

BENEFITS

Customer Service & Claims Contacts

(All numbers beginning with 800, 855, 866 and 888 are toll-free)

Name	Website/Email	Phone
AFLAC	www.aflac.com	(800) 992-3522
Jason Davis - AVC Representative	j28_davis@us.aflac.com	(714) 495-9112
AMERICAN FIDELITY	benefits.americanfidelity.com	(800) 365-9180
Moises Ortiz - AVC Representative	moises.ortiz@americanfidelity.com	(951) 397-4810
ANTELOPE VALLEY COLLEGE		
Jim Firth	jim.firth@avc.edu	(661) 722-6300 x6101
ANTHEM BLUE CROSS		
Cost Sharing Plans (100-A, 90-C, 80-G, etc.)	www.anthem.com/ca/sisc	See ID Card
Platinum+ Primary Care Plans	myhealthhub.app	(866) 259-5540
BLUE SHIELD of CA	www.blueshieldca.com/sisc	(855) 256-9404
CalPERS	my.calpers.ca.gov	(888) 225-7377
CalSTRS	www.calstrs.com	(800) 228-5453
COBRA – SISC	sisccobra@siscschools.org	(661) 636-4410
COLONIAL LIFE	www.coloniallife.com	(800) 325-4368
Denny Twigg - AVC Representative	denny.twigg@coloniallifesales.com	(661) 613-4186
DELTA DENTAL of CA	www.deltadentalins.com	(866) 499-3001
EMPLOYEE ASSISTANCE PROGRAM (EAP)		
Anthem Blue Cross (EAP)	www.anthemeap.com	(800) 999-7222
ID CARDS		Contact Vendor
INDIVIDUAL RETIREE PLANS/MEDICARE ADVANTAGE PLANS		
CompanionCare		(800) 825-5541
Kaiser Senior Advantage		(800) 464-4000
KAISER PERMANENTE (HMO)	www.kp.org	(800) 464-4000
MD LIVE (SISC PPO Members)	www.mdlive.com/sisc	(888) 632-2738
MUTUAL OF OMAHA	www.mutualofomaha.com	(800) 377-9000
NAVITUS	www.navitus.com	(866) 333-2757
Customer Service and Mail Order Service		
SCHOOLSFIRST PLAN ADMINISTRATION	retirement@schoolsfirstfcu.org	(800) 462-8328 x4727
403(b) and 457(b) enrollment & changes	pa.schoolsfirstfcu.org	
SISC		
Customer Service		(661) 636-4410
Kimberly Winn	kiwinn@siscschools.org	(661) 636-4790
Frank Impastato	frimpastato@siscschools.org	(661) 636-4304
SISC DIRECT BILL RETIREES	sisc retirees@siscschools.org	(661) 636-4410
TELADOC (Expert Medical Opinion)	www.teladoc.com/sisc	(800) 835-2362
TRUSTMARK	www.trustmarksolutions.com	(847) 615-1500
VISION SERVICE PLAN (VSP)	www.vsp.com	(800) 877-7195