible for the state program OR a local program. If you are eligible for the state program, click “View” to begin your eligibility quiz. If you are eligible for a local program, click “View” to be redirected to your local program information.

7. Take the eligibility quiz by clicking on “Tenant”
8. Answer “Yes” or “No”

Continue following the prompts and answering the questions to determine your eligibility for the CA COVID-19 Rent Relief program.

10. If you are eligible, follow the instructions and click “Apply Now”.

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Tenant Eligibility Quiz

You qualify for the CA COVID-19 Rental Relief program. Please proceed to the application. Before applying, you will need one of the following:

- Declaration of COVID-19-related financial hardship
- A letter of termination from your job
- Last received pay stub with employer’s information
- Proof of application for unemployment benefits
- Proof that your unemployment benefits have expired, including unemployment benefits provided through the CARES Act
- For those self-employed: tax records, statements, or other documentation of loss of employment
- Other items will be considered

Apply Now
11. You will be redirected to another website (https://hornellp-ca.neighborlysoftware.com/CaliforniaCovid19RentRelief/Participant) to register. The website will appear as the picture below. Click on the “Register” option and enter all information to continue.

For assistance with checking your eligibility or help with your application, please call the CA COVID-19 Rent Relief Call Center at 833-430-2122, toll free.