



# CA COVID-19 RENT RELIEF

**Purpose:** To assist eligible renters financial assistance for their rent and/or utilities.

## Who Can Apply?

Renters who have experienced a financial hardship due to COVID-19, have past due rent or utilities, and have a household income that is not more than 80% of the Area Median Income (AMI).

## How Much Rent Relief Will I get?

Eligible renters whose landlords choose not to participate may still apply on their own and receive 25% of unpaid rent accrued between April 1, 2020 and March 31, 2021 through a direct payment to their landlord. If a landlord refuses direct payment, the 25% can be paid to the renter to pay missed rent to their landlord by June 30, 2021. Paying 25% of past due rent by June 30, 2021 can help keep renters in their homes under the extended eviction protections provided by SB91.

## How Do I Apply?

To check eligibility requirements, apply or find a Local Partner Network organization who can assist you further. Visit [HousingIsKey.com](https://HousingIsKey.com) or call 833-430-5122, toll free.

## Before Applying You Will Need:

Lease or rental agreement reflecting renter's name, residence address and monthly rent dues.

***Eligible renters can also receive help paying for future rent, equal to 25% of their monthly amount to help them stay in their homes, and 100% up to 12 months of unpaid or future utility bills.***

1. Go to [HousingIsKey.com](https://HousingIsKey.com)



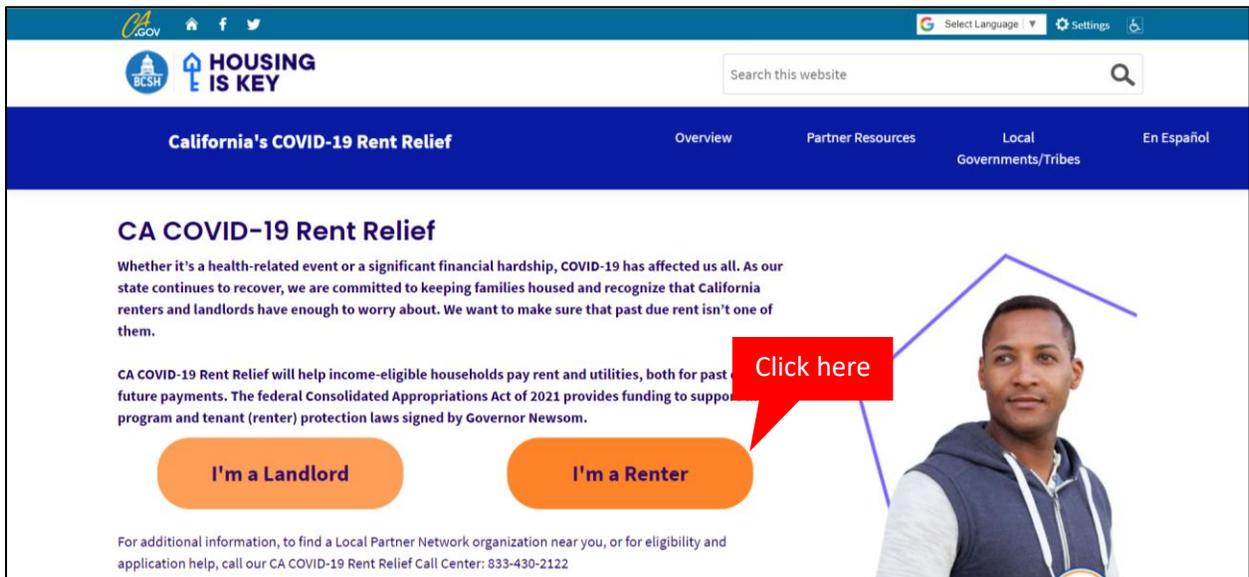


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2. Click on the purple CA COVID-19 RENT RELIEF [Learn More] box



3. Click on "I'm a Renter"





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4. Scroll down and click on “New Applicant”

The screenshot shows the top navigation bar with the CA.GOV logo, social media icons, and a search bar. Below the navigation is a blue header with the text "California's COVID-19 Rent Relief" and links for "Overview", "Partner Resources", "Local Governments/Tribes", and "En Español". The main content area lists requirements for applicants, such as "Proof that you have applied for unemployment benefits" and "Proof that your unemployment benefits have expired". At the bottom, there are two prominent buttons: a purple "New Applicant" button and an orange "Returning Applicant" button. A link for "Renter Sample Application" is also visible.

5. Type in the address that you want to apply for rental assistance on

The screenshot shows the "Which Jurisdiction Do I Apply To?" interface. On the left, there is a search bar with a red callout box that says "Type here". Below the search bar, there is instructional text: "Enter the address you are applying for rental assistance on in the search box above. If more than one result is listed make sure to select the correct city. If you don't know the address you can find the location on the map and click within the map. The map will display a pin at the address and results will include whether to apply with the State of California or to your local jurisdiction." Below the text is the "CA COVID-19 RENT RELIEF" logo. On the right, there is a map of California with a legend titled "Applicant Jurisdictions" showing three options: "A - Eligible for State Program" (green), "B - Eligible for Local Program" (yellow), and "C - Eligible for Both State and Local Programs" (brown). The map shows various cities and regions color-coded according to these options.



6. Depending on your city or county, there may be different programs available to you. If you are in a **GREEN** jurisdiction, your address is eligible through the state program. To continue to the eligibility quiz, select “View”.

Which Jurisdiction Do I Apply To?

San Luis Obispo, CA, USA

Applicant Jurisdiction: SAN LUIS OBISPO

Apply To	State
Link to Program and Application	<a href="#">View</a>
City Name (Proper)	San Luis Obispo
County Name	SAN LUIS OBISPO
Option	A

Applicant Jurisdictions

Option

- A - Eligible for State Program
- B - Eligible for Local Program
- C - Eligible for Both State and Local Programs

If you are in a **YELLOW** jurisdiction, your address is eligible through a local program. Click “View” to get information on your local program.

