

# **2011-12 Peer Review Report for Program Name: Facilities Services**

## **Assessment of Self-Study Report**

\_\_\_ The self-study reflects a thorough effort to present a well-documented review of the program; analysis of each data element is thorough, unbiased and accurate; narrative information indicates clear connections of the program to institutional learning outcomes and mission; conclusions, goals/objectives, planning and recommendations are well-substantiated by the analysis of the data.

X The self-study reflects a substantial effort to present program information; analysis of data is thorough and accurate; narrative information is complete and addresses the criteria; conclusions, goals/objectives, planning and recommendations relate to the analysis of the data.

\_\_\_ The self-study presents adequate program information; analysis of data measures is provided; narrative information is provided and addresses the criteria; conclusions, goals/objectives, planning and recommendations relate to the analysis of data.

\_\_\_ The self-study report is lacking in one or more areas and/or contains some inaccuracies. The report must be revised and resubmitted in order to meet the requirements of the program review process. Complete/revise Area(s)\_\_\_\_\_.

## **Comments about the self-study report**

The report referenced many sources of data to show needs. Comparing industry standards for AVC's building space and grounds acreage with present staff size showed staffing needs. Financial needs were underscored by comparing the M&O budget with the community college average. National statistics were used to warn about the cost of deferred maintenance.

## **Recommendations to the program**

Operational outcomes need revision to be measurable.  
Continue to monitor and utilize annual customer satisfaction feedback.  
Appendices material should be included in the report.

## **Comments to the program**

Congratulations on developing a handbook of procedures!

**Reviewed and accepted by the Program Review Committee.**