Purpose

Upgrade to new SAN hardware at Lancaster. Migration of the HP-UX operating system to the SAN. The SAN upgrade will migrate our Banner data and file shares to the new SAN system we purchased in March.

Banner Services, File Shares, Voice Mail, and AVC Web Services will be brought offline for an extended outage so the data can be migrated to the new SAN. Based on the performance tests, services should be restored by mid-afternoon Sunday.

All internal network, internet access, and basic phone services, *except for file shares*, will be available during the outage.

External Communication

Email to All Students:

ITS will be performing maintenance of its storage systems starting on Friday June 17th at noon and ending no later than Sunday June 19th at 5PM. The maintenance is intended to improve the performance, capability, and reliability of campus IT resources.

These services will __not__ be available:

The ability to drop or add classes online through MyAVC.
The main college website, https://www.avc.edu
All other college websites, except Blackboard.
Occasional outages of MyAVC uses at https://myavc4.avc.edu

These services should be available:

Gmail Services
Blackboard at https://avc.blackboard.com

For a listing of all our scheduled outages or for more information, please visit: ITS Outages

Email to All Staff:

ITS will be performing maintenance of its storage systems starting on Friday June 17th at noon and ending no later than Sunday June 19th at 5PM. The maintenance is intended to improve the performance, capability, and reliability of campus IT resources.

SUMMER FACULTY: Blackboard and GMail will not be impacted by this outage.

These services should be available:

Email Services
Blackboard
Calendar
MyAVC at https://myavc4.avc.edu (but not access to student grades, class schedules, or employee timesheets)

These services will __not__ be available:

Banner, including student rosters, grade submission, class withdrawals, and employee timesheets
All college public facing websites, including but not limited to www.avc.edu, AVC Online, AVSOMC, and tickets.avc.edu
File shares, including My Documents

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AVC.EDU Homepage Notification:

Major network outage 06/17 12:00p – 06/19 5:00p for more info: ITS Outages