

## Customer Service & Claims Contacts

(All numbers beginning with 800, 855, 866 and 888 are toll-free)

Name	Website/Email	Phone
<b>AFLAC</b>	www.aflac.com	(800) 992-3522
<b>AMERICAN FIDELITY</b>	benefits.americanfidelity.com/	(800) 365-9180
<b>ANTELOPE VALLEY COLLEGE</b>		
Jim Firth	jfirth@avc.edu	(661) 722-6300 x6101
<b>ANTHEM BLUE CROSS</b>	www.anthem.com/ca/sisc	See I.D. Card
<b>BLUE SHIELD of California</b>	www.blueshieldca.com/sisc	(855) 256-9404
<b>CALPERS</b>	my.calpers.ca.gov	(888) 225-7377
<b>CALSTRS</b>	www.calstrs.com	(800) 228-5453
<b>COBRA – Isabel Sanchez</b>	issanchez@kern.org	(661) 636-4413
<b>COLONIAL LIFE</b>	www.coloniallife.com	(800) 325-4368
<b>DELTA DENTAL of California</b>	www.deltadentalins.com	(866) 499-3001
<b>EMPLOYEE ASSISTANCE PROGRAM (EAP)</b>		
Anthem Blue Cross (EAP)	www.anthemeap.com	(800) 999-7222
<b>HEALTH MAINTENANCE ORGANIZATION (HMO) PLANS</b>		
Kaiser Permanente	www.kp.org	(800) 464-4000
<b>I.D. CARDS</b>		See Vendor Website
<b>INDIVIDUAL RETIREE PLANS/MEDICARE ADVANTAGE PLANS</b>		
Blue Shield 65 Plus HMO Medicare Advantage		(800) 776-4466
CompanionCare		(800) 825-5541
Kaiser Senior Advantage		(800) 464-4000
<b>MD Live (SISC PPO Members)</b>	www.mdlive.com/sisc	(888) 632-2738
<b>MEDICAL EYE SERVICES</b>	www.mesvision.com	(800) 877-6372
<b>MUTUAL OF OMAHA</b>	www.mutualofomaha.com	(800) 377-9000
<b>NAVITUS</b>	www.navitus.com	(866) 333-2757
Customer Service and Mail Order Service		
<b>SISC</b>		
Customer Service		(661) 636-4410
Maria Pierce	mapierce@kern.org	(661) 636-4397
Kim Lyon	kilyon@kern.org	(661) 636-4304
<b>SISC DIRECT BILL RETIREES</b>		
Cristina Arias	crarias@kern.org	(661) 636-4651
<b>TELADOC (Expert Medical Opinion)</b>	www.teledoc.com/sisc	(800) 835-2362
<b>TCG SERVICES (403b and 457b changes)</b>	calstrs403bcomply.com or retirement.tcgservices.com	(800) 943-9179
<b>TRUSTMARK</b>	www.trustmarksolutions.com	(847) 615-1500
<b>VISION SERVICE PLAN (VSP)</b>	www.vsp.com	(800) 877-7195