

Frequently Asked Questions

□ Does R.I.S.E. affect my financial aid?

While the RISE Program provides academic guidance and support, it does not have authority over financial aid processes or outcomes. For any question/concern regarding financial aid, connect directly with the AVC Financial Aid Department.

□ How do I access the R.I.S.E. Fundamentals Workshop?

This workshop is available through your Canvas. Log into Canvas through your myAVC student dashboard. As you're completing each section of the workshop, be sure to mark each section as "complete" or "done" in order to access the next section.

□ I'm having tech issues. How can I get help accessing my AVC dashboard, Canvas, or student email?

Absolutely! Contact IT or the AVC Help Desk. Their contact information is: 661-722-6300 ext 6535 or email help@avc.edu

□ If I complete the RISE requirements, will I exit the RISE Program?

No. Students remain in RISE until they return to good academic standing, as determined by grades, GPA, and progress completion. Status updates are communicated via RISE emails at the conclusion of each fall and spring semester. Be sure to read these emails for updates.