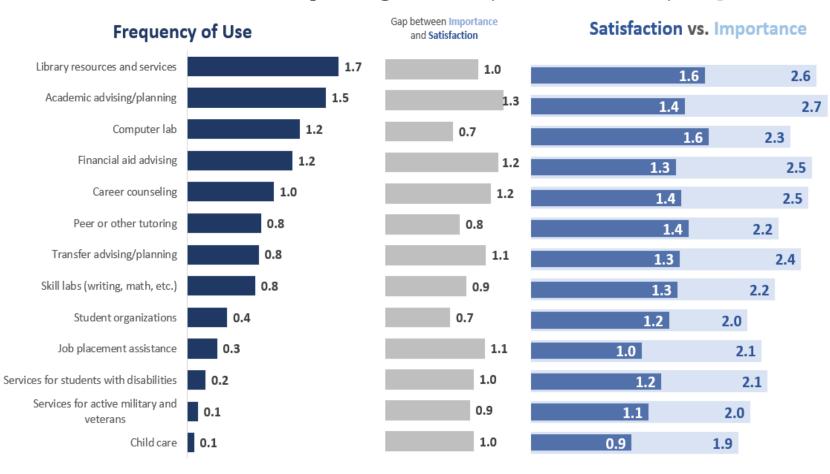
CCSSE 2019 AVC Support Service Question: Part A. Mean scores on a 3-Point Likert Scale

Q 12.1: How **Often** have you used the following services during the current academic year? [0 = Never | 1 = 1 time | 2 = 2-4 times | 3 = 5 or more times]
Q 12.2: How **Satisfied** are you with the services? [1 = Not at all | 2 = Somewhat | 3 = Very]

Q 12.3: How important are the services to you at this college? [1 = Not at all | 2 = Somewhat | 3 = Very]

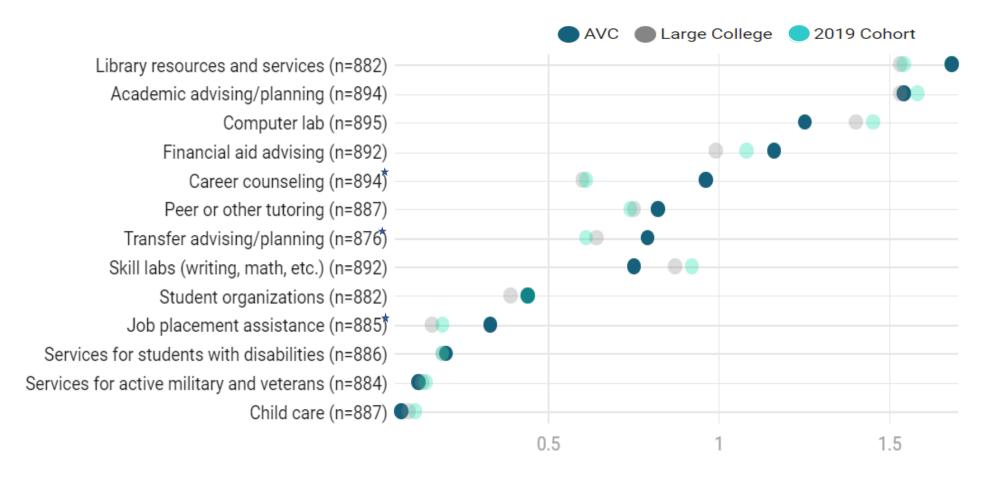
Student Services: Frequency of Use, Satisfaction, Importance



Data Source: 2019 CCSSE Means Report.

CCSSE 2019 AVC: Part B. Average score comparison for each student support category in comparison to average item responses between AVC and Large College and 2019 CCSSE Cohort.

