

HAVE A COUNSELING QUESTION?

Email a counselor using the following steps:

- Log into your MyAVC account.
- Click on the gray “College Services” tab.
- Under “Counseling”(left side of screen), click “*Online Counseling*”.
- Click “Join Group.”
- Read the Group Membership Policy; check Required Information statement, click “Join,” then click “Okay.”
- In the left hand column click on “Files” and see if your question is answered under “FAQ” (Frequently Asked Questions).
- If you still have a question, close the FAQ and click on the Homepage link under Group Tools.
- In the right hand column under “Featured Links” click on “Email a Counselor”
- Use the “Enter Message” area to write your question or state your concern. Then click “Send.”
- Emails will be responded to within 7 days.

*** Depending on your question, an in-person counseling appointment may be required which will be indicated in the counselor’s response. Student Educational Plans must be completed in person.