Which Jurisdiction Do I Apply To?

95358, Modesto, California

Applicant Jurisdiction: UNINCORPORATED AREA - STANISLAUS

Apply To	Local Jurisdiction
Link to Program and Application	<a href="#">View</a>
City Name (Proper)	Unincorporated
County Name	STANISLAUS
Option	B

Applicant Jurisdictions

Option

- A - Eligible for State Program
- B - Eligible for Local Program
- C - Eligible for Both State and Local Programs



If you are in a **BROWN** jurisdiction, you may be eligible for the state program OR a local program. If you are eligible for the state program, click “View” to begin your eligibility quiz. If you are eligible for a local program, click “View” to be redirected to your local program information.

Which Jurisdiction Do I Apply To?

92332, Essex, California

Applicant Jurisdiction: UNINCORPORATED AREA - SAN BERNARDINO

Apply To	State
Link to Program and Application	View
City Name (Proper)	Unincorporated
County Name	SAN BERNARDINO
Option	C

Applicant Jurisdictions

Option

- A - Eligible for State Program
- B - Eligible for Local Program
- C - Eligible for Both State and Local Programs

7. Take the eligibility quiz by clicking on “Tenant”

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## Eligibility Quiz

**QUESTION 1**

Are you a landlord or a tenant?

Landlord Tenant

Click here

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8. Answer “Yes” or “No”

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**QUESTION 2**

Are you a member of one of the following tribes?

Tribes

- Agua Caliente Band of Cahuilla Indians
- All Mission Indian Housing Authority
- Bear River Band of the Rohnerville Rancheria
- Big Pine Paiute Tribe of the Owens Valley
- Big Sandy Rancheria Band of Western Mono Indians
- Big Valley Band of Pomo Indians
- Bishop Paiute Tribe
- Bridgeport Indian Colony
- Campo Band of Mission Indians
- Cedarville Rancheria
- Chemehuevi Indian Tribe

--- Show More ---

Yes No

9. Continue following the prompts and answering the questions to determine your eligibility for the CA COVID-19 Rent Relief program.

10. If you are eligible, follow the instructions and click “Apply Now”.

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**Tenant Eligibility Quiz**

**ELIGIBILITY QUESTIONNAIRE COMPLETE**

You qualify for the CA COVID-19 Rental Relief program. Please proceed to the application.  
Before applying, you will need one of the following:

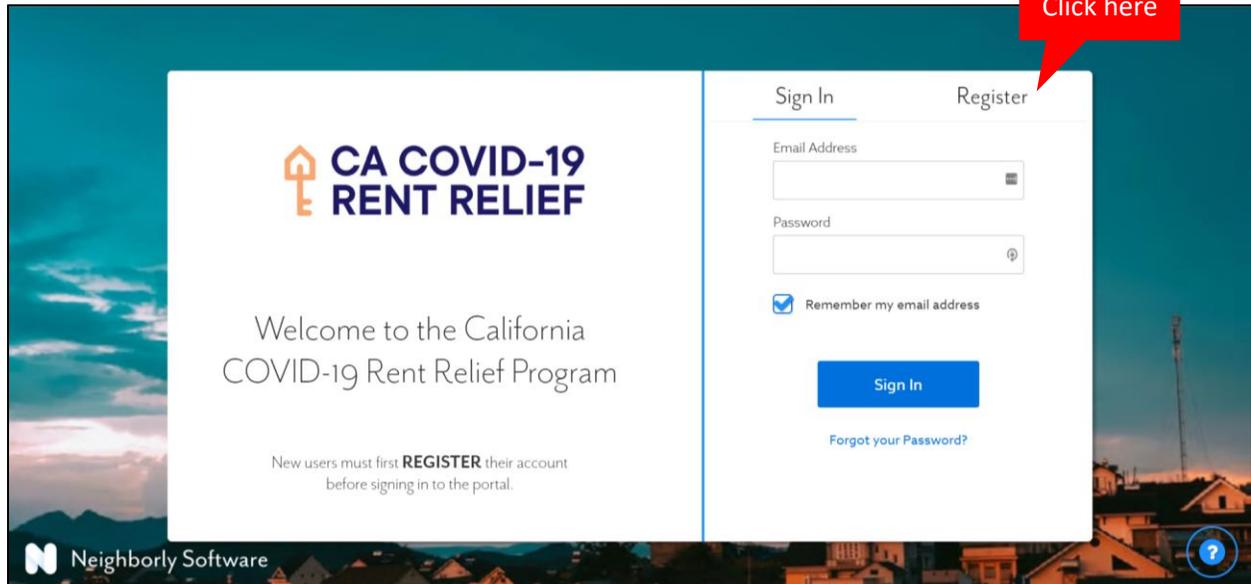
- ✓ Declaration of COVID-19-related financial hardship
- ✓ A letter of termination from your job
- ✓ Last-received pay stub with employer's information
- ✓ Proof of application for unemployment benefits
- ✓ Proof that your unemployment benefits have expired, including unemployment benefits provided through the CARES Act
- ✓ For those self-employed: tax records, statements, or other documentation of loss of employment
- ✓ Other items will be considered

**Apply Now**



# CA COVID-19 RENT RELIEF

11. You will be redirected to another website (<https://hornellp-ca.neighborlysoftware.com/CaliforniaCovid19RentRelief/Participant> ) to register. The website will appear as the picture below. Click on the “Register” option and enter all information to continue.



**For assistance with checking your eligibility or help with your application, please call the CA COVID-19 Rent Relief Call Center at 833-430-2122, toll free.**