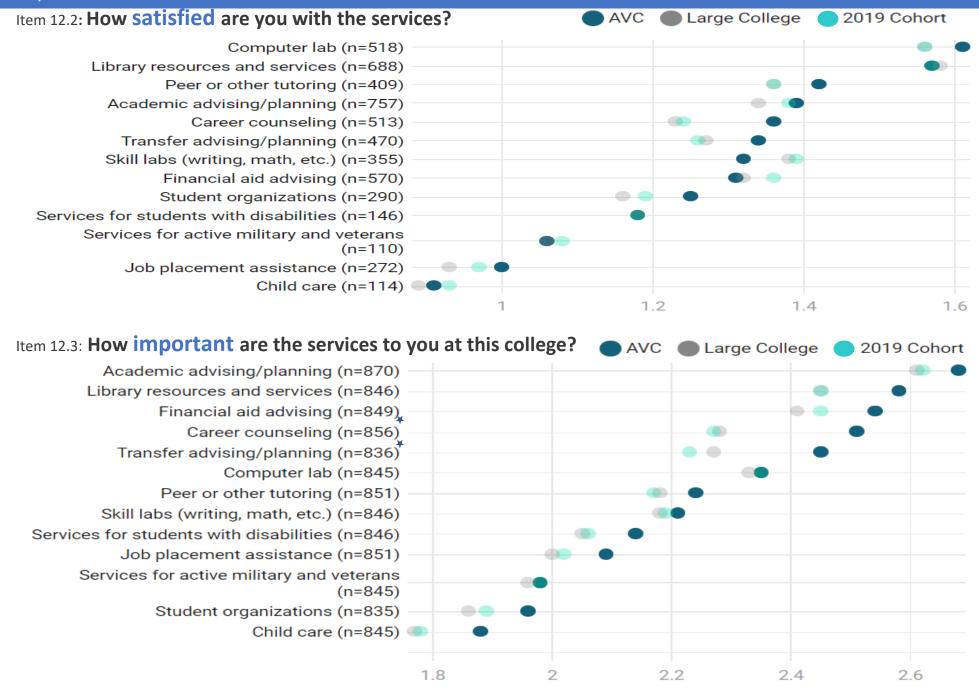
Item 12.1: How often have you used the following services during the current academic year?



^{*} Statistically significant differences between AVC and Large College Croup and 2019 CCSSE Cohort were found for the following categories:

Frequency: Career counseling; Job placement assistance; Transfer advising/planning (only for 2019 CCSSE Cohort)

Importance: Career counseling, Transfer advising/planning



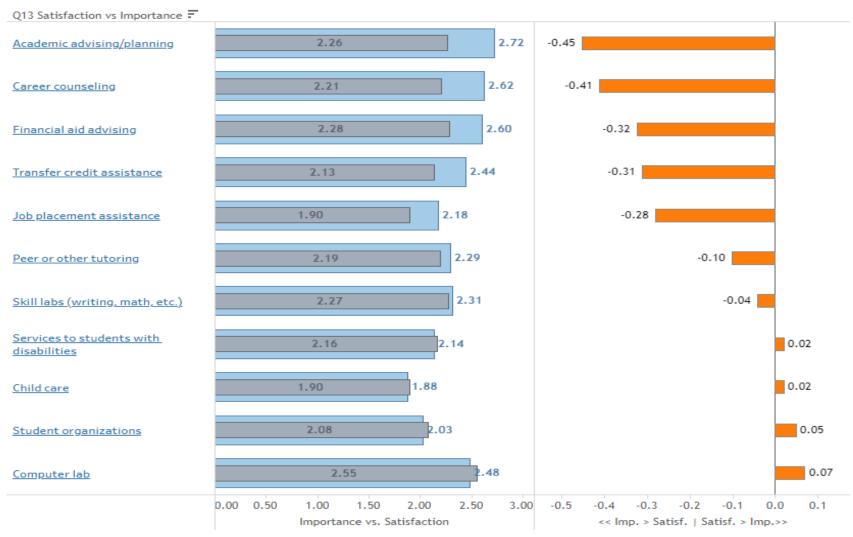
PART C. CCSSE 2016 AVC Items 13.2-3 Results: Importance vs. Satisfaction

Importance vs. Satisfaction
(Mean scores on a 3-Point Likert Scale)

Break Down Data by

None ▼

(click on any bar to see "top" response and/or breakdown by student characteristics)



For more details, visit CCSSE 2016 Items 13.2-3 Responses dashboard: https://public.tableau.com/shared/NCNGG7329?:display count=n&:origin=viz share link