

## **2011-12 Peer Review Report for Program Name: Information and Welcome Center (Outreach)**

### **Assessment of Self-Study Report**

\_\_\_ The self-study reflects a thorough effort to present a well-documented review of the program; analysis of each data element is thorough, unbiased and accurate; narrative information indicates clear connections of the program to institutional learning outcomes and mission; conclusions, goals/objectives, planning and recommendations are well-substantiated by the analysis of the data.

\_\_\_ The self-study reflects a substantial effort to present program information; analysis of data is thorough and accurate; narrative information is complete and addresses the criteria; conclusions, goals/objectives, planning and recommendations relate to the analysis of the data.

X The self-study presents adequate program information; analysis of data measures is provided; narrative information is provided and addresses the criteria; conclusions, goals/objectives, planning and recommendations relate to the analysis of data.

\_\_\_ The self-study report is lacking in one or more areas and/or contains some inaccuracies. The report must be revised and resubmitted in order to meet the requirements of the program review process. Complete/revise Area(s)\_\_\_\_\_.

### **Comments for the self-study team**

- Areas 2 and 4 contain data but there does not seem to be application or analysis included; how has the analysis of data affected practices?
- Page 7 states that each program is followed up with an evaluation analyzed by the Research Office. What does the analysis indicate; how is that information used?
- We do not see a clear plan of SLO/PLO assessment.
- Identify how changes in services and practices support the college mission and learning outcomes.
- Please explain the acronyms clearly.
- Area 5.2, not clear what was to be done or if any progress has been made on the recommendations and accomplishments of goals.
- Area 10.2 is to be a list of facilities, equipment, and technology needed and the first 4 items don't appear to fit that description.

**Reviewed and accepted by the Program Review Committee.**